User's manual

CLP99183/CLP99283/CLP99353/
CLP99383/CLP99453/CLP99483/
CLP99553/CLP99583
DECT 6.0 cordless telephone/
answering system with
BLUETOOTH® wireless technology

Congratulations

on your purchase of this AT&T product. Before using this AT&T product, please read the **Important safety information** section on pages 150-152 of this manual. Please thoroughly read this user's manual for all the feature operations and troubleshooting information necessary to install and operate your new AT&T product. You can also visit our website at **www.telephones.att.com** or call **1 (800) 222-3111**. In Canada, dial **1 (866) 288-4268**.

This telephone system is compatible with certain AT&T DECT 6.0 cordless headsets. Visit **www.telephones.att.com/headsets** for a list of compatible cordless headsets.

Model number: CLP99183 (one handset)
CLP99283 (two handsets)
CLP99353/CLP99383 (three handsets)
CLP99453/CLP99483 (four handsets)
CLP99553/CLP99583 (five handsets)

Type: DECT 6.0 cordless telephone/answering system with BLUETOOTH® wireless technology

Serial number: _____

Purchase date: _____

Place of purchase: _____

Both the model and serial numbers of your AT&T product can be found on the bottom of the telephone base.

Save your sales receipt and original packaging in case it is necessary to return your telephone for warranty service.

Telephones identified with this logo have reduced noise and interference when used with most T-coil equipped hearing aids and cochlear implants. The TIA-1083 Compliant Logo is a trademark of the Telecommunications Industry Association. Used under license.

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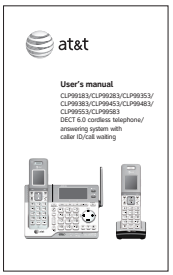
Parts checklist

Your telephone package contains the following items. Save your sales receipt and original packaging in the event warranty service is necessary.



User's manual

at&t
Quick start guide
This quick start guide provides you with basic instructions only. For more complete instructions, please refer to the user's manual in the package, or download it at www.telephones.att.com/manuals.
Parts checklist
Your package contains:

Quick start guide

Cordless handset

(1 for CLP99183)
(2 for CLP99283)
(3 for CLP99353/CLP99383)
(4 for CLP99453/CLP99483)
(5 for CLP99553/CLP99583)

Telephone base

Charger for cordless handset with power adapter installed

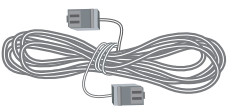
(1 for CLP99283)
(2 for CLP99353/CLP99383)
(3 for CLP99453/CLP99483)
(4 for CLP99553/CLP99583)

Battery for cordless handset

(1 for CLP99183)
(2 for CLP99283)
(3 for CLP99353/CLP99383)
(4 for CLP99453/CLP99483)
(5 for CLP99553/CLP99583)

Battery compartment cover

(1 for CLP99183)
(2 for CLP99283)
(3 for CLP99353/CLP99383)
(4 for CLP99453/CLP99483)
(5 for CLP99553/CLP99583)



Telephone line cord

Power adapter for telephone base

User's manual

CLP99183/CLP99283/CLP99353/
CLP99383/CLP99453/CLP99483/
CLP99553/CLP99583
DECT 6.0 cordless telephone/
answering system with
BLUETOOTH® wireless technology

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Installation

You must install and charge the battery before using the telephone.

See pages 11-12 for easy instructions.

Install the telephone base close to a telephone jack and a power outlet not controlled by a wall switch. The telephone base can be placed on a flat surface or vertically mounted on the wall (see page 14). For optimum range and better reception, place the telephone base in a central and open location.

If you subscribe to high-speed Internet service (DSL - digital subscriber line) through your telephone line, you must install a DSL filter between the telephone line cord and the telephone wall jack (see page 9). The filter prevents noise and caller ID problems caused by DSL interference. Please contact your DSL service provider for more information about DSL filters.

Your product may be shipped with protective stickers covering the handset and telephone base displays - remove them before use.

For customer service or product information, visit our website at **www.telephones.att.com** or call **1 (800) 222-3111**. In Canada, dial **1 (866) 288-4268**.

Avoid placing the telephone base too close to:

- Communication devices such as television sets, VCRs, or other cordless telephones.
- Excessive heat sources.
- Noise sources such as a window with traffic outside, motors, microwave ovens, refrigerators, or fluorescent lighting.
- Excessive dust sources such as a workshop or garage.
- Excessive moisture.
- Extremely low temperature.
- Mechanical vibration or shock such as on top of a washing machine or workbench.

Quick reference guide - handset

CHARGE light

On when the handset is charging in the telephone base or charger.

Softkeys (2)

- Press to select the menu item displayed above the key (page 4).
- While in a menu, press to select an item or save an entry or setting.

CELL 1/CELL 2

- Press to make or answer a cell call (page 50).
- During a cell call, press to answer an incoming CELL 1/2 call when you hear a call waiting alert (page 51).

HOME/FLASH

- Press to make or answer a home call (page 48).
- During a call, press to answer an incoming home call when you receive a call waiting alert (page 49).
- During message playback, press to call back the caller if the caller's number is available (page 118).

1

- While reviewing a caller ID log entry, press repeatedly to add or remove 1 in front of the telephone number before dialing or saving it in the directory.
- Press and hold to set (page 39) or to dial your voicemail number.

TONE/a>A

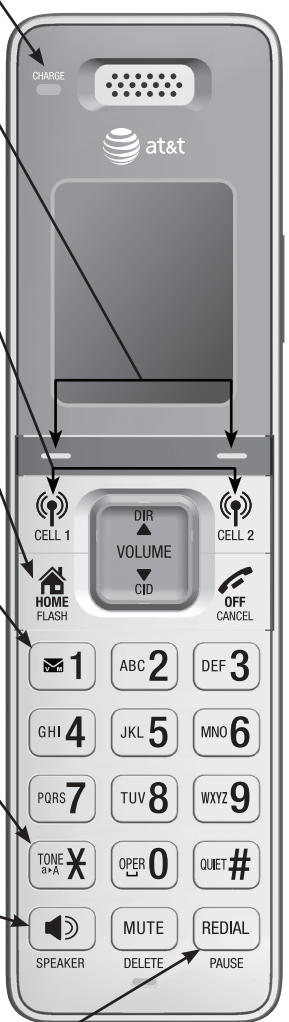
- Press to switch to tone dialing temporarily during a call if you have pulse service (page 57).
- While entering names, press to change the next letter to upper or lower case.

/SPEAKER

- Press to make or answer a home or cell call using the speakerphone (page 48 or 50).
- Press to switch between the speakerphone and the handset (page 55).

REDIAL/PAUSE

- Press repeatedly to view the last ten numbers dialed (page 61).
- While entering numbers, press and hold to insert a dialing pause (page 82).



Quick reference guide - handset

▲DIR/VOLUME

- Press **▲DIR** to show directory entries when the handset is not in use (page 86).
- Press to scroll up while in menus.
- While entering names or numbers, press to move the cursor to the right.
- Press to increase the listening volume when on a call (page 55), or to increase the message playback volume (page 118).

▼CID/VOLUME

- Press **▼CID** to show caller ID log when the handset is not in use (page 95).
- Press to scroll down while in menus.
- While entering names or numbers, press to move the cursor to the left.
- Press to decrease the listening volume when on a call (page 55), or to decrease the message playback volume (page 118).

OFF/CANCEL

- During a call, press to hang up (page 48).
- While in a menu, press to cancel an operation, back up to the previous menu, or exit the menu display, or press and hold this button to exit to idle mode.
- When the handset is ringing, press to mute the ringer temporarily (page 56).
- Press and hold while the telephone is not in use to erase the missed call indicator.

QUIET# (pound key)

- Press repeatedly to display other dialing options when reviewing a caller ID log entry (page 96).
- Press and hold to enter the **QUIET** mode setting screen, or to deactivate **QUIET** mode (page 46).

MUTE/DELETE

- During a call, press to mute the microphone (page 56).
- When the handset is ringing, press to mute the ringer temporarily (page 56).
- While reviewing the caller ID log, the directory or the redial memory, press to delete an individual entry.
- While predialing, press to delete digits.
- During message or announcement playback, press to delete the playing message or the recorded announcement.

Quick reference guide - handset

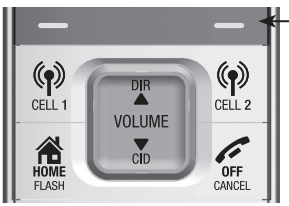
Handset side view

PUSH TO TALK

- Press to initiate a one-to-one (page 74) or one-to-group broadcast (page 76).
- Press and hold to broadcast to a group of system devices (page 76).

Main menu

The selected menu item is highlighted.



Feature menu

- Play messages (page 116)
- Answering sys (page 101)
- Directory (page 82)
- Caller ID log (page 95)
- Intercom (page 68)
- Ringers (page 34)
- Set date/time (page 36)
- Caller ID annc (page 38)
- Settings (page 37)
- Web address (page 45)

Using menus:

- Press **MENU** to show the menu.
- Press ▼**CID** or ▲**DIR** to scroll through menu items.
- Press **SELECT** to confirm or save changes to a highlighted menu item.
- Press **OFF/CANCEL** to cancel an operation, back up to the previous menu, or exit the menu display.

Quick reference guide - telephone base

PTT

- Press to display the PTT menu to begin a PTT call.
- Press and hold to begin a one-to-group broadcast when the telephone base is not in use.

/HANDSET LOCATOR

Press the button to page all system handsets (page 66).

FLASH

During a call, press to answer an incoming home call when you receive a call waiting alert (page 49).

▼ VOLUME ▲

- Press to adjust the volume during message playback (page 117).
- Press to adjust the listening volume during a call (page 55).
- When the phone is not in use, press to adjust the telephone base ringer volume for all lines (page 34).

1

- While reviewing a caller ID history entry, press repeatedly to add or remove **1** in front of the telephone number before dialing or saving it in a directory (page 96).
- Press and hold to set (page 39) or to dial your voicemail number.

TONE */a>A

- Press to switch to tone dialing temporarily during a call if you have pulse service (page 57).
- While entering names, press to change the next letter to upper or lower case.

MUTE

- During a call, press to mute the microphone (page 56).
- While the telephone base is ringing, press to silence the ringer temporarily (page 56).

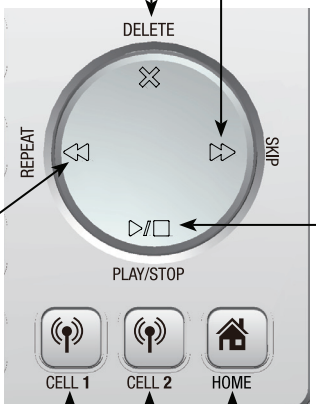
Quick reference guide - telephone base

X /DELETE

- Press to delete the message currently playing (page 117).
- When the phone is not in use, press twice to delete all previously reviewed messages (page 119).
- While reviewing the redial list, directory or caller ID history, press to delete an individual entry (pages 65, 91 and 99).
- While entering names or numbers, press to delete a digit or a character.
- While predialing, press to delete a digits (page 48).

⏭/SKIP

During message playback, press to skip to the next message (page 117).



⏮/REPEAT

Press to repeat a message or press twice to play the previous message (page 117).

▶/■/PLAY/STOP

- Press to play messages (page 116).
- Press to stop message playback (page 117).

CELL 1/CELL 2

- Press to make or answer a cell call (page 50).
- During a cell call, press to answer an incoming call when you hear a call waiting alert (page 51).
- Flashes quickly when there is an incoming cell call.
- Flashes slowly when a cell call is on hold.

HOME (Speakerphone)

- Press to make or answer a home call (page 48).
- Flashes quickly when there is an incoming home call.
- Flashes slowly when a home call is on hold.

Quick reference guide - telephone base

REDIAL/PAUSE

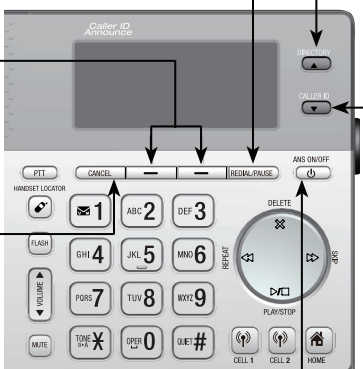
- Press repeatedly to view the last 10 numbers dialed (page 61).
- While entering numbers, press and hold to insert a dialing pause (page 83).

Softkeys (2)

Press to select the menu item displayed above the key.

CANCEL

- While in a menu, press to exit without making changes or press and hold to return to idle mode.
- Press and hold while the telephone is not in use to erase the missed call indicator (page 94).



▲DIRECTORY

- Press to scroll up while in a menu.
- Press to show directory entries when the telephone is not in use (page 86).
- While entering names or numbers, press to move the cursor to the right.

▼CALLER ID

- Press to scroll down while in a menu.
- Press to review the caller ID log when the telephone is not in use (page 95).
- While entering names or numbers, press to move the cursor to the left.

⏻/ANS ON/OFF

Press to turn the answering system on or off (page 105).

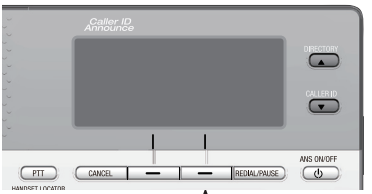
USB port

The standard size USB port in the telephone base is used for charging your cell phones.

Quick reference guide - telephone base

Main menu

The selected menu item is highlighted.



Feature menu

- Answering sys (page 101)
- Directory (page 83)
- Caller ID log (page 95)
- Intercom (page 69)
- Bluetooth (page 20)
- Ringers (page 34)
- Set date/time (page 36)
- Caller ID annc (page 38)
- Settings (page 37)
- Web address (page 45)

Using menus:

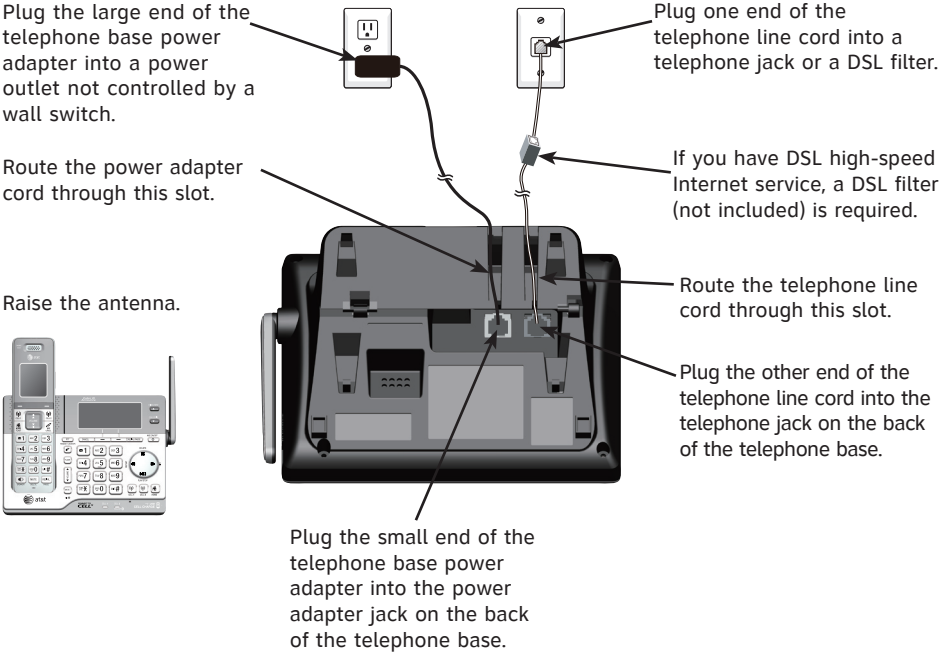
- Press **MENU** in idle mode to show the main menu.
- Press ▼**CALLER ID** or ▲**DIRECTORY** to scroll through menu items.
- Press **SELECT** to confirm or save changes to a highlighted menu item.
- Press **CANCEL** to cancel an operation, back up to the previous menu, or exit the menu display.

Telephone base and charger installation

Install the telephone base and charger as shown below.

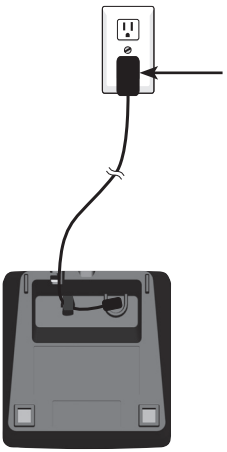
The telephone base is ready for tabletop use. If you want to change to wall mounting, see **Installation options** on page 14 for details.

Telephone base installation


Plug the large end of the telephone base power adapter into a power outlet not controlled by a wall switch.
Plug one end of the telephone line cord into a telephone jack or a DSL filter.
If you have DSL high-speed Internet service, a DSL filter (not included) is required.
Route the power adapter cord through this slot.
Route the telephone line cord through this slot.
Raise the antenna.
Plug the other end of the telephone line cord into the telephone jack on the back of the telephone base.
Plug the small end of the telephone base power adapter into the power adapter jack on the back of the telephone base.

Telephone base and charger installation

Charger installation



IMPORTANT INFORMATION

- Use only the power adapter(s) supplied with this product. To order a replacement power adapter, visit our website at **www.telephones.att.com** or call **1 (800) 222-3111**. In Canada, dial **1 (866) 288-4268**.
- The power adapters are intended to be correctly oriented in a vertical or floor mount position. The prongs are not designed to hold the plug in place if it is plugged into a ceiling, under-the-table or cabinet outlet.

Battery installation and charging

Install the battery as shown below. Once you have installed the battery, the screen indicates the battery status (see the table below). If necessary, place the handset in the telephone base or charger to charge the battery. For best performance, keep the handset in the telephone base or charger when not in use. The battery is fully charged after 11 hours of continuous charging. See the table on page 157 for battery operating times.

If the screen shows **Place in charger** and ▭ flashes, you need to charge the handset without interruption for at least 30 minutes to give the handset enough charge to use the telephone for a short time. The following table summarizes the battery charge indicators and actions to take.

Battery indicators	Battery status	Action
The screen is blank, or shows **Place in charger** and ▭ (flashing).	Battery has no or very little charge. The handset cannot be used.	Charge without interruption (at least 30 minutes).
The screen shows **Low battery** and ▭ (flashing).	Battery has enough charge to be used for a short time.	Charge without interruption (at least 30 minutes).
The screen shows **HANDSET X**.	Battery is charged.	To keep the battery charged, place it in the telephone base or charger when not in use.

NOTE: If you are on a phone call in low battery mode, you hear four short beeps every minute.

Step 1

Plug the battery connector securely into the socket inside the handset battery compartment. Insert the supplied battery with the label **THIS SIDE UP** facing up as indicated.

Step 2

Align the cover flat against the battery compartment, then slide it upwards until it clicks into place.

Battery installation and charging

Step 3

Charge the handset by placing it face forward in the telephone base or charger. The **CHARGE** light on the handset is on during charging.

After you install your telephone or power returns following a power outage, the handset and telephone base will prompt you to set the date and time. For instructions, see **Set date/time** on page 36. To skip setting the date and time, press **OFF/CANCEL** on the handset or **CANCEL** on the telephone base.

IMPORTANT INFORMATION

- Use only the supplied rechargeable battery or replacement battery (model BT183342). To order, visit our website at **www.telephones.att.com** or call **1 (800) 222-3111**. In Canada, dial **1 (866) 288-4268**.
- If you do not use the handset for a long time, disconnect and remove the battery to prevent possible leakage.

Battery backup mode

Battery backup mode allows your telephone system to function in the event of a power outage. The telephone system uses stored power from the handset's battery to operate.

To activate the mode

After the power goes out, if there is already a handset with enough charge placed in the telephone base, the telephone system enters battery backup mode automatically. That handset screen shows **Powering base... Don't pick up**. All other handset screens show **Battery backup mode**.

-OR-

If there is no handset placed in the telephone base after the power goes out, all handsets show **Out of range OR no power at base** and **Put HS on base to power base** alternatively. Place any handset with enough charge in the telephone base. Its screen shows **Powering base... Don't pick up**. All other handset screens show **Battery backup mode**.

NOTE: A handset which does not have enough charge to power up the base, its screen shows **Out of range OR no power at base** and **Not enough battery to power base** alternatively after the power goes out. Find another system handset that has enough charge to activate the mode.

Operation

During battery backup mode, the telephone base, answering system and all Bluetooth related features will be disabled. The operating time is subject to the battery level of the handset placed in the telephone base and the actual usage. For optimal performance, you are not recommended to use the handset placed in the telephone base when this mode is on.

Using other system handsets (Recommended):

Operate the handsets the same way as usual, except the answering system and all Bluetooth related features which will be disabled.

Using the handset placed in the telephone base:

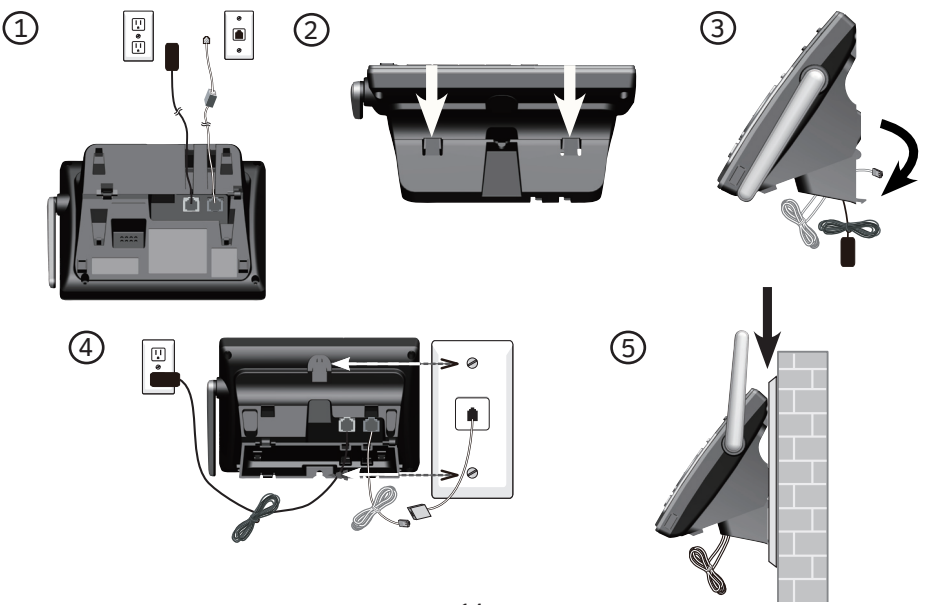
To maximize the operating time, you are not advised to use this handset. If you do have to use it, make sure you do not lift it from the telephone base. All operations should be done with the handset placed in the telephone base. In this case, calls can only be made and received using the speakerphone.

Installation options

Your telephone base is ready for tabletop use. If you want to mount your telephone on a wall, follow the steps below to connect the telephone base with a standard dual-stud telephone wall mounting plate. You may need a professional to install the mounting plate.

Tabletop to wall mount installation

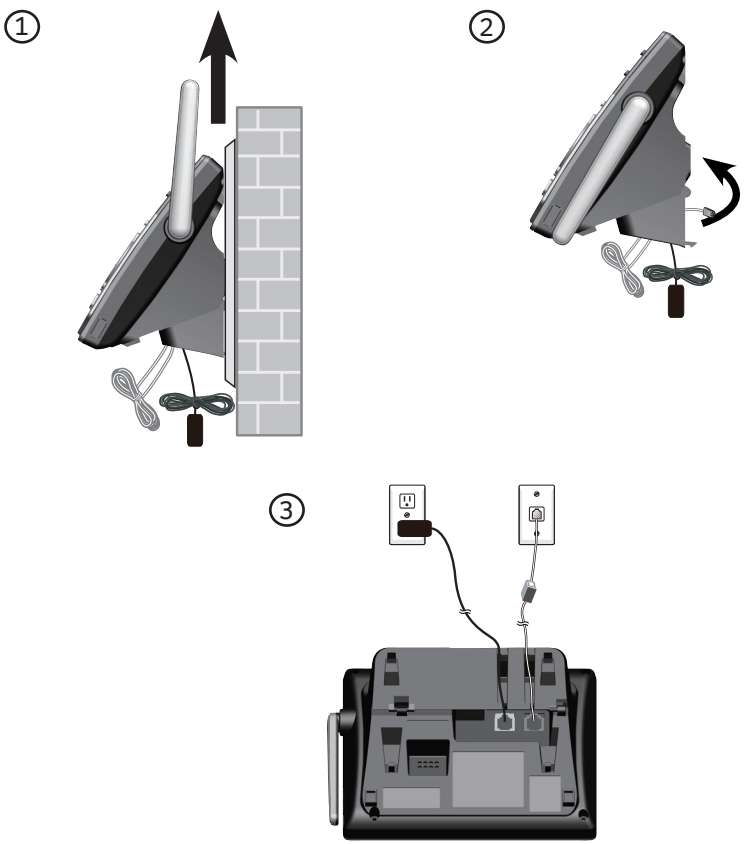
1. Unplug the power adapter from the power outlet. Unplug the telephone line cord from the wall jack (or DSL filter).
2. Press down on the tabs on the wall mount bracket on the telephone base to release it from tabletop orientation.
3. Swivel the wall mount bracket down to wall mount position and then push it into the telephone base until it clicks into place.
4. Plug the telephone line cord (or DSL filter) into the wall jack. Plug the power adapter into a power outlet not controlled by a wall switch. Align the holes on the back of the telephone base with the wall mounting plate.
5. Slide the telephone base down until it locks securely. Bundle the telephone line cord and power adapter cord neatly with twist ties if necessary.



Installation options

Wall mount to tabletop installation

1. If the telephone line cord and power adapter cord are bundled, untie them first. Push the telephone base up to remove it from the wall. Unplug the telephone line cord (or DSL filter) from the wall jack. Unplug the power adapter from the power outlet.
2. Swivel the wall mount bracket up to tabletop position and then push it into the telephone base until it clicks into place.
3. Plug the telephone line cord (or DSL filter) into the wall jack. Plug the power adapter into a power outlet not controlled by a wall switch. Bundle the telephone line cord and power adapter cord neatly with twist ties if necessary.



Introducing Bluetooth

Your new AT&T **CLP99183/CLP99283/CLP99353/CLP99383/CLP99453/CLP99483/CLP99553/CLP99583** telephone system with Bluetooth wireless technology has the following features:

- Pair up to 4 Bluetooth enabled devices (cell phones or headsets) with the telephone base.
- Connect a maximum of 2 Bluetooth enabled devices to make and receive cell calls. Both devices can be active on a call at a time.
- Connect a Bluetooth enabled headset for making and receiving home calls.
- Conference any combination of cell and home call.
- Make and receive calls using your cell phone service with your telephone base or system handsets.
- Download phonebook entries from your cell phone.
- Ringtone share feature allows you to set your telephone to play your IPhone® (iOS 4.1 or later) ringtone.

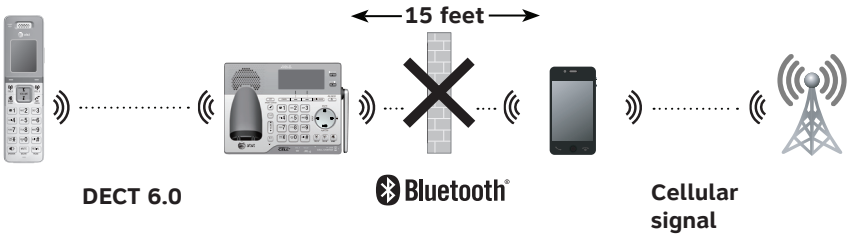
IMPORTANT INFORMATION

- After plugging in the telephone base, wait at least 20 seconds before connecting a Bluetooth device. The screen shows **Bluetooth system busy** if you try to connect too soon.
- Refer to the user's manual of your Bluetooth enabled cell phone or headset for more information about how that device uses Bluetooth connectivity.
- Bluetooth wireless technology operates within a short range (up to 30 feet) from the telephone base. Keep connected cell phones and headsets within this range.
- If your cell phone has poor reception in your home, the **CLP99183/CLP99283/CLP99353/CLP99383/CLP99453/CLP99483/CLP99553/CLP99583** cannot improve the reception. However, if there is a location in your house with better reception, you can leave your cell phone at that location while you use the **CLP99183/CLP99283/CLP99353/CLP99383/CLP99453/CLP99483/CLP99553/CLP99583** cell line. For optimal performance, the cell phone must be within 15 feet of the telephone base.

iPhone® is a registered trademark of Apple. Inc.

Introducing Bluetooth

- If you experience poor sound quality, it may be caused by the distance between your cell phone and the telephone base. To improve the performance, place your cell phone closer to the telephone base (within 15 feet) and make sure that there are no physical obstacles such as large furniture or thick wall in between.



- Charge your cell phone while it is connected to the telephone base. Your cell phone's battery discharges faster while it is connected to the telephone base via Bluetooth wireless technology.
- Monitor your cell phone's usage because minutes may be deducted from your cellular plan for the duration of all cell calls, depending on the terms of your plan.

Refer to the **Bluetooth setup** section (pages 20-32) to learn how to set up your Bluetooth device. Refer to the **Telephone operation** section (pages 48-66) on how to operate your Bluetooth devices with your new AT&T **CLP99183/CLP99283/CLP99353/CLP99383/CLP99453/CLP99483/ CLP99553/CLP99583** telephone system with Bluetooth wireless technology. Refer to the **Troubleshooting** section (pages 135-148) if you experience difficulty when using the telephone system.

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Introducing Bluetooth

Connect to Cell™ application

If you are using Bluetooth-enabled cell phones with Android® OS 2.3 or above, you can further extend the flexibility of your telephone system with use of the free **Connect to Cell** application.

Connect to Cell comprises **Caller ID manager** and **Alerts manager** that help integrate your cell phone with the AT&T telephone system.

Caller ID manager (Caller ID share) allows you:

- To view your AT&T phone's caller ID log on your Android cell phone;
- To use your Android cell phone to call back or send messages to individuals who have called your home line on the AT&T telephone;
- To store callers' names and numbers to your Android phone's directory for future use.

Alerts manager (Mobile notification) allows you to extend your Android phone's alerts to your AT&T telephone system. Your AT&T telephone will notify you whenever you receive certain text messages, e-mails or social media updates on your Android phone, so you will always be kept up to date.

To use **Caller ID manager** and **Alerts manager**, you must first download **Connect to Cell** to your Android cell phone using the **Google Play® Store** app. Scan the QR code on the right to download the application.

Connect to cell™ is a trademark of Advanced American Telephones.
Android® and Google Play® are registered trademarks of Google Inc.

Glossary of terms

Below are some terms used in this user's manual to help you become familiar with using your Bluetooth devices and your new AT&T telephone system.

Active devices - the **Device list** has two active slots for two cell phones, or one cell phone and one headset. When a device in the list is active, it will have a **D1:** or **D2:** in front of the device name. In order to use a Bluetooth device on a call, it must be in an active slot and be connected.

Bluetooth cell phone - refers to a mobile Bluetooth enabled cellular telephone.

CELL line - the telephone line associated with your cell phone service. On your **CLP99183/CLP99283/CLP99353/CLP99383/CLP99453/CLP99483/CLP99553/CLP99583**, press **CELL 1** or **CELL 2** on the handset or telephone base to use the cell line.

Connected - when you pair a Bluetooth device to the **CLP99183/CLP99283/CLP99353/CLP99383/CLP99453/CLP99483/CLP99553/CLP99583**, it is placed in an active slot and automatically connected. When a device is connected, a **1** and/or **2** will display after on the handset screen and the **CELL 1** and/or **CELL 2** light on the telephone base will be on. If a device loses its connection to the telephone base, it must be reconnected before you can use the device with the telephone system.

Device list - The list of devices connected to the telephone.

Disconnected - when a device is disconnected, **1** and/or **2** displays after on the handset screen and the **CELL 1** and/or **CELL 2** light on the telephone base is off.

Discoverable mode - before a Bluetooth enabled device can be paired, it must be set to this mode. When pairing your cell phone, the telephone base is set to this mode. Depending on the cell phone manufacturer, this mode is sometimes referred to as **Find Me** or **Visibility**.

Paired devices - The Bluetooth enabled devices (cell phones or headsets) that have shared registration information with the telephone base. A total of four Bluetooth enabled devices can be paired to the telephone base. However, only two paired devices can communicate with the base at a time.

Pairing - sometimes referred to as **bonding**. The process of sharing registration information between two Bluetooth enabled devices. Your Bluetooth enabled cell phone or headset must first be paired to the telephone base in order to use it with this telephone system.

PIN - by default, the PIN is **0000** for the telephone base and for most Bluetooth devices. PIN information may be exchanged between Bluetooth devices before they can be used. This is also known as a **Passkey** or **Passcode**.

Bluetooth setup

To use a Bluetooth enabled cellular phone with your telephone, you must first pair and connect your Bluetooth cellular phone with the telephone base. The **CLP99183/CLP99283/CLP99353/CLP99383/CLP99453/CLP99483/CLP99553/CLP99583** can then be used to make or answer calls on the cell phone line.

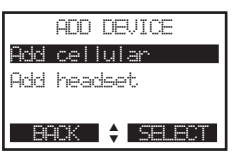
Bluetooth wireless technology operates within a short range (up to 30 feet). When you pair a Bluetooth cell phone or Bluetooth headset to the telephone base, keep the device within 15 feet of the telephone base for optimal performance.

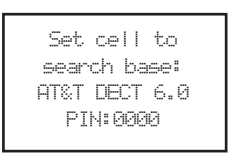
Add a cell phone

Before you begin, make sure that you have cellular coverage and your Bluetooth enabled cell phone is not connected to any other Bluetooth device. Refer to your cell phone user's manual to learn how to search for or add new Bluetooth devices.

To pair and connect a cell phone:

1. Press **MENU** on the telephone base in idle mode to enter the main menu.
2. Press ▼**CALLER ID** or ▲**DIRECTORY** to highlight **Bluetooth**, then press **SELECT**.
3. Press **SELECT** to choose **Add device**.
4. Press **SELECT** to choose **Add cellular**. The screen displays **Please wait...** followed by **1. If cell is connected to BT device, please disconnect it**.
   - If there are already 4 paired devices on the device list, the 4th device on the device list will be automatically removed, regardless of whether the new device pairing is successful or not.
   - If there are already 2 active devices on the device list with prefix **D1:** or **D2:**, the telephone base shows **Cell Phone A is deactivated for adding a new device**.
5. Press **NEXT**. The screen displays **2. Place cell phone next to base**.
   - All devices that are connected to the telephone base are disconnected until the pairing process is completed.





Bluetooth setup

6. Press **NEXT** to turn on the telephone base discoverable mode. The screen displays **Set cell to search base: AT&T DECT 6.0 PIN: 0000**. Promptly turn on the Bluetooth feature of your cell phone and search for or add new devices.
7. Once your cell phone finds your AT&T phone (**AT&T DECT 6.0**), press the appropriate key on your cell phone to continue the pairing process.
   - Your cell phone may require a passcode. In this case, the telephone base displays **Check cellular. ENTER PASS CODE**. Enter the cell phone passcode (typically **0000**) into the telephone base and press **SET**.
   - Enter the PIN of the telephone base (the default PIN is **0000**) into your cell phone to continue the pairing process if required. The telephone base displays **Adding Cell Phone A**.
8. When a device is successfully connected, the telephone base displays **Cell Phone A is added and connected to base** and the corresponding status icon (1 or 2) displays. The corresponding device light on the telephone base (**CELL 1** or **CELL 2**/**HEADSET**) turns on.

If you have trouble pairing your cell phone, it may not be compatible with your CLP99183/CLP99283/CLP99353/CLP99383/CLP99453/CLP99483/CLP99553/CLP99583. Check the Bluetooth compatibility list at www.telephones.att.com/bluetooth.

NOTES:

- The pairing process may take up to one minute. If the pairing process fails, try again.
- The steps for the pairing process may vary for different cell phones. If this happens, follow the prompts on your cell phone and your **CLP99183/CLP99283/CLP99353/CLP99383/CLP99453/CLP99483/CLP99553/CLP99583** to complete the pairing process.
- Refer to the user's manual of your cell phone on how to search for or add a new Bluetooth device.

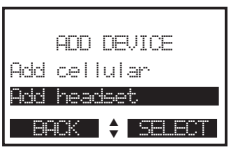
Bluetooth setup

Add a headset

Before you begin, make sure that your Bluetooth enabled headset is not connected to any other Bluetooth device. Refer to your headset user's manual to learn how to search for or add new Bluetooth devices.

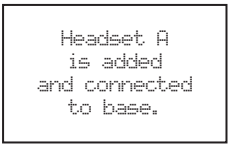
To pair and connect a headset:

1. Press **MENU** on the telephone base in idle mode to enter the main menu.
2. Press ▼**CALLER ID** or ▲**DIRECTORY** to highlight **Bluetooth**, then press **SELECT**.
3. Press **SELECT** to choose **Add device**.
4. Press ▼**CALLER ID** or ▲**DIRECTORY** to highlight **Add headset**, then press **SELECT**. The screen displays **If headset is connected to cell, please disconnect it**.
   - If there are already 4 paired devices on the device list, the 4th device on the device list will be automatically removed, regardless of whether the new device pairing is successful or not.
   - If there is another headset already active, the screen will show **Only the BT headset in slot 2 can be ready for connection** and then **Headset X is deactivated for adding a new device**.
5. Press **NEXT**. The screen displays **Pls set headset to discoverable mode**. Set your headset to discoverable mode (refer to the user's manual of your headset), then press **NEXT**.
   - All devices that are connected to the telephone base are temporarily disconnected.
6. The screen displays **Searching for Bluetooth headsets....**



Bluetooth setup

7. When the screen displays the found devices, press ▼**CALLER ID** or ▲**DIRECTORY** to highlight your headset if necessary, then press **SELECT**.
   - Enter the PIN of your headset if required. The PIN for most Bluetooth devices is **0000** (refer to the user's manual of your headset), then press **NEXT**.
8. The screen displays **Adding Headset A** when the base is connecting to your headset.
9. When a device is successfully connected, the telephone base displays **Headset A is added and connected to base** and the corresponding status icon **2**. You hear a confirmation tone. The corresponding light on the telephone base **CELL 2/HEADSET** turns on.



If you have trouble pairing your headset, it may not be compatible with your CLP99183/CLP99283/CLP99353/CLP99383/CLP99453/CLP99483/CLP99553/CLP99583. Check the Bluetooth compatibility list at www.telephones.att.com/bluetooth.

NOTES:

- The pairing process may take up to one minute. If the pairing process fails, try again.
- When a connected headset is charging, it may disconnect from the telephone base and the **CELL 2/HEADSET** light on the telephone base turns off. For some headset models, you may need to turn on the headset and reconnect it to the telephone base again.

Bluetooth setup

Auto connection

When an active device moves within Bluetooth range of the telephone base, or is turned on within range, the telephone base tries to connect to the device. When the device moves out of range, it is disconnected. Your device might make a connect or disconnect sound.

A connected device could also be disconnected by:

- Turning off the Bluetooth device.
- Turning off the Bluetooth feature of the device.
- Disconnecting through the telephone base **Device list**. If you disconnect through the **Device list**, the telephone base will not attempt to reconnect until your device is moved out of range and then moves back in range again.

Bluetooth connection from idle mode

When you have active devices that are not connected, **CONNECT** appears on the telephone base in idle mode. Press **CONNECT** to start connecting an active device. When there are two active devices, the screen will prompt you to choose one before connection.

Device list and connection

Up to 4 devices can be paired to the telephone base. All paired devices are shown on the device list. To use a paired device, it must be in an active slot (**D1:** or **D2:**) on the device list and connected. Both Bluetooth enabled devices can be used on a cell call at a time

Once you have paired a device with the telephone base, you do not need to repeat the pairing procedure again unless you delete the device from the device list.

NOTE: When connecting a Bluetooth device to the device list, all connected devices will be temporarily disconnected until the procedure is complete. It may take up to 2 minutes to reconnect.

Bluetooth setup

Review the device list

1. Press **MENU** on the telephone base in idle mode.
2. Press ▼**CALLER ID** or ▲**DIRECTORY** to highlight **Bluetooth**, then press **SELECT**.
3. Press ▼**CALLER ID** or ▲**DIRECTORY** to highlight **Device list**, then press **SELECT**.

Connect/disconnect an active device

While in the device list menu, you may connect or disconnect your active device.

1. Press **MENU** on the telephone base in idle mode.
2. Press ▼**CALLER ID** or ▲**DIRECTORY** to highlight **Bluetooth**, then press **SELECT**.
3. Press ▼**CALLER ID** or ▲**DIRECTORY** to highlight **Device list**, then press **SELECT**.
4. Press ▼**CALLER ID** or ▲**DIRECTORY** to highlight a device, then press **OPTION**.
5. Press ▼**CALLER ID** or ▲**DIRECTORY** to highlight **Connect**/**Disconnect** (whichever is applicable), then press **SELECT**. The telephone base displays **Device connected/Device disconnected**. You hear a confirmation tone.

NOTE: When your active device is connected, you are prompted to select **Disconnect**. When your active device is disconnected, you are prompted to select **Connect**.

Bluetooth setup

Remove a paired device

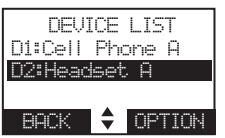
When you already have a maximum of 4 devices on the device list and you want to add another device, you must first delete a device from the device list.

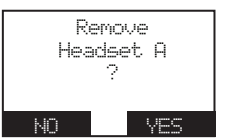
To remove a paired device:

1. Press **MENU** on the telephone base in idle mode to enter the main menu.
2. Press ▼**CALLER ID** or ▲**DIRECTORY** to highlight **Bluetooth**, then press **SELECT**.
3. Press ▼**CALLER ID** or ▲**DIRECTORY** to highlight **Device list**, then press **SELECT**.
4. Press ▼**CALLER ID** or ▲**DIRECTORY** to highlight the desired device, then press **X/DELETE**.

   -OR-

   - Press ▼**CALLER ID** or ▲**DIRECTORY** to highlight the desired device, then press **OPTION**.
   - Press ▼**CALLER ID** or ▲**DIRECTORY** to highlight **Remove**, then press **SELECT**.
5. The telephone base displays **Remove Headset A?** Press **YES** to confirm. The telephone base displays **Device removed from device list** and you hear a confirmation tone.



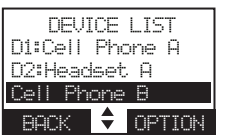


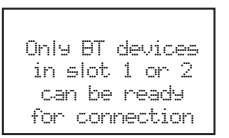
Replace an active device

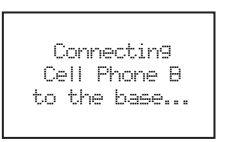
If you already have 2 active devices on the device list and you want to activate a different device, you must deactivate one of the 2 active devices.

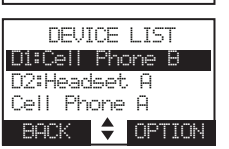
To replace an active device:

1. Press **MENU** on the telephone base when it is not in use.
2. Press ▼**CALLER ID** or ▲**DIRECTORY** to highlight **Bluetooth**, then press **SELECT**.
3. Press ▼**CALLER ID** or ▲**DIRECTORY** to highlight **Device list**, then press **SELECT**.
4. Press ▼**CALLER ID** or ▲**DIRECTORY** to highlight the device you want to activate without a **D1:** or **D2:** prefix, then press **OPTION**.
5. Press ▼**CALLER ID** or ▲**DIRECTORY** to highlight **Connect**, then press **SELECT**. The screen displays **Only BT devices in slot 1 or 2 can be ready for connection** and then a list of devices for deactivation.
6. Press ▼**CALLER ID** or ▲**DIRECTORY** to highlight the device to be deactivated, then press **NEXT**. The screen displays **Cell Phone A is deactivated** and you hear a confirmation tone. The screen then displays **Connecting Cell Phone B to the base**...
7. Depending on your cell phone settings, you may need to press a key on your cell phone to confirm the connection. When the new device is successfully activated and connected, the screen displays **Device connected**. You hear a confirmation tone.









NOTE: When adding, removing, or replacing a Bluetooth device on the active devices list, all connected devices are temporarily disconnected until the procedure is complete. It may take up to 2 minutes to reconnect.

Bluetooth setup

Download directory

You can download up to 4 cell phone directories (phonebooks) to your **CLP99183/CLP99283/CLP99353/CLP99383/CLP99453/ CLP99483/ CLP99553/CLP99583** telephone system via Bluetooth wireless technology. Each downloaded directory can store up to 1,500 entries with up to 30 digits for each phone number and 15 characters for each name.

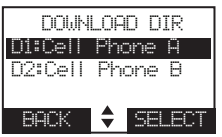
Before downloading a directory, make sure the cell phone is paired, active, and connected to your telephone system.

Place your cell phone next to the telephone base when you download a cell phone directory to your telephone system.

To download a cell phone directory:

1. Press **MENU** on the telephone base in idle mode.
2. Press ▼**CALLER ID** or ▲**DIRECTORY** to highlight **Bluetooth**, then press **SELECT**.
3. Press ▼**CALLER ID** or ▲**DIRECTORY** to highlight **Download dir**, then press **SELECT**.
4. Press ▼**CALLER ID** or ▲**DIRECTORY** to highlight a device, then press **SELECT**.
5. Press ▼**CALLER ID** or ▲**DIRECTORY** to highlight one of the following options:
   - **Phone memory** - download all contacts stored in your phone memory.
   - **SIM card only** - download all contacts stored in your SIM card.
   - **Phone and SIM** - download all contacts stored in both your phone memory and SIM card.

   Press **SELECT**. During the download, the telephone base displays the progress. All handsets display **Downloading...**



Bluetooth setup

- Your cell phone may require a passcode. In this case the screen displays **Check cellular. ENTER PASSCODE.** Enter the cell phone passcode into the telephone base and press **SET** to save.
- Your cell phone may require you to press a key to confirm the directory download.
- If the selected device's directory has already been downloaded to your telephone system before, the telephone base displays the last update date of your cell phone. The directory stored on your telephone system for that cell phone will be erased and replaced with the current cell phone directory. If you have edited the downloaded entries (page 89), those changes will be lost. Press **NEXT** to start the download.
- If you already have 4 downloaded directories, the telephone base displays **Memory is full. Replace existing directory?** Press **YES**. Highlight the cell phone directory to be replaced and press **SELECT**. The screen displays **Replace Cell Phone A directory?** Press **YES** to confirm.

6. When the downloading process is complete, the telephone base displays **Download ended XXXX entries saved**. Press **OK** to return to the **Bluetooth** menu.

NOTES:

- With certain cell phones, downloading from the SIM card is not supported. If this is the case, try transferring the contacts from your SIM card to your cell phone memory first, then download from your cell phone memory. For more information on how to transfer contacts from your SIM card to your cell phone memory, see your cell phone's user's manual.
- If **Phone memory** is chosen but with no entries saved, the telephone base displays **No entries found. Download from SIM only?** Press **YES** to confirm. If **SIM card only** is chosen but with no entries saved, the telephone base displays **No entries found. Download from Phone only?** Press **YES** to confirm. If **Phone and SIM** are chosen but with no entries saved in either or both directories, the telephone base displays **No entries found. Download from Phone only?** Press **YES** to confirm.
- When downloading the directory from your Bluetooth enabled cell phone, some data may not transfer. For example, if you have home, mobile and work numbers for a particular contact, the three category descriptions may not transfer to your **CLP99183/CLP99283/CLP99353/ CLP99383/CLP99453/ CLP99483/CLP99553/CLP99583**.

Interruption to directory download

If you are downloading a directory from a cell phone and the phone receives a call, the download process stops and the telephone base displays **Download failed** and all the handsets display **Download fail.** When you try to view the downloaded directory, the telephone base and handsets display **Last Download failed: MM/DD/YY**. You need to download the directory again (see page 28).

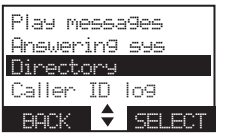
When you are downloading a directory from a cell phone and you wish to stop the download process, you may press **STOP**. The telephone base displays **Download directory cancelled**. The telephone base displays **Download failed** when it returns to idle mode.

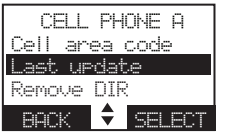
NOTE: During the download process, do not attempt to make changes to your cell phone directory.

View the directory download information

1. Press **MENU** on the telephone base in idle mode to enter the main menu.
2. Press ▼**CALLER ID** or ▲**DIRECTORY** to highlight **Directory**, then press **SELECT**.
3. Press ▼**CALLER ID** or ▲**DIRECTORY** to choose the desired downloaded directory, then press **OPTION**.
4. Press ▼**CALLER ID** or ▲**DIRECTORY** to highlight **Last update**, then press **SELECT**.
   - The telephone base displays **Cell phone A Last update: MM/DD/YY Total #XXXX**.

     -OR-
   - The telephone base displays **Cell phone A Last download failed: MM/DD/YY** if there was an interruption during that directory download.
5. Press **OK** to exit.





NOTE: If a handset tries to access the directory while a Bluetooth directory download is in progress, the screen shows **Not available at this time**.

Change PIN

You are required to enter a PIN when establishing a Bluetooth connection. The default PIN of your telephone base is **0000**.

To change the PIN:

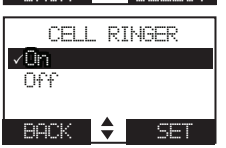
1. Press **MENU** on the telephone base in idle mode to enter the main menu.
2. Press ▼**CALLER ID** or ▲**DIRECTORY** to highlight **Bluetooth**, then press **SELECT**.
3. Press ▼**CALLER ID** or ▲**DIRECTORY** to highlight **Change PIN**, then press **SELECT**. The telephone base displays **ENTER NEW PIN** and the existing PIN.

4. Use the dialing keys to enter a new 4-digit code.
   - Press **X/DELETE** to erase a digit.
   - Press and hold **X/DELETE** to erase all digits.
   - Press ▼**CALLER ID** or ▲**DIRECTORY** to move the cursor to the left or right.
5. Press **SET** to save.

Cell ringer

If this feature is on and you have connected an iPhone (iOS 4.1 or later) to your telephone system, the telephone plays your iPhone ringtone when there is incoming call.

1. Press **MENU** on the telephone base in idle mode to enter the main menu.
2. Press ▼**CALLER ID** or ▲**DIRECTORY** to highlight **Bluetooth**, then press **SELECT**.
3. Press ▼**CALLER ID** or ▲**DIRECTORY** to highlight **Cell ringer**, then press **SELECT**.
   - If there are more than one paired device on the device list, press ▼**CALLER ID** or ▲**DIRECTORY** to highlight the desired device, then press **SELECT**.



4. Press ▼**CALLER ID** or ▲**DIRECTORY** to choose **On** or **Off**, then press **SET**.

NOTE: The quality of ringtone played on your telephone is subject to individual ringtone characteristics.

Handset and telephone base settings

Use the menu to change the cordless handset or telephone base settings.

1. Press **MENU** on the handset or telephone base when it is not in use to enter the main menu.
2. Press ▼**CID** or ▲**DIR** on the handset, or press ▼**CALLER ID** or ▲**DIRECTORY** on the telephone base to scroll to the feature to be changed. When scrolling through the menu, the selected menu item is highlighted.
3. Press **SELECT** to select the highlighted item.

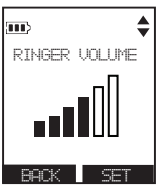
NOTE: Press **OFF/CANCEL** on the handset, or press **CANCEL** on the telephone base to cancel an operation, back up to the previous menu or exit the menu display. Press and hold **OFF/CANCEL** on the handset, or press and hold **CANCEL** on the telephone base to return to idle mode.

Handset and telephone base settings

Ringer volume

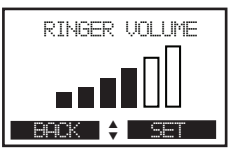
You can set the ringer volume for incoming calls on all lines. A ringer off icon shows when the volume is set to off.

1. Press **MENU** in idle mode to enter the main menu.
2. Press ▼**CID** or ▲**DIR** on the handset, or press ▼**CALLER ID** or ▲**DIRECTORY** on the telephone base to scroll to **Ringers**, then press **SELECT**.
3. Press **SELECT** again to select **Ringer volume**.
4. Press ▼**CID** or ▲**DIR** on the handset, or press ▼**CALLER ID** or ▲**DIRECTORY** on the telephone base to sample each volume level.
5. Press **SET** to save your preference. There is a confirmation tone and the screen returns to the previous menu.



-OR-

1. Press ▼**VOLUME**▲ on the telephone base to set the ringer volume while the telephone base is in idle mode to set the ringer volume of the telephone base.
2. Press **SET** to confirm and you hear a confirmation tone.



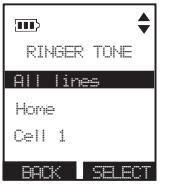
NOTES:

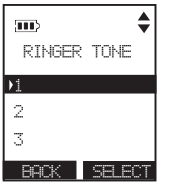
- Changing the handset ringer volume does not affect the base ringer volume.
- If the ringer volume is set to off, that handset is silenced for all incoming calls.
- The ringer volume level also determines the ringer levels of intercom calls (page 68).
- If the ringer volume is set to off, the caller ID will not be announced and the screen will briefly display **Caller ID won't be announced**.

Handset and telephone base settings

Ringer tone

You can select the ringer tones for incoming home and cell calls.





To select a ringer tone:

1. Press **MENU** in idle mode to enter the main menu.
2. Press ▼**CID** or ▲**DIR** on the handset, or press ▼**CALLER ID** or ▲**DIRECTORY** on the telephone base to highlight **Ringers**, then press **SELECT**.
3. Press ▼**CID** or ▲**DIR** on the handset, or press ▼**CALLER ID** or ▲**DIRECTORY** on the telephone base to highlight **Ringer tone**, then press **SELECT**.
4. Press ▼**CID** or ▲**DIR** on the handset, or press ▼**CALLER ID** or ▲**DIRECTORY** on the telephone base to highlight **All lines**, **Home, Cell 1** or **Cell 2**, then press **SELECT**.
5. Press ▼**CID** or ▲**DIR** on the handset, or press ▼**CALLER ID** or ▲**DIRECTORY** on the telephone base to sample each ringer tone. A sample of each ringer tone plays as you scroll through the choices.
6. Press **SELECT** to select and save your choice. You hear a confirmation tone.

NOTE: If you turn off the ringer volume, you will not hear ringer tone samples.

Set date/time

The answering system announces the day and time of each message prior to playing it. Before using the answering system, set the date and time as follows. If you subscribe to caller ID service, the day, month and time are set automatically with each incoming call. The year must be set so that the day of the week can be calculated from the caller ID information. You can turn off the date and time settings of the caller ID service and set the date and time manually (see **Use caller ID to automatically set date and time** on page 42).

After a power failure or handset registration, the system prompts you to set the date and time.

To set the date and time manually:

1. Press **MENU** in idle mode to enter the main menu.
2. Press ▼**CID** or ▲**DIR** on the handset, or press ▼**CALLER ID** or ▲**DIRECTORY** on the telephone base to scroll to **Set date/time** and then press **SELECT**.
3. Press ▼**CID** or ▲**DIR** on the handset, or press ▼**CALLER ID** or ▲**DIRECTORY** on the telephone base to select the month, then press **NEXT**, or enter the number using the dialing keys.
4. Press ▼**CID** or ▲**DIR** on the handset, or press ▼**CALLER ID** or ▲**DIRECTORY** on the telephone base to select the day, then press **NEXT**, or enter the number using the dialing keys.
5. Press ▼**CID** or ▲**DIR** on the handset, or press ▼**CALLER ID** or ▲**DIRECTORY** on the telephone base to select the year, or enter the number using the dialing keys, then press **NEXT** to move on to set the time.
6. Press ▼**CID** or ▲**DIR** on the handset, or press ▼**CALLER ID** or ▲**DIRECTORY** on the telephone base to select the hour, then press **SAVE**, or enter the number using the dialing keys.
7. Press ▼**CID** or ▲**DIR** on the handset, or press ▼**CALLER ID** or ▲**DIRECTORY** on the telephone base to select the minute, then press **SAVE**, or enter the number using the dialing keys.

8. Press ▼**CID** or ▲**DIR** on the handset, or press ▼**CALLER ID** or ▲**DIRECTORY** on the telephone base to highlight **AM** or **PM**, or press **2** for **AM** or **7** for **PM**. Press **SAVE** to confirm. There is a confirmation tone and the screen returns to the previous menu.

NOTE: If the clock is not set when a message is recorded, the system announces, *"Time and day not set,"* before it plays the message.

LCD language

You can select the language used for all screen displays.

1. Press **MENU** in idle mode to enter the main menu.
2. Press ▼**CID** or ▲**DIR** on the handset, or press ▼**CALLER ID** or ▲**DIRECTORY** on the telephone base to scroll to **Settings**, then press **SELECT**.
3. Press **SELECT** to choose **LCD language**.
4. Press ▼**CID** or ▲**DIR** on the handset, or press ▼**CALLER ID** or ▲**DIRECTORY** on the telephone base to highlight **English**, **Français** or **Español**, then press **SELECT**. The screen prompts **Set English/Français/Español as LCD language?**
5. Press **YES** to save your preference. There is a confirmation tone and the screen returns to the previous menu. Press **NO** to cancel the operation.

NOTE: If you accidentally change the LCD language to French or Spanish, you can reset it back to English without going through the French or Spanish menus. Press **MENU** on the handset or telephone base in idle mode, then enter **364#**. Press **OFF/CANCEL** after the confirmation tone.

Caller ID announce

The caller ID announce feature lets you know who's calling without having to look at the display. When you have an incoming call, the handset and/or base speaks *"Call from..."* and the name of the caller based on the directory or caller ID information. If the caller's name is private or unknown, the phone number up to the last 11 digits will be announced. If the caller's phone number is also private or unknown, no information will be announced. The default setting is **On**.

To turn on or off the caller ID announce feature:

1. Press **MENU** in idle mode to enter the main menu.
2. Press ▼**CID** or ▲**DIR** on the handset, or press ▼**CALLER ID** or ▲**DIRECTORY** on the telephone base to scroll to **Caller ID annc**, then press **SELECT**.
3. Press ▼**CID** or ▲**DIR** on the handset, or press ▼**CALLER ID** or ▲**DIRECTORY** on the telephone base to highlight **On** or **Off**, then press **SELECT**. There is a confirmation tone. The handset and telephone base screen show **CID Annc ON/OFF on all HS & BS** briefly before returning to the previous menu.

NOTES:

- To use the caller ID announce feature, you must subscribe to caller ID service from your telephone service provider.
- When there are up to five handsets registered, the telephone system supports caller ID announce for all handsets. If six or more handsets are registered, the system supports caller ID announce for the first four registered handsets only.
- This feature does not announce information for call waiting calls.
- It takes at least 2 rings for the phone to receive caller ID information and announce it. If the phone is answered before the end of the second ring, the phone won't have time to announce the caller's information.
- Pronunciation of names may vary with this feature. Not all names may be pronounced correctly.
- When this feature is on, the telephone plays both the caller ID information and the ringer at the same time when there is an incoming call.
- Caller ID announce is available in English only.

Handset and telephone base settings

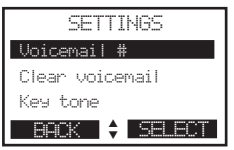
Set speed dial voicemail number

This feature lets you save your voicemail number for easy access when you press and hold the ✉ **1** key.

To save your voicemail number:

1. Press **MENU** in idle mode to enter the main menu.
2. Press ▼**CID** or ▲**DIR** on the handset, or press ▼**CALLER ID** or ▲**DIRECTORY** on the telephone base to scroll to **Settings**, then press **SELECT**.
3. Press ▼**CID** or ▲**DIR** on the handset, or press ▼**CALLER ID** or ▲**DIRECTORY** on the telephone base to scroll to **Voicemail #**, then press **SELECT**.

4. Use the dialing keys to enter the voicemail access number provided by your telephone service provider (up to 30 digits) when prompted.
   - Press ▼**CID** or ▲**DIR** on the handset, or press ▼**CALLER ID** or ▲**DIRECTORY** on the telephone base to move the cursor to the left or right.
   - Press **MUTE/DELETE** on the handset, or press **X/DELETE** on the telephone base to erase a digit.
   - Press and hold **MUTE/DELETE** on the handset, or press **X/DELETE** on the telephone base to erase all digits.
   - Press and hold **REDIAL/PAUSE** to enter a three-second dialing pause (a **p** appears).



5. Press **SAVE** to save. There is a confirmation tone and the screen displays **Voicemail # saved** then returns to the previous menu.

Voicemail (visual message waiting) indicator

If you subscribe to a voicemail service offered by your telephone service provider, this feature provides a visual indication when you have new voicemail messages. **New voicemail** and ✉ appear on the screens.

NOTES:

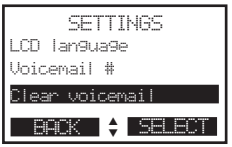
- This feature does not indicate new messages recorded on your phone's built-in answering system.
- For more information about the difference between your answering system and voicemail, see page 112.

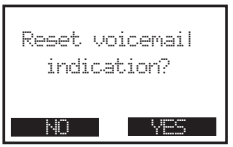
Clear voicemail indication

Use this feature when the telephone indicates there is new voicemail but there is none. For example, when you have accessed your voicemail while away from home. This feature only turns off the displayed **New voicemail** and ✉ icon; it does not delete your voicemail messages. As long as you have new voicemail messages, your telephone service provider continues to send the signal to turn on the indicators.

To manually turn off the new voicemail indicators:

1. Press **MENU** when in idle mode to enter the main menu.
2. Press ▼**CID** or ▲**DIR** on the handset, or press ▼**CALLER ID** or ▲**DIRECTORY** on the telephone base to scroll to **Settings**, then press **SELECT**.
3. Press ▼**CID** or ▲**DIR** on the handset, or press ▼**CALLER ID** or ▲**DIRECTORY** on the telephone base to scroll to **Clear voicemail**, then press **SELECT**. The screen shows **Reset Voicemail Indication?**
4. Press **YES** to turn the voicemail indication off. There is a confirmation tone and the screen returns to the previous menu.





NOTES:

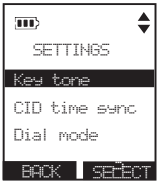
- Your telephone service provider voicemail may alert you to new messages with a stutter (broken) dial tone. Contact your telephone service provider for more details.
- For information about using your voicemail service, contact your telephone service provider.

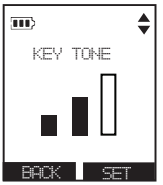
Handset and telephone base settings

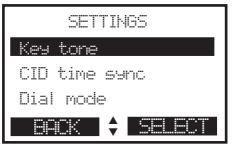
Key tone

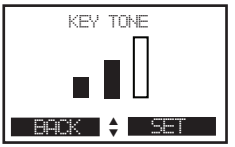
The handset is set to beep with each key press. You can adjust the key tone volume or turn it off. If you turn off the key tone, there are no beeps when you press keys.

1. Press **MENU** in idle mode to enter the main menu.
2. Press ▼**CID** or ▲**DIR** on the handset, or press ▼**CALLER ID** or ▲**DIRECTORY** on the telephone base to scroll to **Settings**, then press **SELECT**.
3. Press ▼**CID** or ▲**DIR** on the handset, or press ▼**CALLER ID** or ▲**DIRECTORY** on the telephone base to scroll to **Key tone**, then press **SELECT**.
4. Press ▼**CID** or ▲**DIR** on the handset, or press ▼**CALLER ID** or ▲**DIRECTORY** on the telephone base to select the desired volume or **Off**.
5. Press **SET** to save your preference. There is a confirmation tone and the screen returns to the previous menu.









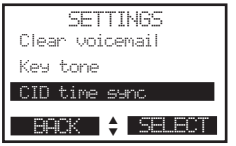
Handset and telephone base settings

Use caller ID to automatically set date and time

If you subscribe to caller ID service, the day, month and time are set automatically with each incoming call. Follow the steps below to turn the **CID time sync** feature on or off. The default setting is **On**.

1. Press **MENU** in idle mode to enter the main menu.
2. Press ▼**CID** or ▲**DIR** on the handset, or press ▼**CALLER ID** or ▲**DIRECTORY** on the telephone base to scroll to **Settings**, then press **SELECT**.

3. Press ▼**CID** or ▲**DIR** on the handset, or press ▼**CALLER ID** or ▲**DIRECTORY** on the telephone base to scroll to **CID time sync**, then press **SELECT**.



4. Press ▼**CID** or ▲**DIR** on the handset, or press ▼**CALLER ID** or ▲**DIRECTORY** on the telephone base to highlight **On** or **Off**, then press **SELECT** to save. There is a confirmation tone and the screen returns to the previous menu.

Home area code

If you dial seven digits to make a local call (no area code required), enter your area code into the telephone as the home area code. When you receive a call from within your home area code, the caller ID log only displays the seven digits of the telephone number.

This feature makes it easy for you to place a call from the caller ID log. If you dial ten digits to make a local phone call, do not use this home area code feature. If you do, you cannot place local calls from your caller ID log, as they will have only seven digits.

To set the home area code:

1. Press **MENU** in idle mode to enter the main menu.
2. Press ▼**CID** or ▲**DIR** on the handset, or press ▼**CALLER ID** or ▲**DIRECTORY** on the telephone base to scroll to **Directory**, then press **SELECT**.
3. Press **OPTION** to choose **Home**.
4. Press ▼**CID** or ▲**DIR** on the handset to scroll to **Home areacode**, then press **SELECT**. The screen briefly shows **Only for 7 digit dial from CID.**

   -OR-

   Press ▼**CALLER ID** or ▲**DIRECTORY** on the telephone base to scroll to **Home area code**, then press **SELECT**. The screen briefly shows **Only for 7 digits dialing from Caller ID log.**

5. Use the dialing keys to enter a three-digit home area code.
   - Press **MUTE/DELETE** on the handset, or **X/DELETE** on the telephone base to erase a digit.
   - Press and hold **MUTE/DELETE** on the handset, or **X/DELETE** on the telephone base to erase all digits.
6. Press **SAVE** to confirm. There is a confirmation tone. The handset screen shows **Areacode will not show in CID** and the telephone base screen shows **Area code will not show in Caller ID log** briefly before returning to the previous menu.

NOTE: If in the future, your telephone service provider requires you to dial ten digits to make a local call (area code plus telephone number), you need to delete your home area code. With the home area code displayed, press and hold **MUTE/DELETE** on the handset or press and hold **X/DELETE** on the telephone base until the digits are deleted, and then press **SAVE**. The home area code is now restored to its default setting of _ _ _ (empty).

Cell area code

Most cell phone entries are stored in a 10-digit format. If all of your cell phone entries are stored this way, you do not need to program your cell area code.

If your cell phone stores entries in a 7-digit format, we recommend that you program your cell area code so that your 7-digit directory entries can be dialed correctly using your home line.

To set the cell area code:

1. Press **MENU** on the handset in idle mode to enter the main menu.
2. Press **CID▼** or **▲DIR** on the handset, or press **▼CALLER ID** or **▲DIRECTORY** on the telephone base to highlight **Directory**, then press **SELECT**.
3. Press **CID▼** or **▲DIR** on the handset, or press **▼CALLER ID** or **▲DIRECTORY** on the telephone base to highlight the desired downloaded directory, then press **OPTION**.
4. Press **▼CID** or **▲DIR** on the handset to scroll to **Cell areacode**, then press **SELECT**. The screen briefly shows **Only for 7 digit dial from CID.**

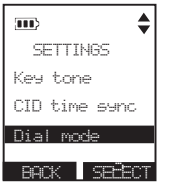
   -OR-

   Press **▼CALLER ID** or **▲DIRECTORY** on the telephone base to scroll to **Cell area code**, then press **SELECT**. The screen briefly shows **Only for 7 digits dialing from Caller ID log.**
5. Use the dialing keys to enter the desired cell area code.
   - Press **MUTE/DELETE** on the handset, or **X/DELETE** on the telephone base to erase a digit.
   - Press and hold **MUTE/DELETE** on the handset, or **X/DELETE** on the telephone base to erase all digits.
6. Press **SAVE** to confirm. There is a confirmation tone. The handset screen shows **Areacode will not show in CID** and the telephone base screen shows **Area code will not show in Caller ID log** briefly before returning to the previous menu.

Handset and telephone base settings

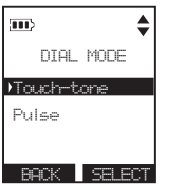
Dial mode

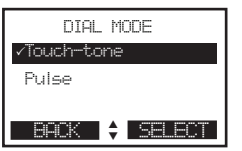
The dial mode is preset to tone dialing. If you have pulse (rotary) service, you must change the dial mode to pulse dialing before using the telephone.



To set the dial mode:

1. Press **MENU** in idle mode to enter the main menu.
2. Press ▼**CID** or ▲**DIR** on the handset, or press ▼**CALLER ID** or ▲**DIRECTORY** on the telephone base to scroll to **Settings**, then press **SELECT**.
3. Press ▼**CID** or ▲**DIR** on the handset, or press ▼**CALLER ID** or ▲**DIRECTORY** on the telephone base to scroll to **Dial mode**, then press **SELECT**.
4. Press ▼**CID** or ▲**DIR** on the handset, or press ▼**CALLER ID** or ▲**DIRECTORY** on the telephone base to highlight **Touch-tone** or **Pulse**, then press **SELECT**. There is a confirmation tone and the screen returns to the previous menu.





Web address

Use this feature to view the AT&T website address.

1. Press **MENU** on the handset or telephone base in idle mode to enter the main menu.
2. Use ▼**CID** or ▲**DIR** on the handset, or press ▼**CALLER ID** or ▲**DIRECTORY** on the telephone base to scroll to **Web address**, then press **SELECT**.

QUIET mode

When **QUIET** mode is turned on, the telephone silences all sounds during the set period of time (1-12 hours). However, the handset locator paging tone and any sound-generating operations initiated by users, such as making calls using the speakerphone or setting ringer volume, will sound as normal. After you turn on **QUIET** mode, this feature activates immediately and the answering system turns on automatically.

When **QUIET** mode is on, the answering system takes calls and records messages without broadcasting them.

To turn QUIET mode on:

1. Press and hold **QUIET #** in idle mode to enter the **QUIET** mode setting screen. The screen shows **Set quiet mode duration (1 to 12 hours) _ _**.
2. Use the dialing keys to enter the desired number of hours (1-12) you would like to turn on **QUIET** mode, then press **SELECT**. Your screen briefly shows **Answering sys is ON during quiet mode** and then **Quiet mode on** in the idle screen.

To turn QUIET mode off:

- While **QUIET** mode is on, press and hold **QUIET #**. The screen then shows **Quiet mode is off** and you hear a confirmation tone.

NOTES:

- If you change the base ringer, handset ringer, ringer volume, key tone, or caller ID announce features when QUIET mode is on, the sample plays but the feature is still muted after saving the setting.
- After QUIET mode is turned off or the set period of time has expired, all muted features will be activated again.
- The PTT function is not available when QUIET mode is on.

No line alert

If there is no telephone line connected to the telephone base, the screens show **No home line**. If you do not want to display this message on the screens (for example, if you use the cell line only), you can turn the no line alert off using the code described below.

To turn off the no line alert:

Press **MENU** on the handset or telephone base in idle mode, then enter **✻662#**. You hear a confirmation tone.

To turn the no line alert back on:

Press **MENU** on the handset or telephone base in idle mode, then enter **✻661#**. You hear a confirmation tone.

Cell alert

If you have downloaded the **Connect to Cell** application and use the **Alerts manager** (page 18), there are message notifications sent to your telephone system. Your telephone system beeps once when your Android cell phone receives text messages, e-mails or social media updates. You can turn the alert tone on or off using the code described below.

To turn the alert tone off:

Press **MENU** on the handset or telephone base, then enter **✻252#**. You hear a confirmation tone.

To turn the alert tone back on:

Press **MENU** on the handset or telephone base, then enter **✻251#**. You hear a confirmation tone.

Make, answer and end a call

Make, answer or end a home call

Using a cordless handset:

To make a home call:

- Press **HOME/FLASH** or **/SPEAKER**, then enter the telephone number.

To predial a home call:

- Enter the telephone number, then press **HOME/FLASH** or **/SPEAKER**.

To answer a home call:

- Press **HOME/FLASH** or **/SPEAKER**, **CELL 1**, **CELL 2** or any dialing key (**0**-**9** or **TONE**).

To end a home call:

Press **OFF/CANCEL**, or put the handset in the telephone base or charger.

NOTES:

- The screen shows the elapsed time as you talk (in hours, minutes and seconds).
- When predialing (preview numbers before dialing), press **MUTE/DELETE** to backspace and delete; press and hold **REDIAL/PAUSE** to insert a dialing pause (a **p** appears).
- You cannot answer a home call using your connected cell phone.

Using the telephone base:

To make a home call:

- Press **HOME** on the telephone base, then enter the telephone number.

To predial a home call:

- Enter the telephone number, then press **HOME**.

To answer a home call:

- Press **HOME, CELL 1, CELL 2** or any dialing key **(0-9** or **TONE)**.

To end a call a home call:

- Press **HOME**.

NOTES:

- The screen shows the elapsed time as you talk (in hours, minutes and seconds).
- When predialing (preview numbers before dialing), press **X/DELETE** to backspace and delete; press **REDIAL/PAUSE** to insert a dialing pause (a **p** appears).

Using a Bluetooth headset:

You can use a Bluetooth headset for home calls. However, you need to keep the device within 15 feet of the telephone base for optimal performance. Please see the user's manual of your Bluetooth headset for more information.

To answer a home call using a Bluetooth headset:

- Press the call key on your headset.

To end a home call using a Bluetooth headset:

- Press the call key on your headset.

To transfer a call from the telephone base to a Bluetooth headset:

- Press **OPTION** on the telephone base, then press ▼**CALLER ID** or ▲**DIRECTORY** to highlight **Use BT Headset** and then press **SELECT**. The telephone base displays **Transferring audio to Headset A**.

Call waiting on the home line

If you subscribe to call waiting service from your telephone service provider, you hear a tone if someone calls while you are already on a call.

- Press **HOME/FLASH** on the handset, or press **FLASH** on the telephone base to put your current call on hold and take the new call.
- Press the same key at any time to switch back and forth between calls.

Make, answer and end a call

Make, answer or end a cell call

The **CLP99183/CLP99283/CLP99353/CLP99383/CLP99453/CLP99483/CLP99553/CLP99583** can be used to make or answer calls on the cell line. You can connect a maximum of 4 Bluetooth enabled cell phones to the telephone base. Both cell phones can be used on cell calls at the same time.

Using a cordless handset:

To make a cell call:

- Press **CELL 1** or **CELL 2**. Enter the telephone number, then press **DIAL**.

To predial a cell call:

- Enter the telephone number, then press **CELL 1** or **CELL 2**.

To answer a cell call:

- Press **HOME/FLASH** or **/SPEAKER**, **CELL 1**, **CELL 2** or any dialing key (**0**-**9** or **TONE**).

To end a cell call:

Press **OFF/CANCEL**, or put the handset in the telephone base or charger.

Using the telephone base:

To make a cell call:

1. Press **CELL 1** or **CELL 2**, then enter the telephone number.
2. Press **DIAL**.

To predial a cell call:

- Enter the telephone number, then press **CELL 1** or **CELL 2**.

To answer a cell call:

- Press **HOME, CELL 1, CELL 2** or any dialing key **(0-9** or **TONE)**.

To end a cell call:

- Press **CELL 1** or **CELL 2**.

NOTES:

- You can also use your cell phone to answer the call. If you answer with your cell phone, it disconnects from the telephone base.
- If you do not want to answer the call, press **REJECT**.
- When you try to make a cell call but your cell phone is not connected to the base, the telephone base displays **Cellular phone not connected. Please connect to proceed.** Press **CONNECT** to connect your cell phone to the telephone system. Refer to **Bluetooth connection from idle mode** on page 24 and **Connect/disconnect an active device** on page 25.

Call waiting on the cell line

If you subscribe to call waiting service from your cell phone service provider, you hear a beep if someone calls while you are already on a call.

Using a cordless handset:

- Press **CELL 1** or **CELL 2** to put your current call on hold and take the new call.
- Press **CELL 1** or **CELL 2** at any time to switch back and forth between calls.

-OR-

Press **SWAP** to switch. To switch back, press **CELL 1 or CELL 2**.

Using the telephone base:

- Press **SWAP** on the telephone base. The original call is put on hold and you take the new call.
- Press **OPTION** on the telephone base. Press ▼**CALLER ID** or ▲**DIRECTORY** to highlight **Swap Cell X**. Press **SELECT** to resume the original call. The other incoming cell call is put on hold.

Make, answer and end a call

Answer an incoming cell call while on a home call

If you are on a home call and you receive an incoming cell call, you hear a beep and **1** or **2** displays on the handset or telephone base you are using. The telephone base and all other handsets ring.

To answer the incoming cell call:

Using a cordless handset or the telephone base:

- Press **CELL 1 or CELL 2** on the handset. The home call is automatically placed on hold, all other handsets and the telephone base display **Home call on hold** and **Cell 1/2 line in use**, alternately.

To end the cell call:

Using a cordless handset:

- Press **OFF/CANCEL** on the handset. The home line is still on hold. The telephone base and all other handsets display **Home call on hold**.

Using the telephone base:

- Press **CELL 1** or **CELL 2** on the telephone base. The home line is still on hold. All handsets display **Home call on hold**.

To resume the home call on hold:

Using a cordless handset:

- Press **HOME/FLASH** on the handset.

Using the telephone base:

- Press **HOME** on the telephone base.

Answer a home call while on a cell call

If you are on a cell call and you receive an incoming home call, you hear a beep and displays on the handset or telephone base you are using. The telephone base and all other handsets ring.

To answer the incoming home call:

Using a cordless handset:

- Press **HOME/FLASH** on the handset. The cell call is automatically placed on hold and the telephone base display **Cell 1/2 call on hold** and **Home line in use**, alternately.

Using the telephone base:

- Press **HOME** on the telephone base. The cell call is automatically placed on hold. All handsets display **Cell 1/2 call on hold** and **Home line in use**, alternately.

To end the home call:

Using a cordless handset:

- Press **OFF/CANCEL** on the handset. The cell line is still on hold. The telephone base and all handsets display **Cell 1/2 call on hold**.

Using the telephone base:

- Press **HOME** on the telephone base. The cell line is still on hold. The telephone base and all handsets display **Cell 1/2 call on hold**.

To resume the cell call on hold:

Using a cordless handset:

- Press **CELL 1** or **CELL 2** on the handset.

Using the telephone base:

- Press **CELL 1** or **CELL 2** on the telephone base.

NOTE: If you have turned on your answering system and you do not answer the incoming home call, the call is answered by your answering system.

Conference calls

Conference home and cell calls

When you have calls established on the home and cell lines, you can create a 3-way conference.

To conference both home and cell calls:

1. Press **OPTION** on the handset or telephone base.
2. Press ▼**CID** or ▲**DIR** on the handset, or press ▼**CALLER ID** or ▲**DIRECTORY** on the telephone base to highlight **Conference**.
3. Press **SELECT**. The conferencing device's screen displays **Conf**.

To select an option while on a conference call:

1. Press **OPTION** on the handset or telephone base.
2. Press ▼**CID** or ▲**DIR** on the handset, or press ▼**CALLER ID** or ▲**DIRECTORY** on the telephone base to highlight one of the following options:
   - **End Home line**
   - **End Cell 1/2 line**
   - **Equalizer**
   - **Caller ID log**
   - **Directory**
3. Press **SELECT**.

To end a conference call:

- Press **OFF/CANCEL** on the handset or **HOME** on the telephone base, or put the handset back in the telephone base or charger.

Using the home and cell lines together:

- You can be on two different calls at the same time using the cell line and home line with two handsets.
- You can be on a call using the cell line and a Bluetooth headset via the home line at the same time.
- If you are on a call using the cell line, you cannot join the call using your paired cell phone. However, you can join the call using another **CLP99183/CLP99283/CLP99353/CLP99383/CLP99453/CLP99483/CLP99553/CLP99583** device. Your cell phone is being used for the phone call so only features that are normally available during a call can be used.

Options while on calls

Handset speakerphone

During a call, press **/SPEAKER** on the handset to switch between the speakerphone and normal handset use. Press **OFF/CANCEL** or return the handset to the telephone base or charger to hang up.

Volume control

While on a call, you can adjust the listening volume on the handset or telephone base.

If it is a cell call and the volume is too loud, too quiet or drops out, try changing the volume on your cell phone. On some cell phones, changing the volume on the cell phone affects your cell call volume on the **CLP99183/CLP99283/CLP99353/CLP99383/CLP99453/CLP99483/CLP99553/CLP99583** handsets or telephone base.

To adjust the listening volume of a handset:

- Press ▼ **VOLUME** ▲ on the handset while on a call.

To adjust the listening volume of the telephone base:

- Press ▼ **VOLUME** ▲ on the telephone base while on a call.

NOTE: The handset earpiece volume setting (1-6) and speakerphone volume setting (1-6) are independent. The speakerphone volume setting of the telephone base (1-8) is also independent.

Options while on calls

Silencing the ringer

When the telephone is ringing, you can temporarily silence the ringer of the handset or telephone base without disconnecting the call. The next call rings normally at the preset volume.

To silence the handset ringer:

- Press **MUTE**, **OFF/CANCEL**, **MUTE/DELETE** or **QUIET #** on the handset. The handset screen shows **Ringer muted**.

To silence the base ringer:

- Press **MUTE**, **MUTE, CANCEL** or **QUIET #**.

The telephone base displays **Ringer muted**.

Mute

Use the mute function to turn off the microphone. You can hear the caller, but the caller cannot hear you.

Using a cordless handset:

To mute a call:

- While on a call, press **MUTE/DELETE**. When mute is on, the MUTE light turns on. The handset shows **Muted** for a few seconds and ***MUTE*** icon displays until you turn off mute.

To end mute a call:

- Press **MUTE/DELETE** again. When mute is off, **Microphone ON** appears temporarily on the handset.

Using the telephone base:

To mute a call:

- While on a call, press **MUTE**. When mute is on, the telephone base shows **Muted** for a few seconds and ***MUTE*** icon displays until you turn off mute.

To end mute a call:

- Press **MUTE** again. When mute is off, **Microphone ON** appears temporarily on the telephone base.

Mute is automatically canceled when you end the call.

Options while on calls

Temporary tone dialing

If you have pulse (rotary) service only, you can switch from pulse to touch-tone dialing temporarily during a call. This is useful if you need to send touch-tone signals to access your telephone banking or long distance services.

1. During a call, press **TONE** on the handset or telephone base.
2. Use the dialing keys to enter the desired number. The telephone sends touch-tone signals.
3. The telephone automatically returns to pulse dialing after you end the call.

Hold

You can place any call on hold. You hear an alert tone at the telephone base if you have not taken the call off of hold after 14 minutes. You hear another alert tone at the telephone base 30 seconds later. At 15 minutes on hold, the call on hold automatically disconnects.

To place a home call on hold:

- Press **HOLD** on the handset or telephone base. **Home call on hold** appears on the handsets and telephone base. **HOME/FLASH** flashes on the handsets and **HOME** flashes on the telephone base.

To resume a home call on hold:

- Press **HOME/FLASH** on handsets or **HOME** on the telephone base.

To place a cell call on hold:

- Press **HOLD** on the handset or telephone base. **Cell 1/2 call on hold** appears on the handsets and telephone base. **CELL 1** or **CELL 2** on the handsets and on the telephone base flash.

To resume a cell call on hold:

- Press **CELL 1** or **CELL 2** on the handset or telephone base.

Options while on call

Equalizer

The equalizer feature enables you to change the quality of the audio to best suit your hearing.

Using a cordless handset or the telephone base:

1. While on a home call or cell call, press **OPTION**.
2. Press ▼**CID** or ▲**DIR** on the handset, or press ▼**CALLER ID** or ▲**DIRECTORY** on the telephone base to highlight **Equalizer**, then press **SELECT**.
3. Press ▼**CID** or ▲**DIR** on the handset, or press ▼**CALLER ID** or ▲**DIRECTORY** on the telephone base to select **Treble 1**, **Treble 2**, **Bass** or **Natural** (the default setting), then press **SELECT**.

NOTES:

- If you switch the call between the handset and speakerphone by pressing **)/SPEAKER**, the audio setting remains unchanged.
- The current equalizer setting remains unchanged until you select a new setting.

Chain dialing

Use this feature to initiate a dialing sequence from the numbers in the directory, caller ID log or redial memory while you are on a call.

Chain dialing is useful when you wish to access other numbers (such as bank account numbers or access codes) from the directory, caller ID log or redial list.

Using a cordless handset:

To access the directory while on a call:

1. Press **OPTION**.
2. Press ▼**CID** or ▲**DIR** to scroll to **Directory**, then press **SELECT**.
3. Press ▼**CID** or ▲**DIR** to scroll to the desired directory, then press **REVIEW**.
4. Press ▼**CID** or ▲**DIR** to highlight the desired entry or perform an alphabetical search (page 87).
5. Press **DIAL** to dial the number shown.

Options while on calls

To access the caller ID log while on a call:

1. Press **OPTION**.
2. Press ▼**CID** or ▲**DIR** to scroll to **Caller ID log**, then press **SELECT**.
3. Press ▼**CID** or ▲**DIR** to scroll to the desired entry, then press **CALL** to dial the number shown.

To access the redial list while on a call:

1. Press **REDIAL/PAUSE** to show the most recently dialed number.
2. Press ▼**CID** or ▲**DIR** to scroll to the desired number, or press **REDIAL/PAUSE** repeatedly to find the desired number. Press **DIAL** to dial the number shown.

Using the telephone base:

To access the directory while on a call:

1. Press **OPTION**.
2. Press ▼**CALLER ID** or ▲**DIRECTORY** to scroll to **Directory** and then press **SELECT**.
3. Press ▼**CALLER ID** or ▲**DIRECTORY** to scroll to the desired directory, then press **REVIEW**.
4. Press ▼**CALLER ID** or ▲**DIRECTORY** to scroll to the desired entry. Press **DIAL** to dial the number shown.

To access the caller ID log while on a call:

1. Press **OPTION**.
2. Press ▼**CALLER ID** or ▲**DIRECTORY** to scroll to **Caller ID log**, then press **SELECT**.
3. Press ▼**CALLER ID** or ▲**DIRECTORY** to scroll to the desired number.
4. Press **CALL** to dial the number shown.

To access the redial list while on a call:

1. Press **REDIAL/PAUSE** to show the most recently dialed number.
2. Press ▼**CALLER ID** or ▲**DIRECTORY** to scroll to the desired number, or press **REDIAL/PAUSE** repeatedly to find the desired number. Press **DIAL** to dial the number shown.

Options while on calls

NOTES:

- You cannot edit a directory entry while on a call. For more details about the directory, see pages 81-92.
- You cannot copy a caller ID entry into the directory while on a call. For more details about the caller ID log, see pages 93-100.
- If you press **REDIAL/PAUSE** while on a call, you can only view the ten most recently dialed numbers but you cannot erase the entries. For more details about the redial memory, see pages 61-65.
- Press **OFF/CANCEL** on the handset or **CANCEL** on the telephone base to exit redial, directory or caller ID log when on a call.

Redial

The telephone base and each handset store the last 10 dialed numbers (up to 30 digits each) in the redial list. The redial entries of each handset and the telephone base are independent.

Review the redial list

To review the redial list of a handset:

1. Press **REDIAL/PAUSE** in idle mode.
2. Press ▼**CID**, ▲**DIR** or **REDIAL/PAUSE** repeatedly to browse through the list. The handset beeps twice at the end of the list.

Press **OFF/CANCEL** to exit.

To review the redial list of the telephone base:

1. Press **REDIAL/PAUSE** in idle mode.
2. Press ▼**CALLER ID**, ▲**DIRECTORY** or **REDIAL/PAUSE** repeatedly to browse through the list. The telephone base beeps twice at the end of the list.

Press **CANCEL** to exit.

Dial a redial entry

To dial a redial entry on a handset:

1. Press **HOME/FLASH**, or **/SPEAKER** to use the home line, then press **REDIAL/PAUSE** to enter the redial list.
2. Press ▼**CID**, ▲**DIR** or **REDIAL/PAUSE** repeatedly to browse until the desire number displays. The handset beeps twice at the end of the list.
3. Press **DIAL** to dial the number displayed.

-OR-

1. Press **CELL 1** or **CELL 2** to use the cell line, then press **REDIAL/PAUSE** to enter the redial list.
2. Press ▼**CID**, ▲**DIR** or **REDIAL/PAUSE** repeatedly to browse until the desire number displays. The handset beeps twice at the end of the list.
3. Press **INSERT** to insert the desired number.
4. Press **DIAL** to dial the number displayed.

Redial

You can also select a redial entry before dialing.

1. Press **REDIAL/PAUSE** in idle mode.
2. Press ▼**CID**, ▲**DIR** or **REDIAL/PAUSE** repeatedly to browse until the desired number displays. The handset beeps twice at the end of the list.
3. Press **HOME/FLASH**, or **/SPEAKER** to call using the home line, or **CELL 1**, **CELL 2** to call using the cell line.

-OR-

You can insert the area code to the redial number before dialing.

1. Enter the area code in idle mode, then press **REDIAL/PAUSE**.
2. Press ▼**CID**, ▲**DIR** or **REDIAL/PAUSE** repeatedly to browse until the desire number displays, then press **INSERT**. The area code will be added in front of the selected redial number.
3. Press **HOME/FLASH**, or **/SPEAKER** to call using the home line, or **CELL 1, CELL 2** to call using the cell line.

To dial a redial entry on the telephone base:

1. Press **HOME** to use the home line, then press **REDIAL/PAUSE** to enter the redial list.
2. Press ▼**CALLER ID**, ▲**DIRECTORY** or **REDIAL/PAUSE** repeatedly to browse until the desire number displays. The handset beeps twice at the end of the list.
3. Press **DIAL** to dial the number displayed.

-OR-

1. Press **CELL 1** or **CELL 2** to use the cell line, then press **REDIAL/PAUSE** to enter the redial list.
2. Press ▼**CALLER ID**, ▲**DIRECTORY** or **REDIAL/PAUSE** repeatedly to browse until the desire number displays. The handset beeps twice at the end of the list.
3. Press **INSERT** to insert the desired number.
4. Press **DIAL** to dial the number displayed.

Redial

You can also select a redial entry before dialing.

1. Press **REDIAL/PAUSE** in idle mode.
2. Press ▼**CALLER ID**, ▲**DIRECTORY** or **REDIAL/PAUSE** repeatedly to browse until the desired number displays. The telephone base beeps twice at the end of the list.
3. Press **HOME** to call using the home line, or **CELL 1** or **CELL 2** to call using the cell line.

-OR-

You can insert the area code to the redial number before dialing.

1. Enter the area code in idle mode, then press **REDIAL/PAUSE**.
2. Press ▼**CALLER ID**, ▲**DIRECTORY** or **REDIAL/PAUSE** repeatedly to browse until the desire number displays, then press **INSERT**. The area code will be added in front of the selected redial number.
3. Press **HOME** to call using the home line, or **CELL 1, CELL 2** to call using the cell line.

Save a redial entry to the directory

Using a handset:

1. Press **REDIAL/PAUSE** in idle mode.
2. Press ▼**CID**, ▲**DIR** or **REDIAL/PAUSE** repeatedly to browse until the desire number displays.
3. Press **SAVE**.
4. The screen displays **Edit number**. Use the dialing keys to edit the number, if nesssary.
   - Press **MUTE/DELETE** to erase a digit.
   - Press and hold **MUTE/DELETE** to erase all digits.
   - Press ▼**CID**, ▲**DIR** to move the cursor to the right or left.
   - Press and hold **REDIAL/PAUSE** to insert a dialing pause (a **p** appears).
5. Press **NEXT**.
6. Press ▼**CID**, ▲**DIR** to highlight one of the following types:
   - Home
   - Cell
   - Work
   - Other
7. Press **NEXT**. The screen displays **Enter name**. Use the dialing keys to enter a name.
   - Press **MUTE/DELETE** to erase a character.
   - Press and hold **MUTE/DELETE** to erase all characters.
   - Press ▼**CID** or ▲**DIR** to move the cursor to the right or left.
8. Press **SAVE**. The screen displays **Saved** and you hear a confirmation tone.

Redial

Using the telephone base:

1. Press **REDIAL**/PAUSE in idle mode.
2. Press ▼**CALLER ID**, ▲**DIRECTORY** or **REDIAL/PAUSE** repeatedly to browse until the desire number displays.
3. Press **SAVE**.
4. The screen displays **EDIT NUMBER**. Use the dialing keys to edit the number, if nesssary.
   - Press **X/DELETE** to erase a digit.
   - Press and hold **X/DELETE** to erase all digits.
   - Press ▼**CALLER ID** or ▲**DIRECTORY** to move the cursor to the right or left.
   - Press and hold **REDIAL/PAUSE** to insert a dialing pause (a **p** appears).
5. Press **NEXT**.
6. Press ▼**CALLER ID** or ▲**DIRECTORY** to highlight one of the following types:
   - Home
   - Cell
   - Work
   - Other
7. Press **NEXT**. The screen displays **ENTER NAME**. Use the dialing keys to enter a name.
   - Press **X/DELETE** to erase a character.
   - Press and hold **X/DELETE** to erase all characters.
   - Press ▼**CALLER ID** or ▲**DIRECTORY** to move the cursor to the right or left.
8. Press **SAVE**. The screen displays **Saved** and you hear a confirmation tone.

Delete a redial entry from the directory

1. Press **REDIAL/PAUSE** on the handset or telephone base in idle mode.
2. Press ▼**CID** or ▲**DIR** on the handset, or press ▼**CALLER ID**, ▲**DIRECTORY** on the telephone base.

   -OR-

   Press **REDIAL/PAUSE** repeatedly to browse until the desire number displays.
3. Press **MUTE/DELETE** on the handset or **X/DELETE** on the telephone base to delete the displayed number. You hear a confirmation tone.

Handset locator

The handset locator feature is useful if you misplace any handsets.

To start paging:

Press **HANDSET LOCATOR** on the telephone base to start the paging tone on all handsets for 60 seconds. All idle handsets ring and display ** **Paging** **

NOTE: If you press **OFF/CANCEL**, **QUIET#**, **MUTE/DELETE** or **MUTE** on a handset, the ringer of that handset stops, but the paging to the rest of the handsets continues.

To stop paging:

- Press **HOME/FLASH**, **/SPEAKER**, or any dialing key (**0**-**9**, **TONE** *) on the handset(s).

  -OR-

- Press **/HANDSET LOCATOR, X/DELETE**, **CANCEL** or **STOP** on the telephone base.

Join a call in progress

Another handset can join you on an outside call. The call continues until all people hang up. You can share an outside call with telephone base and up to 4 system handsets.

To join a home call:

Using a cordless handset:

Press **HOME/FLASH** or **/SPEAKER** on another handset to join the call.

Using the telephone base:

Press **HOME** to join the call.

To join a cell call:

Using a cordless handset:

Press **CELL 1** or **CELL 2** on another handset to join the call.

Using the telephone base:

Press **CELL 1** or **CELL 2** to join the call.

Intercom

Use the intercom feature for conversations between two handsets, or a handset and the telephone base. You can buy additional expansion handsets (model AT&T CLP99003) for this telephone base to expand your telephone system (up to 12 handsets).

Using a cordless handset:

1. Press **MENU** in idle mode to enter the main menu. Press ▼**CID** or ▲**DIR** to scroll to **Intercom**, then press **SELECT**.
   - If you have one handset, the handset shows **Calling base**.
   - If you have more than one handset, the handset shows **INTERCOM TO:** Use the dialing keys to enter a specific device number (**0** for the telephone base, **1-9** for handsets 1-9, **TONE*** followed by **0-2** for handsets 10-12, or **TONE*** followed by **#** for all devices), or press ▼**CID** or ▲**DIR** to scroll to the desired device and press **SELECT**. Your handset screen shows **Calling HANDSET X**, **Calling BASE 0** or **Calling all**.

   The destination device(s) rings and shows **HANDSET X is calling** or **HANDSET X is calling all** (**HANDSET** represents the handset name, **X** represents the handset number).
2. To answer the intercom call, press **HOME/FLASH**, **/SPEAKER**, **CELL 1**, **CELL 2** or any dialing key (**0-9**, **TONE***) on the destination handset, or press **HOME** on the telephone base. Both devices now show **Intercom**.
3. To end the intercom call, presses **END**, **OFF/CANCEL**, or places the handset back in the telephone base or charger; or presses **END** on the telephone base. The other party hears four beeps. Both devices display **Intercom ended**.

Intercom

Using the telephone base:

1. Press **MENU** in idle mode to enter the main menu. Press ▼**CALLER ID** or ▲**DIRECTORY** to scroll to **Intercom**, then press **SELECT**.

   - If you have one handset, the telephone base shows **Calling HANDSET X**.
   - If you have more than one handset, the telephone base shows **INTERCOM TO:** Use the dialing keys to enter a specific handset number (**1-9** for handsets 1-9, **TONE**✱ followed by **0**-**2** for handsets 10-12, or **TONE**✱ followed by **#** for all handsets), or press ▼**CALLER ID** or ▲**DIRECTORY** to scroll to the desired handset and press **SELECT**. The telephone base shows **Calling HANDSET X** or **Calling all**.

   The destination handset(s) rings and shows **Base is calling**, **BASE 0 is calling** or **BASE 0 is calling all**.
2. To answer the intercom call, press **HOME/FLASH**, **/SPEAKER**, **CELL 1**, **CELL 2** or any dialing key (**0**-**9**, **TONE**✱) on the destination handset. Both the base and the handset now show **Intercom**.
3. To end the intercom call, one party presses **END**, **OFF/CANCEL**, or places the handset back in the telephone base or charger; or presses **END** on the telephone base. The other party hears four beeps. Both devices display **Intercom ended**.

NOTES:

- Before the intercom call is answered, you can cancel it by pressing **OFF/CANCEL** on the handset or **END** on the telephone base.
- If the called device is not answered within 100 seconds, or accessing the directory or caller ID log, or is on a call, or is out of range, the initiating device shows **No answer. Try again**.
- To temporarily silence the intercom ringer, press **OFF/CANCEL** or **MUTE/DELETE** on the handset, or press **CANCEL** or **MUTE** on the telephone base.
- You can only use one pair of devices at a time to make intercom calls.

Answer an incoming call during an intercom call

When you receive an incoming home call during an intercom call, the two handsets on the intercom call hear an alert tone.

To answer a home call during an intercom call:

Using a handset:

- Press **HOME/FLASH** to answer the home call. The intercom call ends automatically.
- Press **OFF/CANCEL** to end the intercom call without answering the incoming call. The telephone continues to ring.

Using the telephone base:

- Press **HOME** to answer the home call and the intercom call ends automatically.
- Press **BACK** and then **END** to end the intercom call without answering the incoming call. The telephone continues to ring.

To answer a cell call during an intercom call:

When you receive an incoming cell call during an intercom call, the two handsets on the intercom call hear an alert tone.

Using a handset:

- Press **CELL 1** or **CELL 2** to answer the cell call and the intercom call ends automatically.

Using the telephone base:

- Press **CELL 1** or **CELL 2** to answer the cell call. The intercom call ends automatically.

Call transfer using intercom

Use the intercom feature to transfer an outside call to another system handset or the telephone base. You can also share an outside call with another system handset or the telephone base.

To transfer or share an outside call using intercom:

Using a cordless handset:

1. During the call, press **OPTION**.
2. Press **SELECT** to choose **Intercom**.
   - If you have one handset, the handset shows **Calling base**.
   - If you have more than one handset, the handset shows **INTERCOM TO:** Use the dialing keys to enter a specific device number (**0** for the telephone base, **1-9** for handsets 1-9, **TONE*** followed by **0-2** for handsets 10-12, or **TONE*** followed by **#** for all devices), or press ▼**CID** or ▲**DIR** to scroll to the desired device and press **SELECT**.

   The call is automatically put on hold. Your handset screen shows **Calling HANDSET X**, **Calling BASE 0** or **Calling all**. The destination device rings and displays **HANDSET X is calling**, or **HANDSET X is calling all**.

3. To answer the intercom call on the other device, press **HOME/FLASH**, **/SPEAKER**, **CELL 1**, **CELL 2** or any dialing key (**0**-**9**, **TONE***) on the destination handset, or press **HOME** on the telephone base.
4. From this intercom call, you have the following options:
   - You can transfer the call. Press **OPTION** and then press **SELECT** to select **Transfer** on the calling handset. Your screen shows **Call transferred**. The other device automatically connects to the outside call.
   - You can let the other device join you on the outside call in a three-way conversation. Press **OPTION**. Press ▼**CID** or ▲**DIR** to highlight **Share call**, then press **SELECT**.
   - You can end the intercom call and continue the outside call with your handset. Press **OFF/CANCEL**, **END**, **HOME/FLASH**, **CELL 1** or **CELL 2** on your handset (the ended intercom call party hears four beeps).

NOTES:

- If you want to cancel an intercom call and reconnect to the outside call before the destination handset answers, press **OFF/CANCEL** on the originating handset.
- If the called device is not answered within 100 seconds, or accessing the directory or caller ID log, or is on a call, or is out of range, the initiating device shows **No answer. Try again**.

Call transfer using intercom

Using the telephone base:

1. During the call, press **OPTION**.
2. Press **SELECT** to choose **Intercom**.
   - If you have one handset, the handset shows **Calling HANDSET**.
   - If you have more than one handset, the handset shows **INTERCOM TO:** Use the dialing keys to enter a specific handset number (**1-9** for handsets 1-9, **TONE*** followed by **0**-**2** for handsets 10-12, or **TONE*** followed by **#** for all handsets), or press ▼**CALLER ID** or ▲**DIRECTORY** to scroll to the desired device and press **SELECT**.

The call is automatically put on hold. Your handset screen shows **Calling HANDSET X** or **Calling all**, The destination handset(s) rings and displays **BASE 0 is calling**.

3. To answer the call on any destination handset, press **HOME/FLASH**, **/SPEAKER**, **CELL 1**, **CELL 2** or any dialing key (**0**-**9**, **TONE***). Both the handset and the telephone base now show **Intercom**.
4. From this intercom call, you have the following options:
   - You can transfer the call. Press **OPTION** and then press **SELECT** to select **Transfer** on the telephone base. The telephone base shows **Call transferred**. The destination handset automatically connects to the outside call.
   - You can let the handset join you on the outside call in a three-way conversation. Press **OPTION**. Press ▼**CALLER ID** or ▲**DIRECTORY** to highlight **Share call**, then press **SELECT**.
   - You can end the intercom call and continue the outside call on the telephone base. Press **CANCEL**, **END**, **CELL 1** or **CELL 2** on the telephone base. The destination handset shows **Intercom ended**.

NOTES:

- To cancel the transfer call and return to the external call before the intercom call is answered, press **CANCEL** on the telephone base.
- If the other handset does not answer the intercom call within 100 seconds, or if the other handset is in the directory or caller ID log, or is out of range, the initiating device shows **No answer. Try again.** and returns to the outside call.

Push-to-talk (PTT)

You can directly broadcast messages to the speakerphone of any device. Press and hold **PUSH TO TALK** on a handset or **PTT** on the telephone base to begin two-way communication.

- Only one device can talk at a time. While talking to another device, press and hold **PUSH TO TALK** on the handset or **PTT** on the telephone base.
- You must release **PUSH TO TALK** on the handset or **PTT** on the telephone base, so the other person can respond.
- Only one PTT session can be active at a time.
- While PTT is in use between two devices, other devices cannot use the intercom feature but can access the answering system.
- When you attempt to place a PTT call to another device which is accessing the answering system or on an intercom call or outside call, your device screen shows **Not available at this time**.

NOTE: The PTT function is not available when QUIET mode is on.

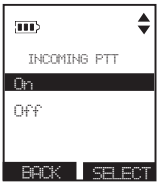
Turn PTT on or off

Using a cordless handset:

1. Press **PUSH TO TALK** when the handset is not in use. The **PUSH TO TALK** menu displays.
2. Press ▼**CID** or ▲**DIR** to highlight **PTT On/Off**, then press **MENU/SELECT**.
3. Press ▼**CID** or ▲**DIR** to choose **On** or **Off**, then press **SELECT**.

Using the telephone base:

1. Press **PTT** when the telephone base is not in use. The **PUSH TO TALK** menu displays.
2. Press ▼**CALLER ID** or ▲**DIRECTORY** to highlight **PTT On/Off**, then press **SELECT**.
3. Press ▼**CALLER ID** or ▲**DIRECTORY** to choose **On** or **Off**, then press **SELECT**.



NOTE: The handset or the telephone base screen displays **No PTT call** when PTT is turned off.

Push-to-talk (PTT)

PTT call to a single device

Using a cordless handset:

1. There are a few ways to begin a PTT call to a single device. When the handset is not in use:
   - If you have one handset, press and hold **PUSH TO TALK**.
   - If you have more than one handset:
     - Press **PUSH TO TALK** on the handset, then use the dialing keys to enter the destination device number.

     -OR-

     - Press **PUSH TO TALK** on the handset. Press ▼**CID** or ▲**DIR** to highlight the destination device number, then press **SELECT** or **PUSH TO TALK**.

   The handset shows **Connecting to HANDSET X...** (**HANDSET** represents the handset name, **X** represents the destination handset number) or **Connecting to BASE 0...** (**BASE** represents the base name) for a few seconds. When the connection is made, both your and the destination device screens display **Press and hold [PTT] to talk**.
2. Press and hold **PUSH TO TALK**. A chirp indicates your microphone is on. Speak towards the device. Your voice is broadcast to the destination device. While you are speaking, your handset shows **PTT To HANDSET X** or **PTT To BASE 0**.
3. Release **PUSH TO TALK** after speaking. Both devices beep once again and the screens show **Press and hold [PTT] to talk**, then you can press and hold **PUSH TO TALK** to continue speaking or the destination device can respond (see **Answer a PTT call** on page 78).
4. To end the PTT call, press **OFF/CANCEL** or **END**, or place the handset in the telephone base or charger. The handset shows **Push to talk ended**.

NOTE: After **PUSH TO TALK** is released, the PTT call remains open for a short time. If no one presses **PUSH TO TALK** within 10 seconds, the PTT call ends automatically.

Push-to-talk (PTT)

Using the telephone base:

1. There are a few ways to begin a PTT call to a single handset. When the telephone base is not in use:
   - If you have one handset, press and hold **PTT**.
   - If you have more than one handset:
     - Press **PTT,** then use the dialing keys to enter the destination handset number.

     -OR-

     - Press ▼**CALLER ID** or ▲**DIRECTORY** to highlight the destination handset number, then press **SELECT** or **PTT**.

   The telephone base shows **Connecting to HANDSET X...** (**HANDSET** represents the handset name, **X** represents the destination handset number) for a few seconds. When the connection is made, both the telephone base and destination handset display **Press and hold [PTT] to talk**.
2. Press and hold **PTT**. A chirp indicates your microphone is on. Speak towards the telephone base. Your voice is broadcast to the destination handset. While you are speaking, the telephone base shows **PTT To HANDSET X**.
3. Release **PTT** after speaking. Both devices beep once again and the screens show **Press and hold [PTT] to talk**, then you can press and hold **PTT** to continue speaking or the destination device can respond (see **Answer a PTT call** on page 78).
4. To end the PTT call, press **CANCEL** or **END**. The telephone base shows **Push to talk Ended** for a few seconds.

NOTE: After **PTT** is released, the PTT call remains open for a short time. If no one presses **PTT** within 10 seconds, the PTT call ends automatically.

Push-to-talk (PTT)

PTT call to multiple devices

When there are multiple handsets registered to the phone system, PTT supports one-to-group calls. PTT supports a maximum of one-to-four calls when one to five handsets are registered, and a maximum of one-to-three calls when six or more handsets are registered. The first three or four registered handsets will be able to use this feature. Other handsets can only use PTT for one-to-one calls.

To call multiple devices:

Using a cordless handset:

1. You have two ways to call multiple devices. When the handset is not in use:
   - Press and hold **PUSH TO TALK** until the handset shows **Connecting to group...**
   - Press **PUSH TO TALK**. Press ▼**CID** or ▲**DIR** to choose **Group**. Press **SELECT** or press **PUSH TO TALK** and your handset shows **Connecting to group...**

   When the connection is made, both the caller and the destination parties hear a beep. The speakerphones on all other devices automatically activate.
2. You need to press and hold **PUSH TO TALK** when you want to speak. Speak towards the handset. Your voice is broadcast to all devices.
3. Release **PUSH TO TALK** after speaking.
4. Any extension can reply (see **Answer a PTT call** on page 78).

NOTE: After **PUSH TO TALK** is released, the PTT call remains open for a short time. If no one presses **PUSH TO TALK** within ten seconds, the PTT call ends automatically.

Push-to-talk (PTT)

Using the telephone base:

1. You have two ways to call multiple handsets. When the telephone base is not in use:
   - Press and hold **PTT** until the screen shows **Connecting to group...**
   - Press **PTT**. Press ▼**CALLER ID** or ▲**DIRECTORY** to choose **Group**. Press **SELECT** or press **PTT** and the telephone base shows **Connecting to group...**

   When the connection is made, both the caller and the destination parties hear a beep. The speakerphones on all other devices automatically activate.
2. You need to press and hold **PTT** when you want to speak. Speak towards the telephone base. Your voice is broadcast to all devices.
3. Release **PTT** after speaking.
4. Any extension can reply (see **Answer a PTT call** on page 78).

NOTE: After **PTT** is released, the PTT call remains open for a short time. If no one presses **PTT** within ten seconds, the PTT call ends automatically.

Push-to-talk (PTT)

Answer a PTT call

You can respond to a PTT call as described below.

Using a handset or the telephone base:

1. When your device receives a PTT call, it beeps and shows **Press and hold [PTT] to talk**.
2. When the other party is speaking, your speakerphone light is on, and your device shows:
   - **PTT From HANDSET X To devices: X** (the first **X** represents the initiating handset number, and the second **X** represents your handset number; a maximum of four handset numbers appear).

   -OR-

   - **PTT From BASE 0 To devices: X** (the **X** represents your handset number; a maximum of four handset numbers appear).
3. When your speakerphone light is off (the screen shows **Press and hold [PTT] to talk**), press and hold **PUSH TO TALK** on your handset or **PTT** on your telephone base. You will hear a chirp. Speak towards the device.
   - While you are speaking, your device shows **PTT To Handset: X** (**X** represents the handset numbers of one or more destination handsets; a maximum of four handset numbers appear) or **PTT To devices: X** (**X** represents the handset numbers of one or more destination handsets; a maximum of four handset numbers appear).
   - Your voice is broadcast to all destination devices.

   After speaking, release **PUSH TO TALK** on your handset or **PTT** on your telephone base. Your device will beep. After the beep, if your speakerphone light is off, you can press and hold **PUSH TO TALK** on your handset or **PTT** on your telephone base to continue speaking, or the destination device can respond.

Push-to-talk (PTT)

Change a one-to-one PTT call to an intercom call

You can convert a one-to-one PTT session to an intercom call.

Using a handset or the telephone base:

1. When your device shows **Press and hold [PTT] to talk**, press **INTCOM**. The screen shows **Switch to Intercom?**
2. Press **SELECT**. Your device displays **Calling BASE 0** or **Calling HANDSET X**. The destination device briefly shows **Push to talk Ended** and then **HANDSET X is calling** or **BASE 0 is calling**. The destination device rings.
3. Press **HOME/FLASH** or any dialing keys (**0-9,** or **TONE**) on the destination handset, or press **HOME** or any dialing keys (**0-9,** or **TONE**) on the telephone base to answer the intercom call. Both devices now show **Intercom**.
4. To end the intercom call, press **OFF/CANCEL** on your handset or place the handset in the telephone base or charger, or press **END** on the telephone base. Both screens show **Intercom ended**.

Answer an incoming call during a PTT call

When you receive an outside call during PTT, there is an alert tone.

Using a handset or the telephone base:

- During a one-to-one PTT, press **HOME/FLASH**, **CELL 1** or **CELL 2** on the initiating or destination handset, or press **HOME**, **CELL 1** or **CELL 2** on the telephone base. The PTT call ends automatically and the outside call is answered.
- During a one-to-group PTT call, press **HOME/FLASH**, **CELL 1** or **CELL 2** on the initiating handset, or press **HOME**, **CELL 1** or **CELL 2** on the telephone base. The PTT call ends automatically and the outside call is answered.
- During a one-to-group PTT call, press **HOME/FLASH**, **CELL 1** or **CELL 2** on any one of the destination handsets or telephone base. That device answers the outside call. The PTT call continues for the rest of the PTT participants.
- To leave the PTT call without answering the incoming call, press **OFF/CANCEL** on your handset or **CANCEL** on your telephone base. The telephone continues to ring.

Push-to-talk (PTT)

Make an outgoing call during PTT call

Using a handset or the telephone base:

- During a one-to-one PTT call, press **HOME/FLASH** on your handset or telephone base to get a dial tone. The PTT call ends automatically.
- During a one-to-group PTT call, press **HOME/FLASH** on the initiating handset or telephone base. The PTT call ends automatically and you get a dial tone.
- During a one-to-group PTT call, press **HOME/FLASH** on any one of the destination handsets or telephone base. That device gets a dial tone. The PTT call continues for the rest of the PTT participants.

End or leave a PTT call

Using a handset or the telephone base:

For one-to-one PTT calls, both initiating and destination devices can end the PTT call. For PTT calls to multiple devices, the initiating device can end the PTT call. If any one of the destination devices leaves the PTT call, the call continues until all participants or the initiator hangs up.

Press **OFF/CANCEL** or **END** on the handset, or press **CANCEL** or **END** on the telephone base. The screen shows **Push to talk Ended**.

-OR-

Place the handset in the telephone base or charger, then the handset return to idle mode.

NOTE: After **PUSH TO TALK** on the handset or **PTT** on the telephone base is released, the PTT call remains open for a short time. If no one presses **PUSH TO TALK** on the handset or **PTT** on the telephone base within ten seconds, the PTT call ends automatically.

About the directory

The home directory stores up to 200 entries with up to 30 digits for each phone number and 15 characters for each name. Each of the downloaded directories stores up to 1,500 entries with up to 30 digits for each phone number and 15 characters for each name.

- Directory entries are stored at the telephone base and shared by all system handsets. Any changes made on one device apply to all.
- Only one device can review the directory at a time. If another device tries to enter the directory, its screen shows **Not available at this time**.
- When there are no records in the directory, the screen shows **Directory empty**.
- When the directory is full and you try to save an entry, the screen shows **Directory full**.
- When you try to save a number already stored in the directory, the screen shows **Number already saved**.

Create directory entries

Create a new entry in the home directory

Using a handset:

1. Press **MENU** on the handset in idle mode to enter the main menu.
2. Press ▼**CID** or ▲**DIR** to scroll to **Directory**, then press **SELECT**.
3. Press **OPTION** to choose **Home**.
4. Press **SELECT** to choose **Add contact**. The screen displays **Enter number**.
5. Use the dialing keys to enter a telephone number.
   - Press ▼**CID** or ▲**DIR** to move the cursor to the left or right.
   - Press **MUTE/DELETE** to erase a digit.
   - Press and hold **MUTE/DELETE** to erase all digits.
   - Press and hold **REDIAL/PAUSE** to enter a dialing pause (a **p** appears).

   -OR-

   Copy a number from the redial list. Press **REDIAL/PAUSE** and then ▼**CID**, ▲**DIR** or **REDIAL/PAUSE** repeatedly to locate the number. Press **INSERT** to copy the displayed number.
6. Press **NEXT**.
7. Press ▼**CID** or ▲**DIR** to highlight one of the following types:
   - Home
   - Cell
   - Work
   - Other
8. Press **NEXT**. The screen displays **Enter name**.
9. Use the dialing keys (see page 84) to enter a name (up to 15 characters).
   - Press ▼**CID** or ▲**DIR** to move the cursor to the left or right.
   - Press **0** to add a space.
   - Press **MUTE/DELETE** to erase a character.
   - Press and hold **MUTE/DELETE** to erase all characters.
   - Press **a>A** to change the next letter to upper or lower case.
10. Press **SAVE** to confirm and the screen shows **Saved**. You hear a confirmation tone.

Create directory entries

Create a new entry in the home directory

Using the telephone base:

1. Press **MENU** on the telephone base in idle mode to enter the main menu.
2. Press ▼**CALLER ID** or ▲**DIRECTORY** to scroll to **Directory**, then press **SELECT**.
3. Press **OPTION** to choose **Home**.
4. Press **SELECT** to choose **Add contact**. The screen displays **ENTER NUMBER**.
5. Use the dialing keys to enter a telephone number.
   - Press ▼**CALLER ID** or ▲**DIRECTORY** to move the cursor to the left or right.
   - Press **X/DELETE** to erase a digit.
   - Press and hold **X/DELETE** to erase all digits.
   - Press and hold **REDIAL/PAUSE** to enter a dialing pause (a **p** appears).

   -OR-

   Copy a number from the redial list. Press **REDIAL/PAUSE** and then ▼**CALLER ID** or ▲**DIRECTORY** or **REDIAL/PAUSE** repeatedly to locate the number. Press **INSERT** to copy the displayed number.
6. Press **NEXT**.
7. Press ▼**CALLER ID** or ▲**DIRECTORY** to highlight one of the following types:
   - Home
   - Cell
   - Work
   - Other
8. Press **NEXT**. The screen displays **ENTER NAME**.
9. Use the dialing keys (see page 84) to enter a name (up to 15 characters).
   - Press ▼**CALLER ID** or ▲**DIRECTORY** to move the cursor to the left or right.
   - Press **0** to add a space.
   - Press **X/DELETE** to erase a character.
   - Press and hold **X/DELETE** to erase all characters.
   - Press **a>A** to change the next letter to upper or lower case.
10. Press **SAVE** to confirm and the screen shows **Saved**. You hear a confirmation tone.

Create directory entries

Dialing keys

Dialing keys	Characters by number of key presses										
	1	2	3	4	5	6	7	8	9	10	11
1	1	.	-	'	(	)	*	#	&	/	,
2	A	B	C	a	b	c	2				
3	D	E	F	d	e	f	3				
4	G	H	I	g	h	i	4				
5	J	K	L	j	k	l	5				
6	M	N	O	m	n	o	6				
7	P	Q	R	S	p	q	r	s	7		
8	T	U	V	t	u	v	8				
9	W	X	Y	Z	w	x	y	z	9		
0	space	0									
*											
#											

NOTE: When entering a name in the directory, the first letter of each word is automatically capitalized.

Create directory entries

Add a predialed telephone number to the directory

You can save a predialed telephone number to the directory.

Using a handset:

1. Enter the telephone number when in idle mode, then press **SAVE** to move on to edit the number and then press **NEXT**.
2. Press ▼**CID** or ▲**DIR** to highlight one of the following types:
   - Home
   - Cell
   - Work
   - Other
3. Press **NEXT**. The screen displays **Enter name**.
4. Use the dialing keys to edit the name.
   - Press ▼**CID** or ▲**DIR** to move the cursor to the left or right.
   - Press **MUTE/DELETE** to erase a character.
   - Press and hold **MUTE/DELETE** to erase all characters.
5. Press **SAVE** to save the entry. There is a confirmation tone and the screen shows **Saved.**

Using the telephone base:

1. Enter the telephone number when in idle mode, then press **SAVE** to move on to edit the number and then press **NEXT**.
2. Press ▼**CALLER ID** or ▲**DIRECTORY** to highlight one of the following types:
   - Home
   - Cell
   - Work
   - Other
3. Press **NEXT**. The screen displays **ENTER NAME**.
4. Use the dialing keys to edit the name.
   - Press ▼**CALLER ID** or ▲**DIRECTORY** to move the cursor to the left or right.
   - Press **X/DELETE** to erase a character.
   - Press and hold **X/DELETE** to erase all characters.
5. Press **SAVE** to save the entry. There is a confirmation tone and the screen shows **Saved.**

Review the directory

Review directory entries

1. Press ▲**DIR** on the handset or ▲**DIRECTORY** on the telephone base when in idle mode.
2. Press ▼**CID** or ▲**DIR** on the handset, or ▼**CALLER ID** or ▲**DIRECTORY** on the telephone base to highlight a directory, then press **REVIEW**.
3. Press ▼**CID** or ▲**DIR** on the handset, or ▼**CALLER ID** or ▲**DIRECTORY** on the telephone base to browse.

-OR-

1. Press **MENU** when in idle mode.
2. Press ▼**CID** or ▲**DIR** on the handset, or ▼**CALLER ID** or ▲**DIRECTORY** on the telephone base to highlight **Directory**, then press **SELECT**.
3. Press ▼**CID** or ▲**DIR** on the handset, or ▼**CALLER ID** or ▲**DIRECTORY** on the telephone base to highlight a directory, then press **REVIEW**.
4. Press ▼**CID** or ▲**DIR** on the handset, or ▼**CALLER ID** or ▲**DIRECTORY** on the telephone base to browse.

-OR-

1. Press **OPTION** while on a call.
2. Press ▼**CID** or ▲**DIR** on the handset, or ▼**CALLER ID** or ▲**DIRECTORY** on the telephone base to highlight **Directory**, then press **SELECT**.
3. Press ▼**CID** or ▲**DIR** on the handset, or ▼**CALLER ID** or ▲**DIRECTORY** on the telephone base to highlight a directory, then press **REVIEW**.
4. Press ▼**CID** or ▲**DIR** on the handset, or ▼**CALLER ID** or ▲**DIRECTORY** on the telephone base to browse.

NOTES:

- When the desired entry displays, press **#** (pound key) on the handset or telephone base repeatedly to show different dialing options.
- **Directory empty** appears if there are no directory entries.

Search the directory

3-character alphabetical search

You can use the enhanced 3-character search to find your contacts quickly and efficiently.

1. Follow the steps in **Review directory entries** on the previous page to enter the directory.
2. When an entry appears, use the dialing keys to enter the letters associated with the name (see page 84). You can enter up to 3 letters for the search. The letters will show at the top left hand corner of the screen. After you have entered one to three letters, the system starts searching in the directory. If there is no name matching the letter(s) entered, the next closest match in alphabetical order appears. If necessary, press **CID▼** or **▲DIR** on the handset, or **▼CALLER ID** or **▲DIRECTORY** on the telephone base to browse.

NOTE: The cursor automatically moves to the next position 2 seconds after you enter a letter. If you do not enter another letter in the coming 2 seconds, the system starts searching in the directory.

Dial, edit or delete a directory entry

Dial a directory entry

You can dial a directory entry on any line.

To dial a directory entry:

1. Search for the desired entry in the directory (see **Review directory entries** and **3-character alphabetical search** on pages 86-87).
2. When the desired entry appears, press **#** (pound key) repeatedly on the handset or telephone base to show different dialing options.
3. When the displayed number is in the correct format, press **HOME/FLASH** or **/SPEAKER** on the handset, or press **HOME** on the telephone base to use the home line. Press **CELL 1** or **CELL 2** on the handset or on the telephone base to use the cell line.

Dial, edit or delete a directory entry

Edit a directory entry

You can edit any directory entry. However, be aware that if you download a directory from a cell phone again, the directory is erased and replaced with the current cell phone directory. If you have edited the downloaded entries on the **CLP99183/CLP99283/CLP99353/CLP99383/CLP99453/CLP99483/CLP99553/CLP99583**, those changes are lost. To avoid losing changes made to the downloaded directory, we suggest that you edit numbers in your cell phone, then download the directory.

Using a handset:

1. Search for the desired entry in the directory (see **Review directory entries** and **3-character alphabetical search** on pages 86-87).
2. When a directory entry displays, press **EDIT**. The screen shows **Edit number** along with the phone number to be edited.
3. Use the dialing keys to edit the number:
   - Press ▼**CID** or ▲**DIR** to move the cursor to the left or right.
   - Press **MUTE/DELETE** to erase a digit.
   - Press and hold **MUTE/DELETE** to erase all digits.
   - Press and hold **REDIAL/PAUSE** to add a dialing pause (a **p** appears).
4. Press **NEXT**.
5. Press ▼**CID** or ▲**DIR** to highlight one of the following types.
   - Home
   - Cell
   - Work
   - Other
6. Press **NEXT**. The screen displays **Edit name**.
7. Use the dialing keys to edit the name.
   - Press ▼**CID** or ▲**DIR** to move the cursor to the left or right.
   - Press **MUTE/DELETE** to erase a character.
   - Press and hold **MUTE/DELETE** to erase all characters.
8. Press **SAVE** to save the entry. There is a confirmation tone and the screen shows **Saved.**

Dial, edit or delete a directory entry

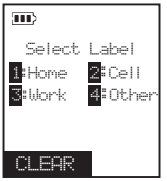
Using the telephone base:

1. Search for the desired entry in the directory (see **Review directory entries** and **3-character alphabetical search** on pages 86-87).
2. When a directory entry displays, press **EDIT**. The screen shows **EDIT NUMBER** along with the phone number to be edited.
3. Use the dialing keys to edit the number:
   - Press ▼**CALLER ID** or ▲**DIRECTORY** to move the cursor to the left or right.
   - Press **X/DELETE** to erase a digit.
   - Press and hold **X/DELETE** to erase all digits.
   - Press and hold **REDIAL/PAUSE** to add a dialing pause (a **p** appears).
4. Press **NEXT**.
5. Press ▼**CALLER ID** or ▲**DIRECTORY** to highlight one of the following types.
   - Home
   - Cell
   - Work
   - Other
6. Press **NEXT**. The screen displays **EDIT NAME**.
7. Use the dialing keys to edit the name.
   - Press ▼**CID** or ▲**DIR** to move the cursor to the left or right.
   - Press **X/DELETE** to erase a character.
   - Press and hold **X/DELETE** to erase all characters.
8. Press **SAVE** to save the entry. There is a confirmation tone and the screen shows **Saved.**

Dial, edit or delete a directory entry

Edit the type of a directory entry

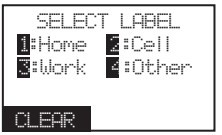
If you only want to edit the type of a directory entry:



1. Search for the desired entry in the directory (see **Review directory entries** and **3-character alphabetical search** on pages 86-87).
2. When a directory entry displays, press **LABEL**. Enter the corresponding shortcut keys shown on the screen.

   -OR-

   Press **CLEAR** to erase the assigned label.



Delete a directory entry

To delete an entry:

1. Search for the desired entry in the directory (see **Review directory entries** and **3-character alphabetical search** on pages 86-87).
2. When the desired entry appears, press **MUTE/DELETE** on the handset or **X/DELETE** on the telephone base. The screen displays **Delete contact?** and the name of the entry. Press **YES** to confirm.
3. The screen displays **Contact deleted** and then the next alphabetical entry in the directory. You hear a confirmation tone.

NOTE: Once a directory entry is deleted, it cannot not be retrieved.

Dial, edit or delete a directory entry

Remove a downloaded directory

Using a handset:

1. Search for the desired downloaded directory in the directory menu (see **Review directory entries** and **3-character alphabetical search** on pages 86-87).
2. When the desired downloaded directory is chosen, press **OPTION**, then press **CID▼** or **▲DIR** to highlight **Remove dir**.
3. Press **SELECT**. The screen displays **Directory Cell Phone A will be erased.**
4. Press **YES** to confirm. The handset displays **Erasing directory...** You hear a confirmation tone.

Using the telephone base:

1. Search for the desired downloaded directory in the directory menu (see **Review directory entries** and **3-character alphabetical search** on pages 86-87).
2. When the desired downloaded directory is chosen, press **OPTION**, then press **▼CALLER ID** or **▲DIRECTORY** to highlight **Remove dir**.
3. Press **SELECT**. The screen displays **Directory Cell Phone A will be erased.**
4. Press **YES** to confirm. You hear a confirmation tone.

About caller ID

This product supports caller ID services offered by most telephone service providers. Caller ID allows you to see the name, number, date and time of calls. The available caller ID information will appear after the first or second ring.

Information about caller ID with call waiting

Caller ID with call waiting lets you see the name and telephone number of the caller before answering the call, even while on another call.

It may be necessary to change your telephone service to use this feature. Contact your telephone service provider if:

- You have both caller ID and call waiting, but as separate services (you may need to combine these services).
- You have only caller ID service, or only call waiting service.
- You don't subscribe to caller ID or call waiting services.

There are fees for caller ID services. In addition, services may not be available in all areas.

This product can provide information only if both you and the caller are in areas offering caller ID service and if both telephone service providers use compatible equipment. The time and date, along with the call information, are from the telephone service provider.

Caller ID information may not be available for every incoming call. Callers may intentionally block their names and/or telephone numbers. You can only view a maximum of 15 digits of every caller ID log entry.

NOTE: You can use this product with regular caller ID service, or you can use this product's other features without subscribing to caller ID or combined caller ID with call waiting service.

Caller ID log

How the caller ID log works

The telephone stores caller ID information about the last 50 incoming calls in the telephone base. Entries are stored in reverse chronological order. The phone deletes the oldest entry when the log is full to make room for new calls. This information is common to the telephone base and all handsets, so changes made using any handset or the telephone base are reflected in all other devices. If you answer a call before the information appears on the screen, it does not show in the caller ID log.

NOTE: Each entry may have up to 24 digits for the phone number and 15 characters for the name.

Missed (new) call indicator

When a handset or the telephone base is in idle mode and has new or missed calls, its screen shows **XX Missed calls**.

All new and missed entries are counted as missed calls. Each time you review a new caller ID log entry (indicated by **NEW** on the screen), the number of missed calls decreases by one.

If you do not want to review the missed calls one by one, but still want to keep them in the caller ID log, you can press and hold **OFF/CANCEL** on the handset for four seconds when the handset is idle, or press and hold **CANCEL** on the telephone base for four seconds when the telephone base is idle. You will hear a confirmation tone. All the entries in the caller ID log become old (reviewed already), and the missed calls message goes away.

Memory match

If the incoming telephone number matches the last 7 digits of a telephone number in your directory, the name that appears on the screen matches the corresponding name in your directory.

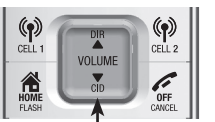
For example, if Christine Smith calls, her name appears as **Chris** if this is how you entered it into your directory.

NOTE: The number shown in the caller ID log will be in the format sent by the telephone service provider. The telephone service provider usually delivers ten-digit phone numbers (area code plus telephone number). If the telephone number of the caller does not match a number in your directory, the name will appear as it is delivered by the telephone service provider.

Caller ID operation

Review the caller ID log

Review the caller ID log to find out who called, to return the call, or to copy the caller's name and number into your directory. **Caller ID log empty** appears if there are no records in the caller ID log.

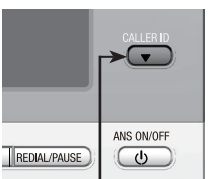


CID

1. When the handset or the telephone base is in idle mode, press ▼**CID** on the handset or ▼**CALLER ID** on the telephone base to review the caller ID log in reverse chronological order starting with the most recent call.

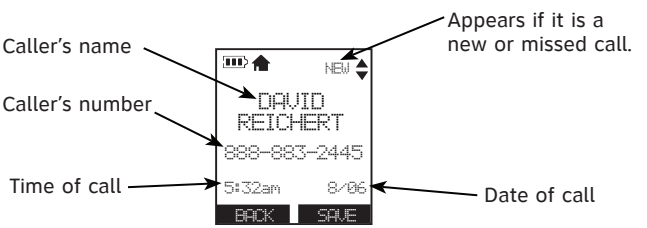
   -OR-

   Review the caller ID log by pressing **MENU**.
   Press ▼**CID** or ▲**DIR** on the handset or ▼**CALLER ID** or ▼**DIRECTORY** on the telephone base to scroll to **Caller ID log**, then press **SELECT** twice to select **Review**.
2. Press ▼**CID** or ▲**DIR** on the handset or ▼**CALLER ID** or ▼**DIRECTORY** on the telephone base to scroll through the list.



CALLER ID

NOTE: Only one handset or the telephone base can review the caller ID log at a time. If another device tries to enter the directory or caller ID log, it shows **Not available at this time**.

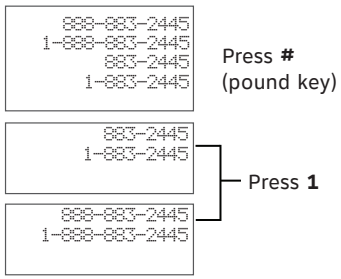


Caller ID operation

View dialing options

Although the incoming caller ID log entries have ten digits (the area code plus the seven-digit number), in some areas, you may need to dial only the 7 digits, 1 plus the seven digits, or 1 plus the area code plus the seven digits. You can change and store the number of digits that you dial in the caller ID log.

While reviewing the caller ID log, press **#** (pound key) repeatedly to show different dialing options for local and long distance numbers before dialing or saving the telephone number in the directory.



Press **1** repeatedly if you need to add or remove 1 in front of the telephone number before dialing or saving it in the directory.

When the number is in the correct format for dialing.

Press **HOME/FLASH** or **/SPEAKER** on the handset, or **HOME** on the telephone base to call the number using the home line.

-OR-

Press **CELL 1** or **CELL 2** on the handset or on the telephone base to call the number using the cell line.

Dial a caller ID log entry

1. When in the caller ID log, press ▼**CID** or ▲**DIR** on the handset, or press ▼**CALLER ID** or ▼**DIRECTORY** on the telephone base to browse.
2. Press **HOME/FLASH** or **/SPEAKER** on the handset, or **HOME** on the telephone base to dial the displayed entry using the home line.

   -OR-

   Press **CELL 1** or **CELL 2** on the handset or on the telephone base to dial the display entry using the cell line.

Caller ID operation

Save a caller ID log entry to the directory

Caller ID log entries can only be saved to the **Home** directory.

Using a handset:

1. Select a desired entry in the caller ID log (see **Review the caller ID log** on page 95).
2. When the desired entry appears, press **#** (pound key) repeatedly to show different dialing options.
3. When the number is in correct format, press **SAVE**. The screen displays **Edit number**.
4. Use the dialing keys to edit the number.
   - Press ▼**CID** or ▲**DIR** to move the cursor to the left or right.
   - Press **MUTE/DELETE** to backspace and erase a digit.
   - Press and hold **MUTE/DELETE** to erase the entire entry.
   - Press and hold **REDIAL/PAUSE** to insert a dialing pause (a **p** appears).
5. Press **NEXT**.
6. Press ▼**CID** or ▲**DIR** to highlight one of the following types:
   - Home
   - Cell
   - Work
   - Other
7. Press **NEXT**. The handset displays **Edit name**.
8. Use the dialing keys (page 84) to edit the name.
   - Press ▼**CID** or ▲**DIR** to move the cursor to the left or right.
   - Press **MUTE/DELETE** to erase a character.
   - Press and hold **MUTE/DELETE** to erase all characters.
   - Press **#** (pound key) to move the last word to the front. For example, Johnson Charlie becomes **Charlie Johnson** when you press **#** (pound key).
9. Press **SAVE** to confirm. The screen shows **Saved**.

Caller ID operation

Using the telephone base:

1. Select a desired entry in the caller ID log (see **Review the caller ID log** on page 95).
2. When the desired entry appears, press **#** (pound key) repeatedly to show different dialing options.
3. When the number is in correct format, press **SAVE**. The telephone base displays **EDIT NUMBER**.
4. Use the dialing keys to edit the number.
   - Press ▼**CALLER ID** or ▼**DIRECTORY** to move the cursor to the left or right.
   - Press **X/DELETE** to backspace and erase a digit.
   - Press and hold **X/DELETE** to erase the entire entry.
   - Press and hold **REDIAL/PAUSE** to insert a dialing pause (a **p** appears).
5. Press **NEXT**.
6. Press ▼**CALLER ID** or ▼**DIRECTORY** to highlight one of the following types:
   - Home
   - Cell
   - Work
   - Other
7. Press **NEXT**. The telephone base displays **EDIT NAME**.
8. Use the dialing keys (page 84) to edit the name.
   - Press ▼**CALLER ID** or ▼**DIRECTORY** to move the cursor to the left or right.
   - Press **X/DELETE** to erase a character.
   - Press and hold **X/DELETE** to erase all characters.
   - Press **#** (pound key) to move the last word to the front. For example, Johnson Charlie becomes **Charlie Johnson** when you press **#** (pound key).
9. Press **SAVE** to confirm. The telephone base shows **Saved**.

NOTES:

- If the caller's name you received from the telephone service provider is all in capital letters, the first letter of every word remains a capital letter, while other letters become lowercase. However, the next letter after the prefix "Mac", "Mc", "D'", "C'" or "O'", is kept as a capital letter. For example, the "D" in "MacDonald" is kept as a capital letter. Another exception is that "VAN DER" will be changed to "Van der".
- If the telephone number from the caller ID information has already been saved in the directory under a different name, the new name will overwrite the old one.

Caller ID operation

Delete caller ID log entries

To delete an entry:

Press **MUTE/DELETE** on the handset or **X/DELETE** on the telephone base to delete the shown entry.

To delete all entries:

1. Press **MENU** when in idle mode.
2. Press ▼**CID** or ▲**DIR** on the handset, or press ▼**CALLER ID** or ▼**DIRECTORY** on the telephone base to scroll to **Caller ID log**, then press **SELECT**.
3. Press ▼**CID** or ▲**DIR** on the handset, or press ▼**CALLER ID** or ▼**DIRECTORY** on the telephone base to scroll to **Del all calls**, then press **SELECT**.
4. When the screen shows **Delete all calls?**, press **YES** to confirm. There is a confirmation tone and the screen returns to the previous menu.

Reasons for missing caller ID information

There are occasions when other information or no information shows for various reasons:

On-screen message	Reason
PRIVATE NUMBER	The caller prefers not to show the phone number.
PRIVATE NAME	The caller prefers not to show the name.
PRIVATE CALLER	The caller prefers not to show the phone number and name.
UNKNOWN NUMBER	Your telephone service provider cannot determine the caller's number.
UNKNOWN NAME	Your telephone service provider cannot determine the caller's name.
UNKNOWN CALLER	Your telephone service provider cannot determine the caller's name and telephone number. Calls from other countries may also generate this message.

Answering system settings

Use the answering system menu of a system handset or the telephone base to set up the announcement message, turn on or off the answering system or message alert tone, activate call screening, or change the number of rings, remote access code or message recording time.

Announcement

Your outgoing announcement plays when calls are answered by the answering system.

The telephone has a default outgoing announcement, *"Hello. Please leave a message after the tone."* You can use this announcement, or record your own.

You can record an announcement up to 90 seconds. The system does not record any announcement shorter than two seconds.

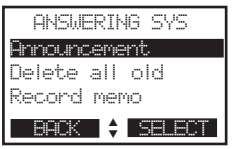
To play your current outgoing announcement:

Using a cordless handset:

1. When the handset is in idle mode, press **MENU** to enter the main menu.
2. Press ▼**CID** or ▲**DIR** to scroll to **Answering sys**, then press **SELECT**.
3. Press **SELECT** again to select **Announcement**.
4. Press ▼**CID** or ▲**DIR** to scroll to **Play annc**, then press **SELECT**.

Using the telephone base:

1. When the telephone base is in idle mode, press **MENU** to enter the main menu.
2. Press **SELECT** to select **Answering sys**.
3. Press **SELECT** again to select **Announcement**.
4. Press ▼**CALLER ID** or ▼**DIRECTORY** to scroll to **Play annc**, then press **SELECT**.



Answering system settings

To record a new outgoing announcement:

Using a cordless handset:

1. When the handset is in idle mode, press **MENU** to enter the main menu.
2. Press ▼**CID** or ▲**DIR** to scroll to **Answering sys**, then press **SELECT**.
3. Press **SELECT** again to select **Announcement**.
4. Press **SELECT** to select **Record annc**. The system announces, *"Record after the tone. Press **STOP** when you are done."*
5. Speak towards the handset to record your announcement. Press **STOP** to end recording. Your recorded announcement plays.

To listen to the recorded announcement again, scroll to **Play annc** and press **SELECT**.

Using the telephone base:

1. When the telephone base is in idle mode, press **MENU** to enter the main menu.
2. Press **SELECT** to select **Answering sys**.
3. Press **SELECT** again to select **Announcement**.
4. Press **SELECT** to select **Record annc**. The system announces, *"Record after the tone. Press **STOP** when you are done."*
5. Speak towards the telephone base to record your announcement. Press **STOP** to end recording. Your recorded announcement plays.

To listen to the recorded announcement again, scroll to **Play annc** and press **SELECT**.

Answering system settings

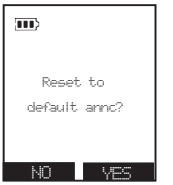
To delete or reset your outgoing announcement:

Using a cordless handset:

1. When the handset is in idle mode, press **MENU** to enter the main menu.
2. Press ▼**CID** or ▲**DIR** to scroll to **Answering sys**, then press **SELECT**.
3. Press **SELECT** again to select **Announcement.**
4. Press ▼**CID** or ▲**DIR** to scroll to **Play annc**, then press **SELECT**.
5. While the announcement is playing, press **MUTE/DELETE** to delete the announcement. The system announces *"Announcement deleted".*

-OR-

1. When the handset is in idle mode, press **MENU** to enter the main menu.
2. Press ▼**CID** or ▲**DIR** to scroll to **Answering sys**, then press **SELECT**.
3. Press **SELECT** again to select **Announcement.**
4. Press ▼**CID** or ▲**DIR** to scroll to **Reset annc**, then press **SELECT**. The screen shows **Reset to default annc?**
5. Press **YES** to confirm. The screen shows **Annc. reset to default.**



Answering system settings

Using the telephone base:

1. When the telephone base is in idle mode, press **MENU** to enter the main menu.
2. Press **SELECT** to select **Answering sys**.
3. Press **SELECT** again to select **Announcement.**
4. Press ▼**CALLER ID** or ▲**DIRECTORY** to scroll to **Play annc**, then press **SELECT**..
5. While the announcement is playing, press **X/DELETE** to delete the announcement. The system announces *"Announcement deleted".*

-OR-

1. When the telephone base is in idle mode, press **MENU** to enter the main menu.
2. Press **SELECT** to select **Answering sys**.
3. Press **SELECT** again to select **Announcement.**
4. Press ▼**CALLER ID** or ▲**DIRECTORY** to scroll to **Reset annc**, then press **SELECT**. The screen shows **Reset to default annc?**
5. Press **YES** to confirm. The screen shows **Annc. reset to default.**

When your announcement is deleted, the system answers calls with the default announcement described on page 101. You cannot delete the default announcement.

Answering system settings

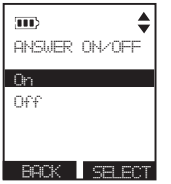
Answer on/off

Unless you change it, the answering system is on and ready to record messages. You can turn the answering system off, but if you do so, the answering system does not answer calls and record incoming messages.

To turn the answering system on or off:

Using a cordless handset:

1. When the handset is in idle mode, press **MENU** to enter the main menu.
2. Press ▼**CID** or ▲**DIR** to scroll to **Answering sys**, then press **SELECT**.
3. Press ▼**CID** or ▲**DIR** to scroll to **Answer On/Off**, then press **SELECT**.
4. Press ▼**CID** or ▲**DIR** to highlight **On** or **Off**, then press **SELECT** to save the setting. You hear a confirmation tone.



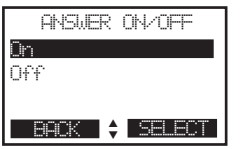
When the answering system is on, the handset shows **ANS ON**.

Using the telephone base:

Press ⏻**/ANS ON/OFF** to turn the answering system on or off. If the answering system is turned on, it announces, "*Calls will be answered.*" If the answering system is turned off, it announces, "*Calls will not be answered.*"

-OR-

1. When the telephone base is in idle mode, press **MENU** to enter the main menu.
2. Press **SELECT** to select **Answering sys**.
3. Press ▼**CALLER ID** or ▲**DIRECTORY** to scroll to **Answer ON/OFF**, then press **SELECT**.
4. Press ▼**CALLER ID** or ▲**DIRECTORY** to highlight **On** or **Off**, then press **SELECT** to save the setting. You hear a confirmation tone.



Answering system settings

NOTE: If the answering system is off and there is an incoming call, the system answers after ten rings and announces, *"Please enter your remote access code."* For more information about remote access, see page 121.

Call screening

Use this feature to choose whether incoming messages can be heard over the speaker when they are being recorded. If you turn call screening on, you hear the incoming message. While monitoring an incoming message, you can answer the call by pressing **HOME/FLASH** or **/SPEAKER** on the handset, or **HOME** on the telephone base.

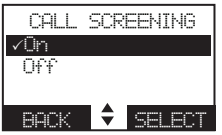
To change the setting:

Using a cordless handset:

1. When the handset or telephone base is in idle mode, press **MENU** to enter the main menu.
2. Press ▼**CID** or ▲**DIR** to scroll to **Answering sys**, then press **SELECT**.
3. Press ▼**CID** or ▲**DIR** to scroll to **Ans sys setup**, then press **SELECT**.
4. Press **SELECT** to select **Call screening**.
5. Press ▼**CID** or ▲**DIR** to choose **On** or **Off**.
6. Press **SELECT** to save the setting. You hear a confirmation tone.

Answering system settings

Using the telephone base:



1. When the telephone base is in idle mode, press **MENU** to enter the main menu.
2. Press **SELECT** to select **Answering sys**.
3. Press ▼**CALLER ID** or ▲**DIRECTORY** to scroll to **Ans sys setup**, then press **SELECT**.
4. Press **SELECT** to select **Call screening**.
5. Press ▼**CALLER ID** or ▲**DIRECTORY** to choose **On** or **Off**.
6. Press **SELECT** to save the setting. You hear a confirmation tone.

NOTE: For more information on call screening, see page 114.

Number of rings

You can set the answering system to answer an incoming call after two, three, four, five or six rings. You can also select toll saver. If toll saver is selected, the answering system answers a call after two rings when you have new messages, and after four rings when there are no new messages. This feature allows you to check for new messages and avoid paying long distance charges when calling from out of your local area. By default, the answering system answers an incoming call after four rings.

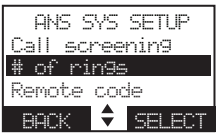
To set the number of rings:

Using a cordless handset:

1. When the handset is in idle mode, press **MENU** to enter the main menu.
2. Press ▼**CID** or ▲**DIR** to scroll to **Answering sys**, then press **SELECT**.
3. Press ▼**CID** or ▲**DIR** to scroll to **Ans sys setup**, then press **SELECT**.
4. Press ▼**CID** or ▲**DIR** to scroll to **# of rings**, then press **SELECT**.
5. Press ▼**CID** or ▲**DIR** to choose among **2**, **3**, **4**, **5**, **6** or **Toll saver**.
6. Press **SELECT** to save the setting. You hear a confirmation tone.

Answering system settings

Using the telephone base:



1. When the telephone base is in idle mode, press **MENU** to enter the main menu.
2. Press **SELECT** to select **Answering sys**.
3. Press ▼**CALLER ID** or ▲**DIRECTORY** to scroll to **Ans sys setup**, then press **SELECT**.
4. Press ▼**CALLER ID** or ▲**DIRECTORY** to scroll to **# of rings**, then press **SELECT**.

5. Press ▼**CALLER ID** or ▲**DIRECTORY** to choose among **2**, **3**, **4**, **5**, **6** or **Toll saver**.
6. Press **SELECT** to save the setting. You hear a confirmation tone.

NOTE: If you set the number of rings for the answering system as 2 or 3 rings, the caller ID announce feature may not have enough time to announce the caller's full information.

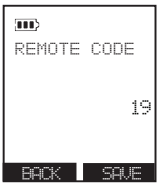
Remote access code

To access your answering system remotely from any touch-tone phone, you need to enter a two-digit number (00-99). By default, the remote access code is **19**.

To change the remote access code:

Using a cordless handset:

1. When the handset is in idle mode, press **MENU** to enter the main menu.
2. Press ▼**CID** or ▲**DIR** to scroll to **Answering sys**, then press **SELECT**.
3. Press ▼**CID** or ▲**DIR** to scroll to **Ans sys setup**, then press **SELECT**
4. Press ▼**CID** or ▲**DIR** to scroll to **Remote code**, then press **SELECT**.



5. Use the dialing keys to enter a two-digit number. Press **MUTE/DELETE** to backspace and delete a digit.
6. Press **SAVE** to save the setting. You hear a confirmation tone.

Answering system settings

Using the telephone base:

1. When the telephone base is in idle mode, press **MENU** to enter the main menu.
2. Press **SELECT** to select **Answering sys**.
3. Press ▼**CALLER ID** or ▲**DIRECTORY** to scroll to **Ans sys setup**, then press **SELECT**.
4. Press ▼**CALLER ID** or ▲**DIRECTORY** to scroll to **Remote code**, then press **SELECT**.
5. Use the dialing keys to enter a two-digit number. Press **X/DELETE** to backspace and delete a digit.
6. Press **SAVE** to save the setting. You hear a confirmation tone.

Message alert tone

When the message alert tone is set to **On**, and there is at least one new message, the telephone base beeps every ten seconds. Unless you change it, the message alert tone is set to off.

There is no audible alert at the handset.

To change the setting:

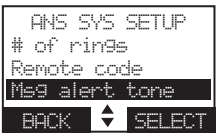
Using a cordless handset:

1. When the handset is in idle mode, press **MENU** to enter the main menu.
2. Press ▼**CID** or ▲**DIR** to scroll to **Answering sys**, then press **SELECT**.
3. Press ▼**CID** or ▲**DIR** to scroll to **Ans sys setup**, then press **SELECT**.
4. Press ▼**CID** or ▲**DIR** to scroll to **Msg alert tone**, then press **SELECT**.
5. Press ▼**CID** or ▲**DIR** to choose **On** or **Off**.
6. Press **SELECT** to save the setting. You hear a confirmation tone.

Answering system settings

Using the telephone base:

1. When the telephone base is in idle mode, press **MENU** to enter the main menu.
2. Press **SELECT** to select **Answering sys**.
3. Press ▼**CALLER ID** or ▲**DIRECTORY** to scroll to **Ans sys setup**, then press **SELECT**.
4. Press ▼**CALLER ID** or ▲**DIRECTORY** to scroll to **Msg alert tone**, then press **SELECT**.
5. Press ▼**CALLER ID** or ▲**DIRECTORY** to choose **On** or **Off**.
6. Press **SELECT** to save the setting. You hear a confirmation tone.



NOTES:

- The message alert tone beeps only if all the conditions below are met:
  - Answering system is on.
  - Message alert tone setting is on.
  - There are new messages.
- To temporarily turn off the message alert tone, see page 115.

Recording time

You can set the recording time allowed for incoming messages. The message length is three minutes by default.

To change the setting:

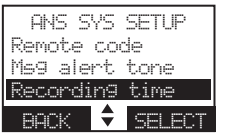
Using a cordless handset or the telephone base:

1. When the handset is in idle mode, press **MENU** to enter the main menu.
2. Press ▼**CID** or ▲**DIR** to scroll to **Answering sys**, then press **SELECT**.
3. Press ▼**CID** or ▲**DIR** to scroll to **Ans sys setup**, then press **SELECT**.
4. Press ▼**CID** or ▲**DIR** to scroll to **Recording time**, then press **SELECT**.
5. Press ▼**CID** or ▲**DIR** to choose **3 minutes**, **2 minutes** or **1 minute**, then press **SELECT** to save the setting. You hear a confirmation tone.

Answering system settings

Using the telephone base:

1. When the telephone base is in idle mode, press **MENU** to enter the main menu.
2. Press **SELECT** to select **Answering sys**.
3. Press ▼**CALLER ID** or ▲**DIRECTORY** to scroll to **Ans sys setup**, then press **SELECT**.
4. Press ▼**CALLER ID** or ▲**DIRECTORY** to scroll to **Recording time**, then press **SELECT**.
5. Press ▼**CALLER ID** or ▲**DIRECTORY** to choose **3 minutes**, **2 minutes** or **1 minute**, then press **SELECT** to save the setting. You hear a confirmation tone.



About the answering system

Answering system and voicemail indicators

Your telephone has separate indicators for two different types of voice messages: those left on its built-in digital answering system and those left at your telephone service provider's voicemail (fees may apply). Your telephone's built-in digital answering system messages and voicemail messages are separate. Each alerts you to new messages differently.

- If and **XX New msgs** show on the handset and **XX New messages** shown on the telephone base, there are new messages in the built-in answering system. To listen to messages recorded on your digital answering system, press **▶/■/PLAY/STOP** on the telephone base (page 116).
- If and **New voicemail** display on the handset and the telephone base, your telephone service provider is indicating that it has new voicemail for you. To listen to your voicemail, you typically dial an access number provided by your telephone service provider, followed by a security code or PIN.

Some telephone service providers bundle or combine multiple services like voicemail and call waiting, so you may not be aware that you have voicemail. To check what services you have and how to access them, contact your telephone service provider.

To use your voicemail service rather than your answering system, turn off your answering system. To use your answering system rather than your voicemail service, contact your telephone service provider to deactivate your voicemail service.

About the answering system

Using the answering machine and voicemail together

You can also use your telephone answering system and voicemail together by setting your built-in answering system to answer before voicemail answers as described below. To learn how to program your voicemail settings, contact your telephone service provider. If you are on a call, or the answering system is busy recording a message and you receive another call, the second caller can leave a voicemail message.

Set your answering system to answer calls at least two rings earlier than your voicemail is set to answer. For example, if your voicemail answers after six rings, set your answering system to answer after four rings. Some voicemail providers may program the delay before answering calls in seconds instead of rings. In this case, allow six seconds per ring when determining the appropriate setting.

Message capacity

The answering system can record up to 99 messages, depending on the length of each message. Individual messages can be up to three minutes (see **Recording time** on page 110), and the maximum recording time is approximately 14 minutes. The actual recording time depends on individual message characteristics. Messages remain available for replay until you delete them.

When there are new messages (including memos) on the answering system, the number of messages stored shows in the message counter.

If the answering system has less than three minutes of recording time left, it announces, *"Less than three minutes to record,"* before message playback at the handset or the telephone base. **Rec mem low** displays on the device screen in idle mode. When you turn on the answering system at the telephone base, it announces, *"Calls will be answered. Less than three minutes to record."*

If the memory is full, the answering system announces, *"Memory is full,"* before message playback. The device screen displays **Rec mem full** in idle mode. Once the memory is full, you cannot turn the answering system back on if it has been turned off, nor can you record new messages until old ones have been deleted. **Memory full** displays if you want to turn on the answering system on the handset but there is no memory.

About the answering system

Voice prompts

The system provides voice prompts to guide you through the setup procedures at the telephone base, message playback, remote access and recording outgoing announcements.

Call screening

To screen a call at the telephone base:

If the answering system and call screening are on (see **Call screening** on page 106), the announcement and the incoming message broadcast at the telephone base when a call is answered by the answering system.

Options while a message is being recorded:

- Press ▼**/VOLUME/**▲ on the telephone base to adjust the call screening volume.
- Press ▶/■**/PLAY/STOP** or **SILENCE** to temporarily silence the call screening.
- Press ▶/■**/PLAY/STOP** or **SCREEN** to temporarily turn on the call screening if call screening is set to off.
- Press **HOME** to answer the call.

To screen a call at the handset:

If the answering system is on and your answering system is recording a message, press **SCREEN** to screen the call on your handset and the screen displays the caller ID information. If you do not subscribe to caller ID service, the handset shows **Home Incoming call.**

Options while a message is being recorded:

- Press ▼**CID/VOLUME** or ▲**DIR/VOLUME** on the handset to adjust the call screening volume.
- Press **OFF/CANCEL** or **SILENCE** to temporarily silence the call screening.
- Press **SCREEN** to temporarily turn on the call screening if call screening is set to off.
- Press **/SPEAKER** to broadcast the announcement and the incoming message through the speakerphone. Press again to turn off the speakerphone.

Call intercept

While screening a call, you can stop recording and speak to the caller by pressing **HOME/FLASH** or **/SPEAKER** on the handset, or pressing **HOME** on the telephone base.

Temporarily turning off the message alert tone

If the message alert tone is turned on, the telephone base beeps every ten seconds when there are new messages. Pressing any telephone base key (except /**HANDSET LOCATOR**) temporarily silences the message alert tone.

If you press **X/DELETE** when in idle mode to temporarily turn off the message alert tone, there is a voice prompt directing you to press **X/DELETE** again to delete all old messages. The message alert tone is temporarily off. Only press **X/DELETE** a second time if you wish to erase all old messages in your answering system.

The message alert tone resumes when you receive another message.

Message playback

If you have both new and old messages, you can play either new or old messages. The caller ID information displays on the screens when you play messages and you can call back the caller.

When playback begins, the handset and telephone base screens display the message status, caller ID information, and time and date of the message recorded. You hear the total number of messages followed by the day and time of the message. After the last message, the telephone announces, “End of messages.” and the screen displays **End of messages**.

To listen to messages at the telephone base:

Press ▶/■**/PLAY/STOP** on the telephone base to listen to the messages.

- If there are new and old messages, press ▼**CALLER ID** or ▲**DIRECTORY** to select **Play new msgs** or **Play old msgs**, then press **SELECT** or ▶/■**/PLAY/STOP**.
- If there are only new or only old messages, they will play automatically.

When the handset is playing a message, its screen shows **[2]-Call info** and the caller’s name or number. If the caller’s information is unavailable, the handset shows **No caller info**.

The system announces the number of messages, then begins playback. The message sequence is shown on the telephone base. If there are no recorded messages, the telephone base shows **No messages** and you hear, “*You have no message.*”

To listen to messages on a cordless handset:

1. When the handset is in idle mode, press **MENU** to enter the main menu.
2. Press **SELECT** to select **Play messages**.
   - If there are new and old messages, press ▼**CID** or ▲**DIR** to select **Play new msgs** or **Play old msgs**, then press **SELECT**.
   - If there are only new or only old messages, they will play automatically.

The system announces the number of messages, then begins playback. The message sequence is shown on the handset. If there are no recorded messages, the handset shows **No messages** and you hear, “*You have no message.*”

Message playback

Options during playback

When a message is playing, you can adjust the playback volume, skip, repeat, pause or delete the message.

When messages are playing on the telephone base:

- Press ▼**/VOLUME/**▲ to adjust the message playback volume.
- Press ⏭**/SKIP** or **SKIP** to skip to the next message.
- Press ⏮**/REPEAT** or **REPEAT** to repeat the message.
- Press ⏮**/REPEAT** or **REPEAT** twice to hear the previous message.
- Press **X/DELETE** to delete the message.
- Press **2** to pause the playback and show the caller ID information.
  - Press **HOME** or **CALL** to use the home line, or press **CELL 1** or **CELL 2** to use the cell line to call back the caller. If necessary, press **#** (pound key) or **1** to show different dialing options.
  - Press **CANCEL** or **BACK** to restart the playback. If you do not call back within 10 seconds, message playback restarts.
- Press **HOME** or **CELL 1** or **CELL 2** to pause the message playback. The telephone base screen displays **Call back?** with the caller ID information. Press **CALL** to call back the caller, or **BACK** to restart the message playback. If the dialing format used is not correct, then use the option above to choose the correct dialing format before calling back the caller.
- Press ▶/■**/PLAY/STOP** or **CANCEL** to stop the playback.

Message playback

When messages are playing on the handset:

- Press ▼**CID/VOLUME** or ▲**DIR/VOLUME** to adjust the message playback volume.
- Press **SKIP** to skip to the next message.
- Press **REPEAT** to repeat the message. Press **REPEAT** twice to listen to the previous message.
- Press **MUTE/DELETE** to delete the message.
- Press **2** to pause the playback and show the caller ID information.
  - Press **HOME/FLASH**, **CALL** or **SPEAKER** to use the home line, or press **CELL 1** or **CELL 2** to use the cell line to call back the caller. If necessary, press **#** (pound key) or **1** to show different dialing options.
  - Press **OFF/CANCEL** or **BACK** to restart the playback. If you do not call back within 10 seconds, message playback restarts.
- Press **HOME/FLASH** or **CELL 1** or **CELL 2** to pause the message playback. The telephone base screen displays **Call back?** with the caller ID information. Press **CALL** to call back the caller, or **BACK** to restart the message playback. If the dialing format used is not correct, then use the option above to choose the correct dialing format before calling back the caller.
- Press **OFF/CANCEL** to stop the playback.

Delete all old messages

You can only delete old (reviewed) messages. You cannot delete new messages until you review them. You cannot retrieve deleted messages.

To delete all old messages on the telephone base:

1. When the telephone is idle, press **X/DELETE**. The system announces, *"To delete all old messages, press **DELETE** again."*
2. Press **X/DELETE** again. The system announces, *"All old messages deleted."*

-OR-

1. Press **MENU** when in idle mode to enter the main menu.
2. Press **SELECT** to select **Answering sys**.
3. Press ▼**CALLER ID** or ▲**DIRECTORY** to highlight **Delete all old**, then press **SELECT**. The screen shows **Delete all old messages?**
4. Press **YES** to confirm. The screen displays **Deleting...** then **All old msgs deleted!** There is a confirmation tone.

To delete all old messages on the handset:

1. Press **MENU** when in idle mode to enter the main menu.
2. Press ▼**CID** or ▲**DIR** to scroll to **Answering sys**. Press **SELECT**.
3. Press ▼**CID** or ▲**DIR** to highlight **Delete all old**, then press **SELECT**. The screen shows **Delete all old messages?**
4. Press **YES** to confirm. The screen displays **Deleting...** then **All old msgs deleted!** There is a confirmation tone.

Recording and playing memos

Memos are your own recorded messages used as reminders for yourself or others using the same answering system. You can record your own memos using a system handset or the telephone base. Play and delete them in the same way as incoming messages.

Record a memo

Using a cordless handset:

1. When the handset is in idle mode, press **MENU** to enter the main menu.
2. Press ▼**CID** or ▲**DIR** to scroll to **Answering sys**, then press **SELECT**.
3. Press ▼**CID** or ▲**DIR** to highlight **Record memo**, then press **SELECT**. The system announces, *"Record after the tone. Press **STOP** when you are done."*
4. Speak towards the handset to record a memo.
5. Press **STOP** to stop recording. The system announces, *"Recorded."* and then returns to the previous menu.

Using the telephone base:

1. When the telephone base is in idle mode, press **MENU** to enter the main menu.
2. Press **SELECT** to select **Answering sys**.
3. Press ▼**CALLER ID** or ▲**DIRECTORY** to highlight **Record memo**, then press **SELECT**. The system announces, *"Record after the tone. Press **STOP** when you are done."*
4. Speak towards the handset to record a memo.
5. Press **STOP** to stop recording. The system announces, *"Recorded."* and then returns to the previous menu.

NOTES:

- The system announces *"Memory is full,"* if you attempt to record a memo when the memory is full.
- Each memo can be up to four minutes in length.
- Memos shorter than two seconds are not recorded.

Remote access

You can reach your answering system remotely by dialing your home telephone number from any touch-tone telephone.

To remotely reach your answering system:

1. Dial your telephone number from any touch-tone telephone.
2. When the system answers, enter the two-digit remote access code (**19** is the default code. See page 108 to change it).
   - The system automatically announces the number of new or old messages (if any), and then begins to play them.
3. You can also enter the following remote commands:

Remote commands

1	Press to listen to all messages.
2	Press to listen to new messages only.
3	Press to delete the current message (during playback).
33	Press twice to delete all old messages.
4	Press to repeat the current message (during playback).
5	Press to stop any operation (including recording).
***5**	Press to listen to a list of remote commands.
6	Press to skip to the next message (during playback).
***7**	Press to record a new announcement.
8	Press to end remote access (the call will be terminated).
0	Press to turn the answering system on or off.

4. Hang up or press **8** to end the calls.

Remote access

Cut out and carry the remote access wallet card at the back of this user's manual for quick reference.

NOTES:

- If you do not press any keys after you enter the remote access code, all new messages play. If there are no new messages, all old messages play.
- Once the new messages have played, the telephone announces the help menu options. If you do not press any key within 20 seconds, the remote access call automatically disconnects.
- When the answering system is turned off, the telephone answers after 10 rings, and announces, *"Please enter your remote access code."*
- When the memory is full, the answering system answers incoming calls after 10 rings and announces, *"Memory is full. Enter the remote access code."*

Adding and registering handsets/headsets

Your telephone can support up to 12 DECT 6.0 cordless handsets (AT&T model CLP99003, sold separately) or up to ten cordless handsets and two cordless headsets (sold separately). Visit **www.telephones.att.com/headsets** for a list of compatible DECT 6.0 cordless headsets. Each new handset or headset must be registered to the telephone base before use. You must register each handset or headset separately.

To register a cordless headset to this telephone system, please refer to the user's manual of the cordless headset for more details. To register a cordless handset, see below.

The handsets provided within your product box are already registered as **HANDSET 1,** and so forth. Additional handsets are assigned numbers in the sequential order they are registered (up to **HANDSET 12**).

Register a handset to the telephone base

1. Before you begin registration, make sure the handset is out of the telephone base or charger and shows **To register HS, see manual**.
2. Put the handset you wish to register on the telephone base cradle.

For registration, put the handset on the telephone base, not the handset charger.

3. The handset shows **Registering... Please wait**. If the registration is successful, both the handset and the telephone base screens display **HANDSET X Registered** (**HANDSET** represents the handset name, **X** represents the handset number). Both the handset and the telephone base beep. The handset is now registered with the telephone base.

-OR-

1. Press and hold **/HANDSET LOCATOR** on the telephone base for about four seconds and it shows **Registering... Please wait**.
2. Press **QUIET #** on the handset. The handset shows **Registering... Please wait**. If the registration is successful, both the handset and the telephone base screens display **HANDSET X Registered** (**HANDSET** represents the handset name, **X** represents the handset number). Both the handset and the telephone base beep. The handset is now registered with the telephone base.

If registration fails, the system will automatically try to register again. If registration fails after the third try, **Registration failed** appears on both screens. The handset shows **To register HS, see manual** and the telephone base returns to idle mode. This may take up to five minutes to occur. Please start again from Step 1.

NOTES:

- You cannot register a handset if any other system handset is in use.
- If you try to register more than 12 handsets to the telephone base, the telephone base shows **Registration slots are full** and sounds two beeps.

Deregistering handsets

If you want to replace a handset or reassign the designated handset number of a registered handset, you must deregister all the handsets and then individually register each handset again.

To make deregistration easier, read all of the instructions on this page before you begin.

Deregister all handsets from the telephone base

1. Make sure that all handsets are out of the telephone base and chargers before you begin deregistration.
2. Press and hold **/HANDSET LOCATOR** on the telephone base for about ten seconds. The telephone base screen shows **Registering... Please wait** for five seconds, then it shows **Deregister all devices?** Release **/HANDSET LOCATOR**.

3. Immediately press **/HANDSET LOCATOR** again or press **YES**. You must press **/HANDSET LOCATOR** or **YES** within five seconds. If the telephone base returns to idle screen, start again with Step 1 above.
4. The telephone base shows **Deregistered all devices** when the registration completes. It takes up to ten seconds to complete the deregistration process. Before registering the handset again, wait for the cordless handset screen to display **To register HS, see manual**.
5. To register the handset(s) to the telephone base again, follow the registration instructions on pages 123-124.

NOTES:

- If the deregistration process fails, you may need to reset the system and try again. To reset, unplug the power from the telephone base and plug it back in.
- You cannot deregister the handsets if any other system handset is in use.
- Even if the battery is depleted, you can still deregister the handsets by following the steps above. After the handset is charged for at least ten minutes, the screen shows **To register HS, see manual.**
- If you already have 12 registered handsets, the telephone base shows **Registration slots are full** and sounds two beeps in Step 2 above. Continue holding **/HANDSET LOCATOR** until **Deregister all devices?** displays.

Alert tones and lights

Handset screen icons

	HOME line - On steadily when the home line is in use or there is an incoming home call.
	CELL line- On steadily when a cell line is in use or there is an incoming cell call.
	Bluetooth connected devices - There are Bluetooth connected devices on the active devices list.
	Bluetooth disconnected devices - There are Bluetooth disconnected devices on the active devices list.
	Wireless Bluetooth headset - On steadily when a wireless Bluetooth headset is in use on the home line.
	Battery status - battery is charging (animated display).
	Battery status - the battery icon flashes when the battery is low and needs charging.
	Speakerphone - the speakerphone is in use.
	Ringer off - the handset ringer is off.
	New voicemail - you have new voicemail from your telephone service provider.
ANS ON	**Answering system on** - the answering system is turned on to answer calls.
	Message - new message in the built-in answering system.
ECO	**ECO mode** - activates automatically to reduce power consumption when the handset is within range from the telephone base.
NEW	**New caller ID log** - new and missed calls.
MUTE	**MUTE** - the handset microphone is off.

Alert tones and lights

Telephone base screen icons

	HOME line - On steadily when the home line is in use or there is an incoming home call.
	CELL line- On steadily when a cell line is in use or there is an incoming cell call.
	Bluetooth connected devices - There are Bluetooth connected devices on the active devices list.
	Bluetooth disconnected devices - There are Bluetooth disconnected devices on the active devices list.
	Wireless Bluetooth headset - On steadily when a wireless Bluetooth headset is in use on the home line.
	Ringer off - the telephone base ringer is off..
	New voicemail - New voicemail received from your telephone service provider.
	Answering system on - The answering system is turned on.
	New answering system message - New message in the answering system.
	New caller ID log - Missed and new calls.
	Mute - Microphone is muted.

Alert tones and lights

Handset alert tones

One short beep	Tone of each key press, if key tone is turned on.
One long beep	Indication to begin recording a message, memo or announcement.
Two short beeps	You are pressing ▼**CID** or ▲**DIR** on a cordless handset when the volume is already at its highest or lowest setting. **-OR-** Call waiting tone. **-OR-** Error tone. **-OR-** Registration slots are full.
Confirmation tone (three rising tones)	The system has completed the command successfully.
Four beeps	The other party has ended your intercom call. **-OR-** The handset has gone out of range from the base during a call.
Four short beeps	Low battery warning.
Four rising tones	Your Android cell phone has received mobile notifications.

Alert tones and lights

Telephone base alert tones

One short beep	Tone of each key press, if key tone is turned on.
One long beep	Indication to begin recording a message, memo or announcement. Indicates the start of message recording during call screening or the end of a message playback session.
Two short beeps	You are pressing ▼**/VOLUME/**▲ on the telephone base when the volume is already at its highest or lowest setting. **-OR-** Call waiting tone. **-OR-** Error tone. **-OR-** Registration slots are full.
Confirmation tone (three rising tones)	The system has completed the command successfully.
Four beeps	The other party has ended your intercom call.
Four short beeps	Registration failure tone.
Four rising tones	Your Android cell phone has received mobile notifications.
Beeps every ten seconds	Message alert.

Alert tones and lights

Lights

▶/■/PLAY/STOP

- On when the answering system is playing recorded messages.
- Flashes when there are new messages.

MUTE

On when the microphone is muted.

CELL 1/CELL 2 lights

- On when the telephone base is paired and connected with a Bluetooth device.
- Flash alternately while pairing a Bluetooth device.
- Flash quickly when there is an incoming cell call.

⏻/ANS ON/OFF

On when the answering system is on.

HOME

- On when the home line is in use.
- Flashes quickly when there is an incoming home call.
- Flashes slowly when the home call is on hold.

CELL 1/CELL 2

- On when the cell line is in use.
- Flashes quickly when there is an incoming cell call.
- Flashes slowly when the cell call is on hold.

CHARGE light
On when the handset is charging in the telephone base or charger.

High contrast lighted display

Keypad

SPEAKER
On when the speakerphone is on.

Display screen messages

Screen messages

BASE 0 is calling	The telephone base is calling.
BASE 0 is calling all	The telephone base is calling all devices (for intercom calls).
Bluetooth system busy	You are trying to make a cell call or access the Bluetooth menu when the Bluetooth link is already being used.
Call transferred	You have transferred an outside call to another device.
Caller ID log empty	There are no entries in the caller ID log.
Calling BASE 0	The handset is calling the telephone base (for intercom calls).
Calling HANDSET X	The handset or telephone base is calling another handset (for intercom calls). The telephone base is transferring an outside call to a handset.
Cell	The cell line is on a call.
Cell call on hold	A call on the cell line has been put on hold
Cell line in use	Another system handset is using the cell line.
Cell 1/2 alert: XXX	The Android phone that you paired with this telephone received a mobile notification.
Cell 1/2 low batt	Message received from Alerts manager that your cell phone's battery is low.
Connection failed	A Bluetooth device failed to establish a connection with your telephone system.
Contact deleted	A directory entry is deleted.
Directory empty	There are no directory entries.
Directory full	The directory is full. You cannot save any new entries unless you delete some current entries.
Downloading...	The system is downloading a directory from a cell phone.
Ended	You have just ended a call.
HANDSET X is calling	Another system handset is calling.
HANDSET X is calling all	The handset is calling all devices.
Home	The home line is on a call.

Display screen messages

Screen messages

Home call on hold	A call on the home line has been put on hold.
Home & cell calls on hold	Calls on the home and cell lines have been put on hold.
Home & cell lines in use	Calls on the home and cell lines are being used.
Home line in use	A system handset or another telephone on the same home line is in use.
Incoming call	There is a call coming in.
Intercom	The device is on an intercom call.
Intercom ended	The intercom call has just ended.
Line in use	An extension phone, or one of the devices is in use.
Low battery	The battery is low. You should charge the battery.
Microphone ON	Mute is off so the other party can hear your voice.
Muted	The microphone is off. The other party cannot hear you.
New voicemail	There are new voicemail messages from your telephone service provider.
No answer. Try again	The device(s) you are trying to transfer a call to is out of range, off hook, or has no power.
No battery	The handset in the charger has no battery installed.
No Bluetooth device is ready for connection	There is no Bluetooth device paired to the telephone system when you press **CELL 1**/**CELL 2** on the telephone base or handset.
No caller info	The caller information is unavailable.
No home line	There is no telephone line connection.
No entries found. Download from SIM only?	There are no entries found when you download a cell phone directory from the cell memory.
No entries found. Download from Phone only?	There are no entries found when you download a cell phone directory from your SIM card. There are no entries found in either the cell or SIM card when you download a cell phone directory from both memories.

Display screen messages

Screen messages

No messages	There are no messages in the answering system.
No PTT call	The incoming PTT function is turned off. The handset will not receive PTT calls.
No signal. Call ended.	The phone lost connection with the telephone base or did not have a strong enough signal and the phone call ended.
Not available at this time	Someone else is already using the directory or caller ID log. When a handset tries to access the answering system or Bluetooth menu during battery backup mode.
Number already saved	The telephone number you have entered is already in the directory.
Out of range OR no power at base	The telephone base has lost power, or the handset is out of range.
** Paging **	The cordless handset is paged by the telephone base.
Paging all devices	The telephone base is paging all devices.
Place in charger	The battery is very low. The handset should be charged.
PTT From HANDSET X To devices: X	One handset has started a PTT session to another handset and telephone base.
PTT From HANDSET X To devices: X	One handset has started a PTT session to another handset.
PTT To HANDSET X	You have started the PTT process with a handset.
PTT To BASE 0	You have started the PTT process with the telephone base.
Push to talk Ended	The PTT session is ended.
Quiet mode on	QUIET mode is on.
Quiet mode is off	QUIET mode is turned off.

Display screen messages

Screen messages

Rec mem full	The system recording time is full.
Rec mem low	The system recording time is low.
Registering... Please wait	The handset is registering to the telephone base.
Registeration slots are full	The telephone base has the maximum of 12 handsets registered to it.
Registration failed	The handset registration is not successful.
Ringer off	The ringer is turned off.
Ringer muted	The ringer is off temporarily while the device is ringing.
Saved	An entry has been successfully saved in the directory.
To register HS, see manual.	Screen display before handset registration.
Unable to call. Try again	You try to join a call when there are already four handsets on that call. You try to make an outside call when another device is transferring a call with the intercom feature.
XX Missed calls	There are new calls in the caller ID log.
XX New msgs	Displays on handset screen when you have new messages in the answering system.
XX New messages	Displays on telephone base screen when you have new messages in the answering system.

Troubleshooting

If you have difficulty with your phone, please try the suggestions below. For Customer Service, visit our website at **www.telephones.att.com** or call **1 (800) 222-3111**. In Canada, dial **1 (866) 288-4268**.

I cannot pair my cell phone to the telephone base.

- Make sure you have cellular coverage.
- Make sure your cell phone is compatible with your telephone system. Check the Bluetooth compatibility list at **www.telephones.att.com/bluetooth.**
- Make sure the Bluetooth function of your cell phone is turned on. See the user's manual of your cell phone for more information.
- Make sure that you set your cell phone to search for devices.
- If the telephone systems in your cell phone device history list, delete it and try pairing again.
- Carefully follow the pairing instructions on pages 20-21 and make sure that your cell phone is not connected to any other Bluetooth device.
- Turn off your cell phone, then turn it on again.
- Reset the telephone base. Unplug the unit's electrical power. Wait for approximately 15 seconds, then plug it back in. Repeat the above suggestions.

I cannot pair my headset to the telephone base.

- Make sure that your Bluetooth headset is in discoverable mode when pairing with the telephone base. See the user's manual of your headset for more information on how to set your headset to discoverable mode.
- Make sure your headset is compatible with your telephone system. Check the Bluetooth compatibility list at **www.telephones.att.com/bluetooth.**
- Carefully follow the pairing instructions on pages 22-23 and make sure that your headset is not connected to any other Bluetooth device.
- Reset the telephone base. Unplug the unit's electrical power. Wait for approximately 15 seconds, then plug it back in. Repeat the above suggestions.

Troubleshooting

I cannot connect my cell phone with the telephone base.

- Make sure that the Bluetooth function of your cell phone is turned on. See the user's manual of your cell phone for more information.
- Make sure that your Bluetooth cell phone is not connected to any other Bluetooth device.
- Turn off your cell phone, then turn it on again.
- Make sure that your cell phone is on the active devices list.
- For some cell phones, you must authorize the **CLP99183/CLP99283/ CLP99353/CLP99383/CLP99453/CLP99483/CLP99553/CLP99583** device in your cell phone's Bluetooth feature. See the user's manual of your cell phone for more information.
- Manually connect your cell phone to your telephone system. Refer to the user's manual of your cell phone for more information.

I cannot connect my headset with the telephone base.

- Make sure that your Bluetooth headset is not connected to any other Bluetooth device.
- Make sure that your headset is on the active devices list.

I cannot put my headset in discoverable mode.

- Refer to the user's manual of your headset for information on how to set your headset to discoverable mode.
- Make sure that the headset is not connected to any other Bluetooth device in order to successfully pair and connect to the telephone base.
- Carefully follow the pairing process on pages 22-23.
- Reset the telephone base. Unplug the unit's electrical power. Wait for approximately 15 seconds, then plug it back in. Repeat the above suggestions.

I don't know how to search for or add new devices on my cell phone.

- Most cell phones have the Bluetooth feature in the connection or setup menus. Please refer to the user's manual of your cell phone.
- In general, press the menu key on your cell phone, then look for the Bluetooth menu in the settings or connection menu. In the Bluetooth menu, select the option to search for or add new devices.

Troubleshooting

My cell phone disconnects with the telephone base.

- Turn off your cell phone, then turn it on again.
- Make sure that you are not using your cell phone when on a cell call.

My cell phone is connected to the telephone base, but I cannot make a cell call.

- Make sure that your cell phone is not in use when you are trying to make a cell call.
- For some smartphones, make sure that the cellular function is turned on.

Bluetooth system busy appears on the display.

- Make sure that your cell phone is not in use when connected and on the active devices list**.**
- Make sure that your cell phone or headset is not connected to any other Bluetooth device.
- Your telephone system can only use one Bluetooth device at a time.

The PIN on the telephone base does not work.

- The default PIN is **0000**.
- If you have changed the PIN, it will appear on the telephone base in the pairing process.

I cannot hear any audio on my telephone system when on a cell call.

- Make sure that your cell phone's volume is not too low or muted.
- Reset the telephone base. Unplug the unit's electrical power. Wait for approximately 15 seconds, then plug it back in.
- Turn off your cell phone, then turn it on again.

The listening volume of my cell call is too loud or quiet.

- During a cell call, if the listening volume is too loud or quiet, try changing the volume on your cell phone. On some cell phones, changing the volume on the cell phone effects your cell call volume on the **CLP99183/CLP99283/CLP99353/CLP99383/CLP99453/CLP99483/CLP99553/CLP99583**.

I cannot download contacts from my cell phone to my CLP99183/ CLP99283/CLP99353/CLP99383/CLP99453/CLP99483/CLP99553/ CLP99583.

- Make sure that your cell phone is paired and connected to the base.
- Make sure you place your cell phone next to the base while downloading.
- If your cell phone does not support the download, you can send the directory from your cell phone. The system can receive the directory automatically. See the user's manual of your cell phone for more information.

I see duplicate entries in my downloaded directory.

- If you see duplicate directory entries, you can delete them manually. Another option is to download again either your SIM card or phone memory, but not both.

Some of my cell phone contacts were not imported to my CLP99183/ CLP99283/CLP99353/CLP99383/CLP99453/CLP99483/CLP99553/ CLP99583.

- Try copying the contacts from your SIM card to your cell phone memory first, then download from your phone memory. If that doesn't work, try copying the contacts from your cell phone memory to your SIM card, then download from your SIM card. For more information on how to transfer contacts between your SIM card and your phone memory, refer to the user's manual of your cell phone.

Can the CLP99183/CLP99283/CLP99353/CLP99383/CLP99453/ CLP99483/CLP99553/CLP99583 help the poor cell phone reception in my house?

- If your cell phone has poor reception in your home, the **CLP99183/ CLP99283/CLP99353/CLP99383/CLP99453/CLP99483/CLP99553/ CLP99583** cannot improve the reception. However, if you have a location in your house with better reception, you can leave your cell phone in that location while you use **CLP99183/CLP99283/CLP99353/CLP99383/ CLP99453/CLP99483/CLP99553/CLP99583** cell line. In order for this to work, the cell phone must be within 30 feet of the telephone base for optimal performance.

Troubleshooting

The listening volume of my cell call is too loud or quiet.

- During a cell call, if the listening volume is too loud or quiet, try changing the volume on your cell phone. On some cell phones, changing the volume on the cell phone effects your cell call volume on the **CLP99183/CLP99283/CLP99353/CLP99383/CLP99453/CLP99483/CLP99553/CLP99583** handset.

The phone doesn't play my iPhone ringtone when there is an incoming call.

- Make sure the operating system of your iPhone is iOS 4.1 or later.
- Make sure you have turned on the **Cell ringer** feature (page 32).

The iPhone ringtone played is unclear or too loud with noise.

- The quality of ringtone played on your telephone is subject to individual ringtone characteristics.
- Try using another iPhone ringtone to test the quality.

My telephone doesn't work at all.

- Make sure the power cord is securely plugged in.
- Make sure you plug the battery connector securely into the cordless handset.
- Make sure you plug the telephone line cord securely and firmly into the telephone base and the telephone wall jack.
- Charge the battery in the cordless handset for at least ten hours. For optimum daily performance, return the cordless handset to the telephone base or charger when not in use.
- If the battery is depleted, it may take approximately 30 minutes to charge the handset before it shows **Low battery**. See page 11 for details.
- Reset the telephone base. Unplug the electrical power. Wait for approximately 15 seconds, then plug it back in. Allow up to one minute for the cordless handset and telephone base to reset.
- You may need to purchase a new battery. Please refer to **Battery installation and charging** in this user's manual on pages 11-12.

I cannot get a dial tone.

- Try all the suggestions above.
- Move the cordless handset closer to the telephone base. You may have moved out of range.
- If the previous suggestions do not work, disconnect the telephone base from the telephone jack and connect to a different phone. If there is no dial tone on that phone either, the problem is in your wiring or telephone service. Contact your telephone service provider.
- Your line cord may be defective. Try installing a new line cord.

I cannot dial out.

- Try all the suggestions above.
- Make sure you have a dial tone before dialing. The cordless handset may take a second or two to find the telephone base and produce a dial tone. This is normal. Wait an extra second before dialing.
- Eliminate any background noise. Noise from a television, radio or other appliances may cause the phone to not dial out properly. If you cannot eliminate the background noise, first try muting the cordless handset before dialing, or dialing from another room with less background noise.
- If other phones in your home are having the same problem, contact your telephone service provider (charges may apply).

During power outage, I put a handset in the telephone base but the system fails to power up.

- Make sure the handset you placed in the telephone base has enough charge to power up the system.
- Try removing and re-installing the handset's battery. Place the handset in the telephone base again.

Troubleshooting

My cordless handset isn't performing normally.

- Make sure you plug the power cord securely into the telephone base. Plug the power adapter into a different working electrical outlet without a wall switch.
- Move the cordless handset closer to the telephone base. You may have moved out of range.
- Reset the telephone base. Unplug the electrical power. Wait for 15 seconds, then plug it back in. Allow up to one minute for the cordless handset and telephone base to reset.
- Other electronic products such as HAM radios and other DECT phones can cause interference with your cordless phone. Try installing your phone as far away as possible from these types of electronic devices.

Out of range OR No pwr at base appears on my cordless handset.

- Ensure you plug the telephone base in properly and the power is on.
- Place the cordless handset in the telephone base for one minute to allow the cordless handset and base to synchronize.
- Move the cordless handset closer to the telephone base. You may have moved out of range.
- Reset the telephone base. Unplug the electrical power. Wait for 15 seconds, then plug it back in. Allow up to one minute for the cordless handset and telephone base to reset.
- Other electronic products such as HAM radios and other DECT phones can cause interference with your cordless phone. Try installing your phone as far away as possible from these types of electronic devices.

The batteries do not hold a charge.

- If the cordless handset is in the telephone base or charger and the charge light is not on, refer to **The charge light is off** (page 144).
- Charge the battery in the cordless handset for at least ten hours. For optimum daily performance, return the cordless handset to the telephone base or charger when not in use.
- If the battery is depleted, it may take approximately 30 minutes to charge the handset before it shows **Low battery**. Refer to the table on page 11 for details.
- You may need to purchase a new battery. Please refer to **Battery installation and charging** in this user's manual on pages 11-12.

I get noise, static, or weak signals even when I'm near the telephone base.

- If you subscribe to high-speed Internet service (DSL - digital subscriber line) through your telephone line, you must install a DSL filter between the telephone line cord and the telephone wall jack (page 9). The filter prevents noise and caller ID problems as a result of DSL interference. Please contact your DSL service provider for more information about DSL filters.
- You may be able to improve the performance of your cordless phone by installing your new telephone base as far as possible from any other existing cordless telephone system that may already be installed.
- Other electronic products such as HAM radios and other DECT phones can cause interference with your cordless phone. Try installing your phone as far away as possible from these types of electronic devices.
- Do not install this phone near a microwave oven or on the same electrical outlet. You may experience decreased performance while the microwave oven is operating.
- If you plug your phone in with a modem or a surge protector, plug the phone (or modem/surge protector) into a different location. If this does not solve the problem, relocate your phone or modem farther apart from one another, or use a different surge protector.
- Move your phone to a higher location. The phone may have better reception in a high area.
- If other phones in your home are having the same problem, contact your telephone service provider (charges may apply).

Troubleshooting

I experience poor sound quality when using the handset speakerphone.

- For increased sound quality while using the handset speakerphone, place the handset on a flat surface with the dial pad facing up.

I hear other calls while using my phone.

- Disconnect the telephone base from the telephone jack, and plug in a different telephone. If you still hear other calls, call your telephone service provider.

My cordless handset does not ring when I receive a call.

- Make sure that the ringer is not off. Refer to **Ringer volume** on page 34 in this user's manual.
- Make sure you plug in the telephone line cord securely into the telephone base and the telephone jack. Make sure you plug in the power cord securely.
- The cordless handset may be too far from the telephone base.
- Charge the battery in the cordless handset for at least ten hours. For optimum daily performance, return the cordless handset to the telephone base or charger when not in use.
- You may have too many extension phones on your telephone line to allow all of them to ring simultaneously. Try unplugging some of the other phones.
- The layout of your home or office may be limiting the operating range. Try moving the telephone base to another location, preferably to a higher location.
- If other phones in your home are having the same problem, contact your telephone service provider (charges may apply).
- Test a working phone at the phone jack. If another phone has the same problem, contact your telephone service provider (charges may apply).
- Other electronic products can cause interference with your cordless phone. Try installing your phone as far away as possible from electronic devices such as television sets, VCRs, or other cordless telephones.
- Remove the battery. Install the battery again and place the cordless handset into the telephone base. Wait for the cordless handset to reestablish its connection with the telephone base. Allow up to one minute for this to take place.
- Your line cord may be defective. Try installing a new line cord.

Troubleshooting

My calls cut in and out while I'm using my cordless handset.

- Other electronic products such as HAM radios and other DECT phones can cause interference with your cordless phone. Try installing your phone as far away as possible from these types of electronic devices.
- Do not install this phone near a microwave oven or on the same electrical outlet. You may experience decreased performance while the microwave oven is operating.
- If you plug your phone in with a modem or surge protector, plug the phone (or modem/surge protector) into a different location. If this does not solve the problem, relocate your phone or modem farther apart from one another, or use a different surge protector.
- Move your telephone base to a higher location. The phone may have better reception when installed in a high area.
- If other phones in your home are having the same problem, contact your telephone service provider (charges may apply).

The charge light is off.

- Make sure you plug the power and line cords in correctly and securely.
- Unplug the electrical power. Wait for 15 seconds, then plug it back in. Allow up to one minute for the cordless handset and telephone base to reset.
- Clean the cordless handset, charger and telephone base charging contacts each month with a pencil eraser or cloth.
- A blinking **CHARGE** light is an indication that the battery is not connected to the handset or is missing completely. Ensure that the battery is installed properly.

Troubleshooting

My caller ID isn't working.

- Caller ID is a subscription service. You must subscribe to this service from your telephone service provider for this feature to work on your phone.
- The caller may be calling from an area that supports caller ID.
- Both your and your caller's telephone service providers must use caller ID compatible equipment.
- If you subscribe to high-speed Internet service (DSL - digital subscriber line) through your telephone line, you must install a DSL filter between the telephone line cord and the telephone wall jack (page 9). The filter prevents noise and caller ID problems resulting from DSL interference. Please contact your DSL service provider for more information about DSL filters.

System does not receive caller ID when on a call.

- Make sure you subscribe to caller ID with call waiting features from your telephone service provider. Caller ID features works only if both you and the caller are in areas offering caller ID service, and if both telephone service providers use compatible equipment.

Incomplete messages.

- If a caller leaves a very long message, part of it may be lost when the system disconnects the call after the maximum recording time you have set.
- If the caller pauses for longer than seven seconds, the system stops recording and disconnects the call.
- If the system's memory becomes full during a message, the system stops recording and disconnects the call.
- If the caller's voice is very soft, the system may stop recording and disconnect the call.

Difficulty hearing messages.

- Press **VOLUME/▲** to increase the telephone base speaker volume.
- Press **▲DIR/VOLUME** to adjust the message playback volume on a handset.

System does not answer after the correct number of rings.

- Make sure that the answering system is on. **ANS ON** should show on the handset and the **⏻/ANSWER ON** light on the telephone base should be on.
- If toll saver is activated, the number of rings changes to two when you have new messages stored (pages 107).
- If the memory is full or the system is off, the system will answer after ten rings.
- In some cases, the answering system is affected by the ringing system used by your telephone service provider.
- If you subscribe to voicemail service, change the number of rings so that your answering system answers before your voicemail answers (pages 107). To determine how many rings activate your voicemail, contact your telephone service provider.
- If there is a fax machine connected to the same telephone line, try disconnecting the fax machine. If that solves the problem, consult your fax machine documentation for information on compatibility with answering systems.

System does not respond to remote commands.

- Make sure to enter your remote access code correctly (page 108).
- Make sure you are calling from a touch-tone phone. When you dial a number, you should hear tones. If you hear clicks, the phone is not a touch-tone telephone and cannot activate the answering system.
- The answering system may not detect the remote access code while your announcement is playing. Try waiting until the announcement is over before entering the code.
- There may be interference on the phone line you are using. Press dialing keys firmly.

System does not record messages.

- Make sure the answering system is on. **ANS ON** should show on the handset and the **⏻/ANS ON/OFF** light on the telephone base should be on.
- Make sure the memory of the answering system is not full.

- If you subscribe to voicemail service, change the number of rings so that your answering system answers before your voicemail answers (pages 107). To determine how many rings activate your voicemail, contact your telephone service provider.
- If there is a fax machine connected to the same telephone line, try disconnecting the fax machine. If that solves the problem, consult your fax machine documentation for information on compatibility with answering systems.

System announces, *"Time and day not set."*

- You need to reset the system clock (page 36).

Outgoing announcement is not clear.

- When you record your announcement, make sure you speak in a normal tone of voice, about nine inches from the handset or the telephone base.
- Make sure there is no background noise (TV, music, etc.) while recording.

New voicemail and ✉ show on the screens, and I don't know why.

- Your telephone has both a built-in answering system and voicemail indication. If **New voicemail** and ✉ appear on the screens, then your telephone has received a signal from your telephone service provider that you have a voicemail message waiting for you to retrieve from them. Contact your telephone service provider for more information on how to access your voicemail.

I cannot retrieve voicemail messages.

- Your telephone has both a built-in answering system and voicemail indication. They are independent features and each alerts you to new messages differently (page 112). If you subscribe to voicemail service from your telephone service provider, contact your telephone service provider for more information on how to access your voicemail.

I've set my LCD language to Spanish or French and I don't know how to change it back to English.

- Press **MENU** on your handset or base in idle mode, then enter **364#** on the handset or base. You hear a confirmation tone.

Troubleshooting

I subscribe to a nontraditional telephone service that uses my computer to establish connections, and my telephone doesn't work.

- Make sure your computer is powered on.
- Make sure your Internet connection is working properly.
- Make sure that the software is installed and running for your nontraditional telephone service.
- If you are using a firewall, it may prevent access to your nontraditional telephone service provider. Contact your service provider for more information.

Common cure for electronic equipment.

If the telephone does not seem to be responding normally, try putting the cordless handset in the telephone base or charger. If it does not fix the problem, do the following (in the order listed):

1. Disconnect the power to the telephone base.
2. Disconnect the cordless handset battery.
3. Wait a few minutes.
4. Connect power to the telephone base.
5. Remove the battery. Replace the battery and place the cordless handset into the telephone base or charger.
6. Wait for the cordless handset to reestablish its connection with the telephone base. Allow up to one minute for this to take place.

Maintenance

Taking care of your telephone

- Your cordless telephone contains sophisticated electronic parts, so you must treat it with care.
- Avoid rough treatment.
- Place the handset down gently.
- Save the original packing materials to protect your telephone if you ever need to ship it.

Avoid water

- You can damage your telephone if it gets wet. Do not use the handset in the rain, or handle it with wet hands. Do not install the telephone base near a sink, bathtub or shower.

Electrical storms

- Electrical storms can sometimes cause power surges harmful to electronic equipment. For your own safety, take caution when using electric appliances during storms.

Cleaning your telephone

- Your telephone has a durable plastic casing that should retain its luster for many years. Clean it only with a soft cloth slightly dampened with water or mild soap.
- Do not use excess water or cleaning solvents of any kind.

Remember that electrical appliances can cause serious injury if used when you are wet or standing in water. If the telephone base should fall into water, DO NOT RETRIEVE IT UNTIL YOU UNPLUG THE POWER CORD AND TELEPHONE LINE CORDS FROM THE WALL. Pull the unit out by the unplugged cords.

Important safety information

This symbol is to alert you to important operating or servicing instructions that may appear in this user's manual. Always follow basic safety precautions when using this product to reduce the risk of injury, fire, or electric shock.

Safety information

- Read and understand all instructions in the user's manual. Observe all markings on the product.
- Avoid using a telephone during a thunderstorm. There may be a slight chance of electric shock from lightning.
- Do not use a telephone in the vicinity of a gas leak. Under certain circumstances, a spark may be created when the adapter is plugged into the power outlet, or when the handset is replaced in its cradle. This is a common event associated with the closing of any electrical circuit. The user should not plug the phone into a power outlet, and should not put a charged handset into the cradle, if the phone is located in an environment containing concentrations of flammable or flame-supporting gases, unless there is adequate ventilation. A spark in such an environment could create a fire or explosion. Such environments may include: medical use of oxygen without adequate ventilation; industrial gases (cleaning solvents; gasoline vapors; etc.); a leak of natural gas; etc.
- Do not use this product near water, or when you are wet. For example, do not use it in a wet basement or shower, or next to a swimming pool, bathtub, kitchen sink, or laundry tub. Do not use liquids or aerosol sprays for cleaning. If the product comes in contact with any liquid, unplug any line or power cord immediately. Do not plug the product back in until it has dried thoroughly.
- Install this product in a protected location where no one can trip over any line or power cords. Protect cords from damage or abrasion.
- If this product does not operate normally, see the **Troubleshooting** section on pages 135-148 of this user's manual. If you cannot solve the problem, or if the product is damaged, refer to the **Limited warranty** section on pages 155-156. Do not open this product except as directed in your user's manual. Opening the product or reassembling it incorrectly may expose you to hazardous voltages or other risks.
- Replace batteries only as described in your user's manual (pages 11-12). Do not burn or puncture batteries — they contain caustic chemicals.
- The power adapters are intended to be correctly oriented in a vertical or floor mount position. The prongs are not designed to hold the plug in place if it is plugged into a ceiling, under-the-table or cabinet outlet.

Caution: Use only the power adapters provided with this product. To obtain a replacement, visit our website at **www.telephones.att.com** or call **1 (800) 222-3111**. In Canada, dial **1 (866) 288-4268**.

Important safety information

Especially about cordless telephones

- Privacy: The same features that make a cordless telephone convenient create some limitations. Telephone calls are transmitted between the telephone base and the handset by radio waves, so there is a possibility that your cordless telephone conversations could be intercepted by radio receiving equipment within range of the cordless handset. For this reason, you should not think of cordless telephone conversations as being as private as those on
corded telephones.
- Electrical power: The telephone base of this cordless telephone must be connected to a working electrical outlet which is not controlled by a wall switch. Calls cannot be made from the handset if the telephone base is unplugged, switched off or if the electrical power is interrupted.
- Potential TV interference: Some cordless telephones operate at frequencies that may cause interference to TVs and VCRs. To minimize or prevent such interference, do not place the telephone base of the cordless telephone near or on top of a TV or VCR. If interference is experienced, moving the cordless telephone farther away from the TV or VCR will often reduce or eliminate the interference.
- Rechargeable batteries: This product contains nickel-metal hydride rechargeable batteries. Exercise care in handling batteries in order not to create a short circuit with conductive material such as rings, bracelets and keys. The battery or conductor may overheat and cause harm. Observe proper polarity between the battery and the battery charger.
- Nickel-metal hydride rechargeable batteries: Dispose of these batteries in a safe manner. Do not burn or puncture. Like other batteries of this type, if burned or punctured, they could release caustic material which could cause injury.

The RBRC™ Seal means that the manufacturer is voluntarily participating in an industry program to collect and recycle nickel-metal hydride rechargeable batteries when taken out of service within the United States. These batteries may be taken to a participating local retailer of replacement batteries or recycling center. Or you may call 1 (800) 8-BATTERY for locations accepting spent Ni-MH batteries.

Important safety information

Precautions for users of implanted cardiac pacemakers

Cardiac pacemakers (applies only to digital cordless telephones):

Wireless Technology Research, LLC (WTR), an independent research entity, led a multidisciplinary evaluation of the interference between portable wireless telephones and implanted cardiac pacemakers. Supported by the U.S. Food and Drug Administration, WTR recommends to physicians that:

Pacemaker patients:

- Should keep wireless telephones at least six inches from the pacemaker.
- Should NOT place wireless telephones directly over the pacemaker, such as in a breast pocket, when it is turned ON.
- Should use the wireless telephone at the ear opposite the pacemaker.

WTR's evaluation did not identify any risk to bystanders with pacemakers from other persons using wireless telephones.

ECO mode

This power conserving technology reduces power consumption for optimal battery performance. The ECO mode activates automatically whenever the handset is synchronized with the telephone base.

Especially about telephone answering systems

Two-way recording: This unit does not sound warning beeps to inform the other party that the call is being recorded. To ensure that you are in compliance with any federal or state regulations regarding recording a telephone call, you should start the recording process and then inform the other party that you are recording the conversation.

SAVE THESE INSTRUCTIONS

FCC Part 68 and ACTA

This equipment complies with Part 68 of the FCC rules and with technical requirements adopted by the Administrative Council for Terminal Attachments (ACTA). The label on the back or bottom of this equipment contains, among other things, a product identifier in the format US:AAAEQ##TXXXX. This identifier must be provided to your telephone service provider upon request.

The plug and jack used to connect this equipment to premises wiring and the telephone network must comply with the applicable Part 68 rules and technical requirements adopted by ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. An RJ11 jack should normally be used for connecting to a single line and an RJ14 jack for two lines. See the installation instructions in the user's manual.

The Ringer Equivalence Number (REN) is used to determine how many devices you may connect to your telephone line and still have them ring when you are called. The REN for this product is encoded as the 6th and 7th characters following the US: in the product identifier (e.g., if ## is 03, the REN is 0.3). In most, but not all areas, the sum of all RENs should be five (5.0) or less. For more information, please contact your telephone service provider.

This equipment may not be used with Party Lines. If you have specially wired alarm dialing equipment connected to your telephone line, ensure the connection of this equipment does not disable your alarm equipment. If you have questions about what will disable the alarm equipment, consult your telephone service provider or a qualified installer.

If this equipment is malfunctioning, it must be unplugged from the modular jack until the problem has been corrected. Repairs to this telephone equipment can only be made by the manufacturer or its authorized agents. For repair procedures, follow the instructions outlined under the Limited warranty.

If this equipment is causing harm to the telephone network, the telephone service provider may temporarily discontinue your telephone service. The telephone service provider is required to notify you before interrupting service. If advance notice is not practical, you will be notified as soon as possible. You will be given the opportunity to correct the problem and the telephone service provider is required to inform you of your right to file a complaint with the FCC. Your telephone service provider may make changes in its facilities, equipment, operation, or procedures that could affect the proper functioning of this product. The telephone service provider is required to notify you if such changes are planned.

If this product is equipped with a corded or cordless handset, it is hearing aid compatible.

If this product has memory dialing locations, you may choose to store emergency telephone numbers (e.g., police, fire, medical) in these locations. If you do store or test emergency numbers, please:

Remain on the line and briefly explain the reason for the call before hanging up.

Perform such activities in off-peak hours, such as early morning or late evening.

Industry Canada

Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference, including interference that may cause undesired operation.

The term ''IC:'' before the certification/registration number only signifies that the Industry Canada technical specifications were met.

The Ringer Equivalence Number (REN) for this terminal equipment is 1.0. The REN is an indication of the maximum number of devices allowed to be connected to a telephone interface. The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the RENs of all the devices does not exceed five.

This product meets the applicable Industry Canada technical specifications.

FCC Part 15

This equipment has been tested and found to comply with the requirements for a Class B digital device under Part 15 of the Federal Communications Commission (FCC) rules. These requirements are intended to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications to this equipment not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Privacy of communications may not be ensured when using this telephone.

To ensure safety of users, the FCC has established criteria for the amount of radio frequency energy that can be safely absorbed by a user or bystander according to the intended usage of the product. This product has been tested and found to comply with the FCC criteria. The handset may be safely held against the ear of the user. The telephone base shall be installed and used such that parts of the user's body other than the hands are maintained at a distance of approximately 20 cm (8 inches) or more.

This Class B digital apparatus complies with Canadian ICES-003.

Limited warranty

The AT&T brand is used under license - any repair, replacement or warranty service, and all questions about this product should be directed to our website at **www.telephones.att.com** or call **1 (800) 222-3111**. In Canada, dial **1 (866) 288-4268**.

1. What does this limited warranty cover?

The manufacturer of this AT&T branded product warrants to the holder of a valid proof of purchase ("CONSUMER" or "you") that the product and all accessories provided in the sales package ("PRODUCT") are free from defects in material and workmanship, pursuant to the following terms and conditions, when installed and used normally and in accordance with the PRODUCT operating instructions. This limited warranty extends only to the CONSUMER for products purchased and used in the United States of America and Canada.

2. What will be done if the PRODUCT is not free from defects in materials and workmanship during the limited warranty period ("materially defective PRODUCT")?

During the limited warranty period, the manufacturer's authorized service representative will repair or replace at the manufacturer's option, without charge, a materially defective PRODUCT. If the manufacturer repairs the PRODUCT, they may use new or refurbished replacement parts. If the manufacturer chooses to replace the PRODUCT, they may replace it with a new or refurbished PRODUCT of the same or similar design. The manufacturer will retain defective parts, modules, or equipment. Repair or replacement of the PRODUCT, at the manufacturer's option, is your exclusive remedy. The manufacturer will return repaired or replacement products to you in working condition. You should expect the repair or replacement to take approximately 30 days.

3. How long is the limited warranty period?

The limited warranty period for the PRODUCT extends for ONE (1) YEAR from the date of purchase. If the manufacturer repairs or replaces a materially defective PRODUCT under the terms of this limited warranty, this limited warranty also applies to repaired or replacement PRODUCT for a period of either (a) 90 days from the date the repaired or replacement PRODUCT is shipped to you or (b) the time remaining on the original one-year limited warranty; whichever is longer.

4. What is not covered by this limited warranty?

This limited warranty does not cover:

- PRODUCT that has been subjected to misuse, accident, shipping or other physical damage, improper installation, abnormal operation or handling, neglect, inundation, fire, water, or other liquid intrusion; or
- PRODUCT that has been damaged due to repair, alteration, or modification by anyone other than an authorized service representative of the manufacturer; or
- PRODUCT to the extent that the problem experienced is caused by signal conditions, network reliability or cable or antenna systems; or
- PRODUCT to the extent that the problem is caused by use with non-AT&T accessories; or
- PRODUCT whose warranty/quality stickers, PRODUCT serial number plates or electronic serial numbers have been removed, altered or rendered illegible; or
- PRODUCT purchased, used, serviced, or shipped for repair from outside the United States of America or Canada, or used for commercial or institutional purposes (including but not limited to products used for rental purposes); or
- PRODUCT returned without valid proof of purchase (see item 6 below); or
- Charges for installation or setup, adjustment of customer controls, and installation or repair of systems outside the unit.

Limited warranty

5. How do you get warranty service?

To obtain warranty service, visit our website at **www.telephones.att.com** or call **1 (800) 222-3111**. In Canada, dial **1 (866) 288-4268**.

NOTE: Before calling for service, please review the user's manual; a check of the PRODUCT's controls and features may save you a service call.

Except as provided by applicable law, you assume the risk of loss or damage during transit and transportation and are responsible for delivery or handling charges incurred in the transport of the PRODUCT(s) to the service location. The manufacturer will return repaired or replaced PRODUCT under this limited warranty to you. Transportation, delivery or handling charges are prepaid. The manufacturer assumes no risk for damage or loss of the PRODUCT in transit. If the PRODUCT failure is not covered by this limited warranty, or proof of purchase does not meet the terms of this limited warranty, the manufacturer will notify you and will request that you authorize the cost of repair prior to any further repair activity. You must pay for the cost of repair and return shipping costs for the repair of products that are not covered by this limited warranty.

6. What must you return with the PRODUCT to get warranty service?

You must:

- Return the entire original package and contents including the PRODUCT to the service location along with a description of the malfunction or difficulty; and
- Include a "valid proof of purchase" (sales receipt) identifying the PRODUCT purchased (PRODUCT model) and the date of purchase or receipt; and
- Provide your name, complete and correct mailing address, and telephone number.

7. Other limitations

This warranty is the complete and exclusive agreement between you and the manufacturer of this AT&T branded PRODUCT. It supersedes all other written or oral communications related to this PRODUCT. The manufacturer provides no other warranties for this PRODUCT. The warranty exclusively describes all of the manufacturer's responsibilities regarding the PRODUCT. There are no other express warranties. No one is authorized to make modifications to this limited warranty and you should not rely on any such modification.

State/Provincial Law rights: This warranty gives you specific legal rights, and you may also have other rights which vary from state to state or province to province.

Limitations: Implied warranties, including those of fitness for a particular purpose and merchantability (an unwritten warranty that the PRODUCT is fit for ordinary use) are limited to one year from date of purchase. Some states/provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. In no event shall the manufacturer be liable for any indirect, special, incidental, consequential, or similar damages (including, but not limited to lost profits or revenue, inability to use the PRODUCT or other associated equipment, the cost of substitute equipment, and claims by third parties) resulting from the use of this PRODUCT. Some states/provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Please retain your original sales receipt as proof of purchase.

Technical specifications

RF frequency band	1921.536MHz - 1928.448MHz
Channels	5
Operating temperature	32°F - 122°F 0°C - 50°C
Telephone base voltage (AC voltage, 60Hz)	96Vrms - 129Vrms
Telephone base voltage (AC adapter output)	6VDC @ 600mA 5.1VDC @ 1000mA
Handset voltage	2.4 VDC, AAA×2, Ni-MH battery pack
Charger voltage (AC adapter output)	6VAC @ 300mA

Operation	**Operating time***
Talk time (cordless handset)	Up to 7 hours
Talk time (cordless handset speakerphone)	Up to 5 hours
Standby	Up to 7 days

* Operating times vary depending on your actual use and the age of the battery.

DECT 6.0 digital technology

The AT&T DECT 6.0 products offer unsurpassed range performance and sound clarity. This is achieved through a unique antenna design and advances in noise-filtering technology. An independent laboratory has confirmed that AT&T DECT 6.0 products perform up to 45% better in range competitions against similarly equipped phones of the leading competition. Now calls can be taken in the basement, backyard and garage with exceptional sound quality.

Telephone operating range

This cordless telephone operates within the maximum power allowed by the Federal Communications Commission (FCC). Even so, this handset and telephone base can communicate over only a certain distance — which can vary with the locations of the telephone base and handset, the weather, and the construction of your home or office.

Redefining long range coverage and clarity

This telephone base comes with an antenna which gives much better clarity and covers a longer range than before.

HD audio

HD audio improves sound quality by expanding and rebuilding frequencies that are lost with traditional phone calls. There is no additional telephone service requirement to use HD audio. It is designed to work with standard telephone service. Your system will automatically enhance all received sound with HD audio.

Simulated full duplex handset speakerphone

The simulated full duplex speakerphone on your handset allows both ends of a call to speak and be heard at the same time. Optimal performance is subject to external factors and individual usage.

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Remote access wallet card

Use the wallet card below to help you remember commands to control your answering system from any touch-tone telephone.

Cut along dotted line.

Call your phone number, then enter your two-digit access code (preset to **19**).

Action	Remote command
Play all messages	1
Play new messages	2
Delete the message	3
Delete all old messages	33
Repeat or go back	4
Stop	5
Help menu	*5

Fold here.

Skip the message	6
Record announcement	*7
End remote access call	8 (or hang up)
Turn system off or on	0

Models: CLP99183/CLP99283/CLP99353/CLP99383/CLP99453/CLP99483/CLP99553/CLP99583

Type: **DECT 6.0 cordless telephone/answering system with caller ID/call waiting**

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